

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Wednesday, November 2, 2022 10:29 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** FW Consumer Inquiry - Florida Power & Light Company; Fwd Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence for Docket No. 20210015.

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, November 1, 2022 3:30 PM  
**To:** EOG-Referral  
**Subject:** FW: Consumer Inquiry - Florida Power & Light Company  
**Attachments:** Governor DeSantis 2.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** charley7722@aol.com <charley7722@aol.com>  
**Sent:** Monday, October 31, 2022 3:59 PM  
**To:** Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>  
**Cc:** farmer.gary@flsenate.gov <farmer.gary@flsenate.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; info@charliecrist.com; GovernorRon.DeSantis@eog.myflorida.com; eplendl@psc.state.fl.us; smccray@psc.state.fl.us; eric.silagy@fpl.com; leabird@comcast.net; commissioner.larosa@psc.state.fl.us; commissioner.fay@psc.state.fl.us; rebecca.talton@fpl.com; commissioner.clark@psc.state.fl.us; commissioner.graham@psc.state.fl.us; commissioner.passidomo@psc.state.fl.us; ebony.pardo@mail.house.gov; fl23response@mail.house.gov; randolph.diane@flsenate.gov; investigate@local10.com; newsdesk@local10.com; nperez@local10.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov; tj.therealestateguy@gmail.com  
**Subject:** Fwd: Consumer Inquiry - Florida Power & Light Company

**Ms. Martha Lynn, Governor Ron Santis Office State of Florida**

**Good Afternoon !**

**Senior Citizen Veteran Request : FPSC Docket No. 20210015 FPL Account No. 26582 57510**

**I am requesting Governor Ron DeSantis to order a Thorough Investigation as I am being Monetarily Penalized by FPL for my Lower monthly KWH usage ?**

**Thank You.**

**Kind Regards,**

**Michael Walsh**

**US Navy Veteran 1957-1963 ADR2 Member No. 1194721044**

-----Original Message-----

From: [charley7722@aol.com](mailto:charley7722@aol.com)

To: [martha.lynn@eog.myflorida.com](mailto:martha.lynn@eog.myflorida.com) <[martha.lynn@eog.myflorida.com](mailto:martha.lynn@eog.myflorida.com)>

