

Antonia Hover

From: Dorothy Menasco
Sent: Monday, November 28, 2022 11:05 AM
To: 'xhafameredith@yahoo.com'
Cc: Consumer Contact
Subject: Notification of Unaccepted E-filing (E-filing ID = 31791)
Attachments: 31791.pdf

The document presented has been reviewed by the Office of Commission Clerk and has not been accepted as an e-filing.

Complaints serve as a valuable source of information to the Florida Public Service Commission (PSC). For your convenience, we have forwarded your complaint to our Office of Consumer Assistance and Outreach, as they handle consumer complaints. If you have any questions, please call our toll-free consumer assistance line at 1-800-342-3552.

For future reference, in order to allow the PSC to more efficiently process customer complaints, all customers are asked to send complaints to the PSC in one of the following manners:

Toll-free fax: 1-800-511-0809;

On-line complaint form: <http://www.floridapsc.com/ConsumerAssistance/ConsumerComplaintForm>

OR

E-mail to: contact@psc.state.fl.us

If you have any questions, please contact the PSC consumer assistance line at 850-413-6100 or toll-free at 1-800-342-3552.

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770



Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Meredith Xhafa
4263 Losco Rd.
Unit 522
Jacksonville, FL 32257

November 24, 2022

UNAUTHORIZED CHARGE AND UNFAIR BUSINESS PRACTICES

Please see the attached banking charge for phone service.

11/18/2022	METRO BY T-MOBILE 5604 11/16 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$136.75	\$22.40	<input type="checkbox"/>
11/17/2022	DOLLARTRE 1055 11/17 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$4.03	\$159.15	<input type="checkbox"/>
11/17/2022	1463 GREAT CLIPS DEERWO 11/16 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$16.00	\$163.18	<input type="checkbox"/>
11/17/2022	NAIL TIPS 11/16 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$14.00	\$179.18	<input type="checkbox"/>
11/16/2022	BP#6710735GIAN 11/16 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$22.10	\$193.18	<input type="checkbox"/>
11/16/2022	Wal-Mart Super 11/16 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$18.87	\$215.28	<input type="checkbox"/>

Posting date ↓	Description ↓	Type	Amount ↓	Available balance	Reconcile
Processing	CHECKCARD XFINITY MOBILE 888-936-4968 ON 11/23	Debit	-\$53.34	-\$49.45	
Processing	CHECKCARD WENDY'S 401 JACKSONVILLE ON 11/22	Debit	-\$4.18	\$3.89	
11/22/2022	BANK OF AMERICA CREDIT CARD Bill Payment View/Edit	Bill Pay	-\$200.00	\$8.07	<input type="checkbox"/>
11/22/2022	TARGET.COM * 11/20 PURCHASE 800-591-3869 MN View/Edit	Debit Card	-\$18.96	\$208.07	<input type="checkbox"/>
11/22/2022	DoorDash, Inc. DES:DoorDash, ID:ST-W3G6R3D9V0Y8 INDN:MEREDITH XHAFA... View/Edit	Deposit	\$7.25	\$227.03	<input type="checkbox"/>
11/21/2022	Check 388 View/Edit	Check	-\$10.00	\$219.78	<input type="checkbox"/>
11/21/2022	DOLLAR-GENERAL 11/21 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$8.06	\$229.78	<input type="checkbox"/>
11/21/2022	Wal-Mart Super 11/20 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$34.75	\$237.84	<input type="checkbox"/>
11/21/2022	ALBASHA 2 11/20 PURCHASE JACKSONVILLE FL View/Edit	Debit Card	-\$3.49	\$272.59	<input type="checkbox"/>