

**Lorena Hollett**

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**From:** Lorena Hollett on behalf of Records Clerk  
**Sent:** Monday, November 14, 2022 4:37 PM  
**To:** 'Joe Howard'  
**Cc:** Consumer Contact  
**Subject:** RE: Rate hike

Good afternoon, Joe and Cindy Howard.

We will be placing your comments below in consumer correspondence in Docket No. 20220099, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

*Lorena Hollett*  
*Commission Deputy Clerk I*  
*Florida Public Service Commission*  
*2540 Shumard Oak Boulevard*  
*Tallahassee, FL 32399*  
*Phone: (850) 413-6758*

**From:** Joe Howard <jojosedrum@gmail.com>  
**Sent:** Friday, November 11, 2022 9:55 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Rate hike

To whom it may concern,

We, just like everyone in Highland County has seen our water bills jump considerably since water works was bought out. I cannot understand why this company needs yet ANOTHER rate increase! A large percentage of people here are on a Fixed income. Inflation has driven everything so high that it is difficult to decide do you pay for medication or pay your bills!  
We vigorously oppose this rate increase!

Joe and Cindy Howard  
212 Shoreline Dr  
Lake Placid Florida

## Lorena Hollett

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**From:** John Plescow  
**Sent:** Monday, November 14, 2022 1:19 PM  
**To:** Lorena Hollett  
**Subject:** FW: Rate hike

Please, add to docket 20220099-ws, which is on the agenda for tomorrow.

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**From:** Lorena Hollett <lhollett@psc.state.fl.us> **On Behalf Of** Records Clerk  
**Sent:** Monday, November 14, 2022 8:28 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Cc:** Shonna McCray <SMcCray@PSC.STATE.FL.US>  
**Subject:** FW: Rate hike

Good morning,

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

Thank you!

*Lorena Hollett*  
*Commission Deputy Clerk I*  
*Florida Public Service Commission*  
*2540 Shumard Oak Boulevard*  
*Tallahassee, FL 32399*  
*Phone: (850) 413-6758*

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