

Iris Rollins

From: Ellen Plendl
Sent: Monday, November 7, 2022 8:21 AM
To: Consumer Correspondence
Subject: Docket No. 20220000
Attachments: poor planning explained away; another billion dollar plus financial burden by FPL
infrastructural poor planning and execution!; rapacious greed!; Consumer Inquiry -
Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20220000.

Iris Rollins

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Friday, October 21, 2022 5:49 PM
To: Ellen Plendl
Subject: poor planning explained away?
Attachments: Florida's Hurricane Blackouts Need a Solar Fix - The Washington Post.pdf; Biden is betting big on nuclear energy. But what happens if the next Hurricane Ian strikes Turkey Point_.pdf

Friday 21 October 2022 1745 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

To whom it may concern,

I am writing to express my ongoing deepest disappointment that the electrical utility industrial sector continues to mismanage the electrical infrastructure throughout the State of Florida despite given unfettered access to elected and appointed government officials and agencies in the furtherance of policies and agendas in pursuing poorly thought out sourcing of energy resources and a decidedly anti-consumer stance with the rate-paying public across the board. Ongoing investigations continue undercover the long-standing practices by these captains of industry to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

The attached documentation clearly indicates the ongoing conditions of the electrical infrastructure in Southern Florida.

Please place these observations and articles in the appropriate docket to underscore the overwhelmingly calculated cold-hearted manner that these captains seem to influence the very elected/appointed representatives that should, instead, be seeking to comfort their constituents day-to-day hardships to pay for the aggrandizement of these out sized economic sectors.

Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA

Iris Rollins

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Monday, October 31, 2022 9:42 AM
To: Ellen Plendl
Subject: another billion dollar plus financial burden by FPL infrastructural poor planning and execution?!

Attachments: FPL to seek \$1.1 billion in lan costs _ mypanhandle.com.pdf; FPL to seek \$1.1 billion in lan costs _ Palm Coast Observer.pdf; FPL to seek \$1.1 billion in lan costs _ Ormond Beach Observer.pdf; FPL seeking to recoup \$1 billion from state customers to cover lan power restoration.pdf; Watchdog group files complaint over funding behind ghost candidate scandal.pdf; Florida Power & Light to seek \$1.1 billion in lan costs.pdf; Florida Power and Light does not intend to lower rates _ Guestview.pdf; FPL to seek \$1.1 billion in lan costs - CBS Miami.pdf; FPL to seek \$1.1 billion from customers to cover Hurricane lan costs _ WGCU PBS & NPR for Southwest Florida.pdf

Monday 31 October 2022 0945 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

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I am writing to express my ongoing deepest disappointment that the electrical utility industrial sector continues to mismanage the electrical infrastructure throughout the State of Florida despite given unfettered access to elected and appointed government officials and agencies in the furtherance of policies and agendas, which consist of pursuing poorly thought out sourcing of energy resources and a decidedly anti-consumer stance with the rate-paying public across the board. Ongoing investigations continue undercover the long-standing practices by these captains of industry to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

The attached documentation clearly indicates the ongoing conditions of the electrical infrastructure in the State of Florida.

Please place these observations and articles in the appropriate docket to underscore the overwhelmingly calculated cold-hearted manner that these captains seem to influence the very elected/appointed representatives that should, instead, be seeking to comfort their constituents day-to-day hardships to pay for the aggrandizement of these out sized economic sectors.

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Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA

Iris Rollins

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Saturday, November 5, 2022 2:35 PM
To: Ellen Plendl
Subject: rapacious greed?!
Attachments: Two Marion County residents weigh in on rising utility costs - Ocala-News.com.pdf; FPL mistakenly bills customer nearly \$13K during lan outage.pdf; City Residents Upset About Power Bills That Nearly Double In Some Cases _ 103.7 WQOL.pdf; Lake Worth Beach residents concerned about recent spike in utility bills.pdf; Ramblers Rest still shows heavy damage _ News _ yoursun.com.pdf; Fort Myers resident mistakenly charged nearly \$13K during lan _ wtsp.com.pdf; Frustrations rise as Florida residents, business owners see spike in utility bills.pdf; In 'ghost' candidate case, Eric Foglesong asks judge to subpoena Orlando Sentinel journalists.pdf; Off-duty FPL contractor, accomplice charged with burglary.pdf

Saturday 5 November 2022 1430 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

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investigations continue undercover the long-standing practices by these captains of industry to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

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Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA

Iris Rollins

From: Ellen Plendl
Sent: Monday, November 7, 2022 8:19 AM
To: 'Beatrice Balboa'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Beatrice Balboa
beatricebalboa@gmail.com

Dear Ms. Balboa:

This is in response to October 21, October 31 and November 5 emails to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL).

We will add your feedback and the 16 articles you shared to our public record.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)