

Application for staff-assisted rate case in Polk County by
S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name Catherine Kegler
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33881

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CUSTOMER COMMENTS
The Swiss Village water line breaks approximately once a month and then we have several days with a boil water notice. Several months ago I was without water for a week. The water line at the corner near my home has a sink hole and after the hurricane, there was a large puddle that stretched for five houses.
We are getting a 8.5% increase in lot rent this year already which is unaffordable for many residents.
Please do not increase the water rates.

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