

Iris Rollins

From: Ellen Plendl
Sent: Monday, November 21, 2022 8:07 AM
To: Consumer Correspondence
Subject: Docket No. 20220001
Attachments: FW Florida power increases and city sewer availability.; Consumer Inquiry - Wastewater facility request in Biltmore Beach; FW Florida Power and Lights; Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Lights; billions more in rate hikes!

See attached customer correspondence and replies for Docket No. 20220001.

Iris Rollins

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, November 17, 2022 12:58 PM
To: EOG-Referral
Subject: FW: Florida power increases and city sewer availability.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sara Davila <saradavila65@yahoo.com>
Sent: Tuesday, November 1, 2022 10:34 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power increases and city sewer availability.

When is Panama city beach on east end in unincorporated biltmore Beach going to have sewer in Panama city beach? These septic tanks are polluting all the grounds and south lagoon. They keep spending funds on everything except things locals need. GRIFFITHS IS DOING NOTHING for us in unincorporated area. Are you? We want sewer. Stop letting florida power raising prices on us. Gulf power was good. Florida Power are incompetent, rude, and too high. We the locals on beach can't afford their high costs.. Quit helping the rich and tourists and help the locals. I plan on voting but don't see Republicans helping us.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Iris Rollins

From: Shonna McCray
Sent: Thursday, November 17, 2022 1:45 PM
To: 'saradavila65@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Wastewater facility request in Biltmore Beach

Ms. Sara Davila
saradavila65@yahoo.com

RE: FPSC Inquiry1410157C

Dear Ms. Davila:

The Governor's office forwarded a copy of your email regarding your request for wastewater service in Biltmore Beach to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Although the FPSC regulates the rates and services of investor-owned water and wastewater providers in Florida, we do not determine the extension of wastewater facilities to municipalities or unincorporated areas.

You may contact the Florida Department of Environmental Protection to inquire about the parameters to extend wastewater service to Biltmore Beach by using the following information:

Florida Department of Environmental Protection Office of Citizen Services
3900 Commonwealth Blvd. MS49
Tallahassee, FL 32399

Telephone: 850-245-2118
Fax: 850-245-2128

Locally, you may contact the Panama City Beach City Council to determine if the City of Panama City Beach plans to extend wastewater service to Biltmore Beach by using the following information:

Mayor Mark Sheldon
Panama City Beach City Council
17007 Panama City Beach Parkway
Panama City Beach, FL 32413

Telephone: 850-233-5100
Fax: 850-233-5108

At the county level, you may contact the Bay County Board of County Commissioners to inquire about wastewater facility extension by using the following information:

Chairman Tommy Hamm
Bay County Board of County Commissioners

840 W 11th Street
Panama City, FL 32401

Telephone: 850-248-8140

You also mentioned a concern about Florida Power & Light Company's (FPL) rates. On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

FPL's is in the process of its proposed annual fuel cost adjustment. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on a customer's bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

Fuel costs for FPL were set by the FPSC during the November 2021 cost recovery clause hearing. By Florida Statute and established Commission policy, electric utilities may recover certain expenses from customers through cost recovery charges adjusted annually by the FPSC. Cost recovery is allowed on fuel and purchased power, capacity, conservation, and environmental requirements. Utilities may not, however, earn a profit on fuel charges.

We are presently conducting hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/agendas/audiovideo/index.aspx>

We will add your comments to the correspondence side of Docket No. 20210015, regarding FPL's rate case and Docket No. 20220001-EI regarding the fuel cost adjustment.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Iris Rollins

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, November 17, 2022 2:30 PM
To: EOG-Referral
Subject: FW: Florida Power and Lights

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sandra Wooden <sandrawooden2411@gmail.com>
Sent: Monday, October 31, 2022 1:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Lights

Governor DeSantis,

Please stop the FPL's increase on our electric bills! I worked until I was 70.5 y/o. At 75 I am unable to work due to a stroke at 70.5. Mr. Biden, Pelosi, Shumar, and the Democrats have put our Senior Citizens and our low income families without food, homes, clothes, cars, and especially medication. We the Citizens need your continued support. You stand up for us as no other Governor before you.

My electric bill doubled the first of the year. While using less kilowatts than last year. I am on oxygen 24/7. I am having to go without my oxygen concentrator during the day (12 hours) to save charges to my bill. This makes be a fall risk and I am a high risk for a stroke or heart attack.

I would appreciate your concern, citizen support, and your actions against FPL.

