From: Ellen Plendl

Sent: Monday, October 31, 2022 12:56 PM

To: Consumer Correspondence **Subject:** Docket No. 20220001

Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power

& Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Fpl proposed increase; FW FPL; FW FPL

increases; FW FPL Rate hike

See attached customer correspondence and replies for Docket No. 20220001.

From: Ellen Plendl

Sent: Monday, October 31, 2022 12:52 PM

To: 'rasta_doc@yahoo.com'

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeff Wurst

jeff.wurst@yahoo.com

RE: FPSC Inquiry 1408881C

Dear Mr. Wurst:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at http://www.floridapsc.com. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

FPL's is in the process of its proposed annual fuel cost adjustment. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on a customer's bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

Fuel costs for FPL were set by the FPSC during the November 2021 cost recovery clause hearing. By Florida Statute and established Commission policy, electric utilities may recover certain expenses from customers through cost recovery charges adjusted annually by the FPSC. Cost recovery is allowed on fuel and purchased power, capacity, conservation, and environmental requirements. Utilities may not, however, earn a profit on fuel charges.

Between November 1, and November 3, 2022, the FPSC will conduct the next hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

http://www.floridapsc.com/agendas/audiovideo/index.aspx

Thank you for sharing your views. We will add your comments to the correspondence side of Docket No. 20210015, regarding FPL's rate case and Docket No. 20220001-EI regarding the fuel cost adjustment.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

From: Ellen Plendl

Sent: Monday, October 31, 2022 12:48 PM

To: 'rasta_doc@yahoo.com'

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ira Weiner

rasta_doc@yahoo.com

RE: FPSC Inquiry 1408879C

Dear Mr. Weiner:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

From: Ellen Plendl

Sent: Monday, October 31, 2022 12:41 PM **To:** 'toesinthesandmk@gmail.com'

Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda

toesinthesandmk@gmail.com

RE: FPSC Inquiry 1408876C

Dear Linda:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

From: Ellen Plendl

Sent: Monday, October 31, 2022 12:38 PM **To:** 'christinebarnes.barnes@gmail.com'

Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Christine Barnes christinebarnes.barnes@gmail.com

RE: FPSC Inquiry 1408874C

Dear Ms. Barnes:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Monday, October 31, 2022 12:03 PM

To: EOG-Referral

Subject: FW: Fpl proposed increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: jgourmet45 <jeff.wurst@yahoo.com> **Sent:** Sunday, October 30, 2022 12:26 PM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: Fpl proposed increase

Enough is enough!! We are getting killed by FPLs rates. My wife and I are on balanced billing and just had a rate increase from 340mo to 502mo. How can the average citizen absorb these increases. It's not possible to budget for. My wife is on hospice care so we lost her income. Why are we in the panhandle having to deal with the highest rate increases? And before you say it, you do not feel or share our pain. So glad it's an election year!! This is ridiculous!!!

Jeff Wurst
850-319-7305

Sen

t from Yahoo Mail on Android

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Monday, October 31, 2022 12:02 PM

To: EOG-Referral Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ira Weiner <rasta_doc@yahoo.com>
Sent: Sunday, October 30, 2022 12:46 PM
To: GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL

No increase in electric bills. Already had an increase of \$100 a month since FPL took over gulf power. Ira Weiner

Sent from Yahoo Mail on Android

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Monday, October 31, 2022 11:38 AM

To: EOG-Referral Subject: FW: FPL increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Linda <toesinthesandmk@gmail.com> **Sent:** Monday, October 31, 2022 11:00 AM **To:** GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL increases

These price increases have to stop Governor PLEASE...

They took bought the Co. in Panama City Beach and raised rates and now there is another price increase coming? My rate up \$57 per month and I am on a fixed income and will not be able to afford more. I already open windows every day I can and not use Electric. Please don't allow them to go higher.

Sent from Mail for Windows

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Monday, October 31, 2022 11:37 AM

To: EOG-Referral **Subject:** FW: FPL Rate hike

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

----Original Message-----

From: Christine Barnes <christinebarnes.barnes@gmail.com>

Sent: Monday, October 31, 2022 7:46 AM

To: GovernorRon.DeSantis@eog.myflorida.com

Subject: FPL Rate hike

Dear Governor Desantis,

I live in Panama City. When FPL took over Gulf Power a year or so ago, our rates went up dramatically. (30-40%). As a rental property owner, I saw the increase across the board in all of my properties, and I cannot pass this along to my renters. They are proposing another rate hike and we simply cannot afford it.

I love this state and all the work you are doing. Please look into the out of control price increases.

Sincerely,

Christine Barnes

Sent from my iPhone