

**Hiep Nguyen**

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**From:** Speaker Signup  
**Sent:** Thursday, November 3, 2022 8:22 AM  
**To:** Consumer Correspondence  
**Subject:** S. V. Utilities, Ltd., Docket: 20220035-WS

Please place this correspondence in the docket file for S.V. Utilities, Ltd. Docket No. 20220035-WS.

Thanks  
Kelly

**From:** Debra Preyer <dapreyer@gmail.com>  
**Sent:** Wednesday, September 28, 2022 12:48 PM  
**To:** Speaker Signup <SpeakerSignup@psc.state.fl.us>  
**Subject:** Re: S. V. Utilities, Ltd., Docket: 20220035-WS

As a resident of the Swiss Village community located in Winter Haven, FL. I strongly disagree that there should be a price increase for water services. The water is cloudy and contains high chlorine content, which I can smell. Often the community is without water because of some problem at the water treatment facility. The management company will post notes on the residence doors, but not bother to knock or ring the bell. So we may not find out until later that the water is off or that the water should be boiled. This is a health and safety hazard.

I recently had to have a faucet on the exterior of my home because the contaminated water caused erosion. Cost me money to replace and the vendor provided a water quality test showing high levels of contaminants. Now I notice my palms and the sole of my feet are peeling.

Why do I have a line for city water and another line from S. V. Utilities, Ltd.? I'd rather have city water.

Absolutely unacceptable service, so NO, S. V. Utilities, Ltd. doesn't deserve another penny.  
Any retaliation will not be acceptable.

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Thanks,

Debra Preyer  
291 Alpine Dr  
Winter Haven, FL 33883