

Application for staff-assisted rate case in Polk County by

S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name Lee R. Sisco
 Address 560 Chickasaw Loop, Winter Haven, FL, 33881

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COMMISSIONER
 STATE

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CUSTOMER COMMENTS	10/25/22
1. Just in the last year I could not tell how many times we had broken pipes and boil water notices. So until we see new water lines or even an attempt to re-pipe a 35+ year old system, no rates need be reconsidered or approved.	
2. IN 2014 when new meters were installed they are not installed legally. No check valves on main supply line to prevent backflow. Come dig mine up or send a inspector.	
3. IN 2014 when new meters were installed SV utilities knowingly did not also install a irrigation meter. So now IF I water my lawn or run my hose we are paying a sewer charge on that water. It's illegal to charge for service not received. SV Utilities and its other entities need to be inspected & audited before FPSC approves anything	

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Winter Haven, FL 33881

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