

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, December 13, 2022 2:35 PM
To: Consumer Correspondence
Subject: Docket No. 20220001
Attachments: FW Florida Power and Light; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20220001.

Antonia Hover

From: Shonna McCray
Sent: Monday, December 12, 2022 10:27 AM
To: Ellen Plendl
Cc: Angie Calhoun; John Plescow
Subject: FW: Florida Power and Light

Hello Ellen,

Please take care of this.

Thanks

From: Bev DeMello <BDeMello@PSC.STATE.FL.US>
Sent: Monday, December 12, 2022 10:20 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>; Shonna McCray <SMcCray@PSC.STATE.FL.US>
Cc: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>; Cindy Muir <CMuir@PSC.STATE.FL.US>
Subject: FW: Florida Power and Light

For your handling.

Thanks.

From: LYNDA WHEAT <lynda9940@bellsouth.net>
Sent: Sunday, December 11, 2022 1:42 PM
To: PSC Media <PSCMedia@psc.state.fl.us>
Subject: Florida Power and Light

Sirs and Madams:

I strongly urge you to DENY FPL's request for a rate hike. As a senior citizen who has seen what FPL's current billing did to so many senior citizens and young mothers and fathers who are single providers for their children, it would be a huge blow to their budgets and further extend their hardships.

So many seniors are doing without medicines just to eat and heat their homes and single income mothers and fathers are choosing not to eat in order to provide food to their children. These people were tremendously disadvantaged when Florida Power and Light took over from Gulf Power. People have had the highest rates they ever even dreamed of for their power. So many will be hurt badly with another "hit".

Please consider the hardships of our Floridians who are on limited incomes and the citizens who are just trying to feed their kids!

Lynda Wheat
Panama City Beach

Antonia Hover

From: Shonna McCray
Sent: Tuesday, December 13, 2022 2:32 PM
To: 'lynda9940@bellsouth.net'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lynda Wheat
lynda9940@bellsouth.net

RE: FPSC Inquiry 1411666C

Dear Ms. Wheat:

This is in response to your E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). We appreciate the opportunity to respond directly to you.

You expressed a concern about the fuel adjustment charge. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel adjustment charge for the customers of FPL. The fuel adjustment charges were decided at a hearing where the Commission considered each utility's projected costs of fuel and the purchased power for 2023 as well as 'trued up' costs for 2022.

Below is the amount that FPL residential customers paid for 1,000 kilowatt-hours of electricity prior to January 2023, as well as the amount that customers will pay effective January 2023.

<u>Company</u>	<u>Prior to January 2023</u> (1,000 kilowatt-hours)	<u>As of January 2023</u> (1,000 kilowatt-hours)	<u>Decrease</u> (1,000 kilowatt-hours)
FPL	\$155.61	\$155.60	\$0.01

We will add your comments to the correspondence side of Docket No. 20220001-EI regarding the fuel cost adjustment.

Complaints serve as a valuable source of information; therefore, your complaint will remain on file with the FPSC. We monitor complaints very closely and track any trends which indicate there may be a problem and further action is needed.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission