

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Wednesday, November 2, 2022 10:25 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20220001  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL and Insurance Price Gauging; FW FPL; FW Florida power rate increase

See attached customer correspondence and replies for Docket No. 20220001.

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Tuesday, November 1, 2022 3:38 PM  
**To:** 'Gima951951@outlook.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Gima951951@outlook.com

RE: FPSC Inquiry 1409063C

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

FPL's is in the process of its proposed annual fuel cost adjustment. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on a customer's bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

Fuel costs for FPL were set by the FPSC during the November 2021 cost recovery clause hearing. By Florida Statute and established Commission policy, electric utilities may recover certain expenses from customers through cost recovery charges adjusted annually by the FPSC. Cost recovery is allowed on fuel and purchased power, capacity, conservation, and environmental requirements. Utilities may not, however, earn a profit on fuel charges.

Between November 1, and November 3, 2022, the FPSC will conduct the next hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/agendas/audiovideo/index.aspx>

Thank you for sharing your views. We will add your comments to the correspondence side of Docket No. 20210015, regarding FPL's rate case and Docket No. 20220001-EI regarding the fuel cost adjustment.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Tuesday, November 1, 2022 3:35 PM  
**To:** 'jcpcbfl@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. James Cannon  
jcpcbfl@gmail.com

RE: FPSC Inquiry 1409061C

Dear Mr. Cannon:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Tuesday, November 1, 2022 3:29 PM  
**To:** 'kimberly.ross67@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Kimberly Ross  
Sugar Buzzed Bakery  
kimberly.ross67@gmail.com

RE: FPSC Inquiry 1409050C

Dear Ms. Ross:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, November 1, 2022 3:28 PM  
**To:** EOG-Referral  
**Cc:** 'citizenservices@myfloridalegal.com'  
**Subject:** FW: FPL and Insurance Price Gauging

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate. Insurance gouging for the AG's Office.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Gima951951@outlook.com <Gima951951@outlook.com>  
**Sent:** Monday, October 31, 2022 2:48 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL and Insurance Price Gauging

Hi Governor DeSantis.

I am a die hard republican, but ever since Biden took off prices have gone sky high.

Since he was the leader of burying Americans, everyone else can get away with price gauging.

FPL and our Insurance companies have raised rates so high that people just can't afford anything anymore.

I am a senior and In Sept my electric bill went up \$50. Using the same electricity in October, it went down. Makes no sense.

Homeowners insurance sky high.

The excuse is Hurricane Ian. Just not fair to our communities.

Please help us. People just can't deal with this and are starting to leave Florida because they can't afford it anymore. You are the best Governor, so we are asking you to please help.

My maintenance is being raised \$50 a month.

Please do something.

Thank you.

Get [Outlook for Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, November 1, 2022 3:00 PM  
**To:** EOG-Referral  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

From: Jim Cannon <jcpcbfl@gmail.com>  
Sent: Monday, October 31, 2022 5:34 PM  
To: GovernorRon.DeSantis@eog.myflorida.com  
Subject: FPL

Governor,

FPL has lied and we have the worst power rates in the state and they want more? Looks like they have captured the regulators with your help.

Get off your ass and do something about it!

James Cannon

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This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

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## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, November 1, 2022 3:00 PM  
**To:** EOG-Referral  
**Subject:** FW: Florida power rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Kimberly Ross <kimberly.ross67@gmail.com>  
**Sent:** Monday, October 31, 2022 8:22 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida power rate increase

As a business owner and a resident, we don't need another rate increase. My bill doubled both at home and at the bakery. Honestly, because of all the rate increases and cost of ingredients, I may have to close. Another increase would make that happen faster.

Kimberly Ross  
Owner:  
Sugar Buzzed Bakery  
Panama City Beach, FL  
850-215-6409

Sent via the Samsung Galaxy Note20 Ultra 5G, an AT&T 5G smartphone

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