Cc: [tj.therealestateguy@gmail.com](mailto:tj.therealestateguy@gmail.com) <[tj.therealestateguy@gmail.com](mailto:tj.therealestateguy@gmail.com)>; [farmer.gary@flsenate.gov](mailto:farmer.gary@flsenate.gov) <[farmer.gary@flsenate.gov](mailto:farmer.gary@flsenate.gov)>; [fl23response@mail.house.gov](mailto:fl23response@mail.house.gov) <[fl23response@mail.house.gov](mailto:fl23response@mail.house.gov)>; [ebony.pardo@mail.house.gov](mailto:ebony.pardo@mail.house.gov) <[ebony.pardo@mail.house.gov](mailto:ebony.pardo@mail.house.gov)>; [eric.silagy@fpl.com](mailto:eric.silagy@fpl.com) <[eric.silagy@fpl.com](mailto:eric.silagy@fpl.com)>; [eplendl@psc.state.fl.us](mailto:eplendl@psc.state.fl.us) <[eplendl@psc.state.fl.us](mailto:eplendl@psc.state.fl.us)>; [smccray@psc.state.fl.us](mailto:smccray@psc.state.fl.us) <[smccray@psc.state.fl.us](mailto:smccray@psc.state.fl.us)>; [ron.desantis@eog.myflorida.com](mailto:ron.desantis@eog.myflorida.com) <[ron.desantis@eog.myflorida.com](mailto:ron.desantis@eog.myflorida.com)>; [denis.mcdonough@va.gov](mailto:denis.mcdonough@va.gov) <[denis.mcdonough@va.gov](mailto:denis.mcdonough@va.gov)>; [evan.jenne@myfloridahouse.gov](mailto:evan.jenne@myfloridahouse.gov) <[evan.jenne@myfloridahouse.gov](mailto:evan.jenne@myfloridahouse.gov)>; [leabird@comcast.net](mailto:leabird@comcast.net) <[leabird@comcast.net](mailto:leabird@comcast.net)>; [carolyn.soucy@va.gov](mailto:carolyn.soucy@va.gov) <[carolyn.soucy@va.gov](mailto:carolyn.soucy@va.gov)>; [commissioner.fay@psc.state.fl.us](mailto:commissioner.fay@psc.state.fl.us) <[commissioner.fay@psc.state.fl.us](mailto:commissioner.fay@psc.state.fl.us)>; [commissioner.clark@psc.state.fl.us](mailto:commissioner.clark@psc.state.fl.us) <[commissioner.clark@psc.state.fl.us](mailto:commissioner.clark@psc.state.fl.us)>; [commissioner.graham@psc.state.fl.us](mailto:commissioner.graham@psc.state.fl.us) <[commissioner.graham@psc.state.fl.us](mailto:commissioner.graham@psc.state.fl.us)>; [commissioner.larosa@psc.state.fl.us](mailto:commissioner.larosa@psc.state.fl.us) <[commissioner.larosa@psc.state.fl.us](mailto:commissioner.larosa@psc.state.fl.us)>; [commissioner.passidomo@psc.state.fl.us](mailto:commissioner.passidomo@psc.state.fl.us) <[commissioner.passidomo@psc.state.fl.us](mailto:commissioner.passidomo@psc.state.fl.us)>; [investigate@local10.com](mailto:investigate@local10.com) <[investigate@local10.com](mailto:investigate@local10.com)>; [newsdesk@local10.com](mailto:newsdesk@local10.com) <[newsdesk@local10.com](mailto:newsdesk@local10.com)>; [nperez@local10.com](mailto:nperez@local10.com) <[nperez@local10.com](mailto:nperez@local10.com)>; [helpmehoward@wsvn.com](mailto:helpmehoward@wsvn.com) <[helpmehoward@wsvn.com](mailto:helpmehoward@wsvn.com)>; [rebecca.talton@fpl.com](mailto:rebecca.talton@fpl.com) <[rebecca.talton@fpl.com](mailto:rebecca.talton@fpl.com)>; [randolph.diane@flsenate.gov](mailto:randolph.diane@flsenate.gov) <[randolph.diane@flsenate.gov](mailto:randolph.diane@flsenate.gov)>; [info@charliecrist.com](mailto:info@charliecrist.com) <[info@charliecrist.com](mailto:info@charliecrist.com)>

Sent: Wed, Oct 26, 2022 4:09 pm

Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

**Ms. Martha Lynn, Office of Citizen Services State of Florida- Governors Office.**

**Good Day ! FPSC Docket No. 20210015 FPL Account No. 26582 57510**

**Ref: October 14, 2022 Your Attached Letter.**

***I am puzzled by the fact that your office seems to have mistakenly overlooked the contents of the FPSC letter below that your letter failed to address, as I requested***

***of Florida Governor Ron DeSantis in my Notarized Letter September 19, 2022.***

***In the interim the FPSC made an honest mistake when they approved of the FPL minimum rate increase that monetarily penalizes individuals such as myself***

***for conserving electrical usage at my home. FPL is a sleazy, and also dishonest conglomerate that could care less about Senior Citizen Veterans such as myself, which is exactly***

***why they were able to dishonestly mislead the FPSC of their actual intention. <<<<<<***

***Note : The Florida Governor has direct jurisdiction, and also appoints the members to the FPSC. The Governor can also order that a thorough investigation be initiated in order to***

***honestly ascertain as to why individuals such as myself as being monetarily penalized instead of being rewarded, or commended for our sacrifice. <<<<<<***

