

Hong Wang

From: John Plescow
Sent: Monday, November 21, 2022 11:58 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: Please review and advise

1 RT 11/22/22

Please, add to docket 20220015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, November 21, 2022 10:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please review and advise

File for docket 20220001 and send the customer Minimum bill letter for non-solar customer? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, November 20, 2022 9:59 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 188942

CUSTOMER INFORMATION

Name: Dan Kazmierzak
Telephone:
Email:
Address: 3387 Cabbage Palm Ave Melbourne FL 32901

BUSINESS INFORMATION

Business Account Name: Daniel A Kazmierzak Account Number:
Address: 3387 Cabbage Palm Ave Melbourne FL 32901

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

This complaint is not just about the FPL policy but other companies such as Duke Energy that reportedly have implemented similar billing plans. In FPL's case, they call it a Minimum Base Bill that guarantees the total of a \$25 min base charge per month. Who is FPL or any other company or entity to decide what an additional minimum base charge is for customers? Customers were already paying a base charge. Now they are paying another base charge if they don't meet FPL's minimum requirement.

This is just coming to attention as my power usage has waned with Fall, but the costs have not. I try to be very conservative in my energy usage. I do not have solar and have very little income and have been an FPL customer for decades. Now those like me are being punished for having low energy usage. My bill in the lower energy Fall months have close to doubled, year-to-year because of this policy.

Why is FPL and the Florida PSC picking on the low usage customers? The policy comes across as selfish and ignorant-minded. If anything, those customers should be rewarded. It's greener, better for our planet. That's consistent with how the two-tier rate charges are scheduled. If you use more, i.e. over 1000kWh, you will pay a higher rate. Those rates are on every bill. Not all companies have that type of structure, and is one of the best ideas FPL has had for billing, and it's been in place for two decades or more.

If they need to generate more funds, there are more fair and just ways to do it.

1) This could have been an across-the-board base increase for all customers regardless of usage. You don't have to target a \$25 number, but could charge whatever it takes to get a similar total.

Even better,

2) The non-fuel charges could have been increased, to get the numbers needed.

- 3) The non-fuel threshold could have been lowered to say 750 kWh/month or to a 'nice' number, again to get the extra funds needed.
- 4) There could have been a 3rd tier added to the non-fuel charges, perhaps starting as low as 500 kWh/mo or lower, again to get to the numbers needed.

Very disappointed with FPL's new billing on this issue and apparently Florida PSC's approval of it.
Wish all responsible would reconsider this at your earliest convenience.

I would include my email, but with the state's liberal disclosure policies, that would be foolish; it feels foolish contacting you as is.