Thank you for standing against those that are destroying our America. I appreciate your standing with me as a Conservative Republican since I was 13 years old

(borned in a generational Democrat family. My Dad at 96 voted for his first Republican, President Trump.)

Please reply.

Sandra Wooden
111 Twilight Bay Drive
Panama City Beach, Florida 32407
423-280-4556
sandrawooden2411@gmail.com

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Iris Rollins

From: Ellen Plendl
Sent: Thursday, November 17, 2022 2:38 PM
To: 'sandrawooden2411@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sandra Wooden
sandrawooden2411@gmail.com

RE: FPSC Inquiry 1410183C

Dear Ms. Wooden:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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Presently, the FPSC is conducting the annual hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/agendas/audiovideo/index.aspx>

We will add your comments to the correspondence side of Docket No. 20210015, regarding FPL's rate case and Docket No. 20220001-EI regarding the fuel cost adjustment.

Thank you for sharing your views. If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Iris Rollins

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, November 17, 2022 2:45 PM
To: EOG-Referral
Subject: FW: Florida Power and Lights

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sandra Wooden <sandrawooden2411@gmail.com>
Sent: Monday, November 7, 2022 5:39 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Lights

Honorable Governor Ron DeSantis:

I would like to thank you for standing up for the residents of Florida. Your actions have kept us freer and safer. I once again have voted for you as my Governor 2022. I voted all RED for Florida. I voted against all Judges supported by prior Democrat Governors.

As a resident of Panama City Beach, retired, living on a limited income as many others, a widow, with many health issues and on oxygen 24/7. Due to increased rates from Florida Power and Lights since January, I am having to do without my oxygen from my electric oxygen concentrator. This is proving to be devastating to my overall health. I used less electricity now than last year and my FPL bill is tripled. Now, FPL wants to increase our rates again.

Please address FPL for their draining our Senior Citizens, low and middle income families. I started working at 10 years old to help support my family. I finally retired at age 70.5 yo due to a stroke. I am now 75, I paid my dues, taxes, helped others, and in my spare time help Veterans to receive their VA benefits.

I am now asking you, our State House, and State Senate to fight against FPL. Please make them decrease their rates without increases. By not using my oxygen I am cutting my chances of a longer healthier life.

Why should I suffer so FPL Executives can receive huge bonuses?!

Please respond with an answer other than the one that says "I am receiving a large amounts of message and can not respond to your concerns". I know how this works. I spent many days in Washington DC visiting one on one with Senators and Congress members from 1977 to 2017. I was one of 13 women across the United States to have Brunch with First Lady Laura Bush in the Private Residence in the White House.

I have contact Mr. Turnbull and Mr. Griffiths to help Represent in this matter.

This matter is so important to my health as well as others.

Please, please personally contact me.

Sandra Wooden

423-280-4556

sandrawooden2411@gmail.com

111 Twilight Bay Drive

Panama City Beach FL

32407

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Iris Rollins

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Sunday, November 20, 2022 5:47 PM
To: Ellen Plendl
Subject: billions more in rate hikes?!
Attachments: PSC Cost Recovery Clause Hearings Set for Thursday, November 17.pdf; Florida Power & Light pushing for rate hikes again in 2023 _ WKRG.pdf; Florida power companies push for another rate hike _ WFLA.pdf; Florida utility customers will pay more next year as companies look to guard against future storms _ WUSF Public Media.pdf; Why is my power bill going up in 2023_.pdf; Request denied by FP&L to remove tree from power line on disabled man's home.pdf

Sunday 20 November 2022 1800 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

To whom it may concern,

I am writing to express my ongoing deepest disappointment that the electrical utility industrial sector continues to mismanage the electrical infrastructure throughout the State of Florida despite given unfettered access to elected and appointed government officials and agencies in the furtherance of policies and agendas, which consist of pursuing poorly thought out sourcing of energy resources and a decidedly anti-consumer stance with the rate-paying public across the board. Ongoing investigations uncover the long-standing practices by these captains of industry to extract ever larger fees and electrical rates to aggrandize their oversized ambitions by direct and indirect political arrangements in backrooms.

The attached documentation clearly indicates the ongoing conditions of the electrical infrastructure in the State of Florida as well as the lengths to which these captains of industry try to influence governmental policy makers.

Please place these observations and articles in the appropriate docket to underscore the overwhelmingly calculated cold-hearted manner that these captains seem to influence the very elected/appointed representatives that should, instead, be seeking to comfort their constituents day-to-day hardships to pay for the aggrandizement of these out sized economic sectors.

Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, FL 33062-6631
USA