***Thank You Ms. Lynn.***

***Kind Regards,***

***Michael J. Walsh***

***US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044***

-----Original Message-----

From: Shonna McCray <[SMcCray@PSC.STATE.FL.US](mailto:SMcCray@PSC.STATE.FL.US)>

To: 'charley7722@aol.com' <[charley7722@aol.com](mailto:charley7722@aol.com)>

Cc: Ellen Plendl <[EPlendl@PSC.STATE.FL.US](mailto:EPlendl@PSC.STATE.FL.US)>

Sent: Tue, Oct 18, 2022 8:35 am

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh

[charley7722@aol.com](mailto:charley7722@aol.com)

RE: FPSC Inquiry 1402730C

Dear Mr. Walsh:

The Governor's office forwarded a copy of your E-mail regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

As we advised in previous E-mails to you, the FPSC approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who **advocates** on behalf of Florida consumers **?**. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contained a provision that raised the minimum bill charge to **\$ 25.00** for all residential and general service **non-demand** customers **?**. The minimum bill provision went into effect in June 2022. There was no provision to **exempt** any class of service or customer from the minimum bill charge **?**. As a result, we **cannot** compel FPL to remove the minimum bill charge for those bills that do not reach the **\$25.** minimum billing threshold **?**

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS  
GOVERNOR

STATE OF FLORIDA

# Office of the Governor

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com  
850-717-9418

October 14, 2022

Mr. Michael Walsh  
6601 Evans Street  
Hollywood, Florida 33024

Dear Mr. Walsh:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

As a veteran of the U.S. Navy, Governor DeSantis appreciates the invaluable service and sacrifices made by our military like yourself.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below. Enclosed is a brochure which explains what the PSC regulates.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

ML/cas  
Enclosure

cc: Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Telephone: (850) 413-6100

## Hiep Nguyen

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**From:** charley7722@aol.com  
**Sent:** Monday, October 31, 2022 3:59 PM  
**To:** martha.lynn@eog.myflorida.com  
**Cc:** farmer.gary@flsenate.gov; evan.jenne@myfloridahouse.gov; info@charliecrist.com; ron.desantis@eog.myflorida.com; Ellen Plendl; Shonna McCray; eric.silagy@fpl.com; leabird@comcast.net; Office of Commissioner La Rosa; Office of Chairman Fay; rebecca.talton@fpl.com; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner Passidomo; ebony.pardo@mail.house.gov; fl23response@mail.house.gov; randolph.diane@flsenate.gov; investigate@local10.com; newsdesk@local10.com; nperez@local10.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov; tj.therealestateguy@gmail.com  
**Subject:** Fwd: Consumer Inquiry - Florida Power & Light Company  
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**Good Afternoon !**

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From: charley7722@aol.com  
To: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>  
Cc: tj.therealestateguy@gmail.com <tj.therealestateguy@gmail.com>; farmer.gary@flsenate.gov <farmer.gary@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; eric.silagy@fpl.com <eric.silagy@fpl.com>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; leabird@comcast.net <leabird@comcast.net>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; rebecca.talton@fpl.com <rebecca.talton@fpl.com>; randolph.diane@flsenate.gov <randolph.diane@flsenate.gov>; info@charliecrist.com <info@charliecrist.com>  
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Kind Regards,

Michael J. Walsh

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

-----Original Message-----

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To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Sent: Tue, Oct 18, 2022 8:35 am

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh

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RE: FPSC Inquiry 1402730C

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We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission





RON DESANTIS  
GOVERNOR

STATE OF FLORIDA

# Office of the Governor

THE CAPITOL  
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com  
850-717-9418

October 14, 2022

Mr. Michael Walsh  
6601 Evans Street  
Hollywood, Florida 33024

Dear Mr. Walsh:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

As a veteran of the U.S. Navy, Governor DeSantis appreciates the invaluable service and sacrifices made by our military like yourself.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below. Enclosed is a brochure which explains what the PSC regulates.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

ML/cas  
Enclosure

cc: Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Telephone: (850) 413-6100