

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Thursday, December 29, 2022 10:10 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20220001  
**Attachments:** FW HELP!; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20220001.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, December 29, 2022 9:04 AM  
**To:** EOG-Referral  
**Subject:** FW: HELP!

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**From:** Amanda Paige <mzpaige83@gmail.com>  
**Sent:** Wednesday, December 28, 2022 12:14 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** HELP!

Hello to whomever gets to read this first.

This is not my first time I have reached out to express concerns for my family and fellow residents here in Pensacola, Florida.

I'm writing this in response to what FPL (Florida Power & Light) is doing to its customers. In January we are already seeing almost double increases to charges being projected in our bill. A projection of \$540.00 from \$380.00 if our usage remains the same. This is absolutely ridiculous when you factor in we haven't been able to use our central heat because of our motor burning out. This was fine for us because we have a fireplace that heats our home well. My issue is how are people going to be able to afford almost \$600.00 a month in just power alone!? We are about to see many families ending up homeless, or without power. This can not happen and we need our government to protect us. We as a family home school, and if we cant pay our power how will we be able to continue at home learning?! My husband is a disabled veteran who also works on salary and we are getting close to having to decide if we can even buy the groceries needed to feed a family of 6. We do not qualify for state help due to the fact I chose not to work so I could stay home and home school our children. I am truly scared as to what is going to happen starting next month when the rates are raised with FPL.

I didn't know where to start, so I chose to write this letter in hopes I can be directed to where I can help fight this battle with the residents here in Pensacola, and to find out if Governor DeSantis is even thinking of what is about to happen to the residents of Florida.

Thank you for your time. I hope to hear back from someone in your office ASAP.

Amanda Toledo  
[Mzpaige83@gmail.com](mailto:Mzpaige83@gmail.com)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Thursday, December 29, 2022 9:57 AM  
**To:** 'mzpaige83@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mrs. Amanda Paige  
[mzpaige83@gmail.com](mailto:mzpaige83@gmail.com)

RE: FPSC Inquiry 1418260C

Dear Ms. Paige:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about upcoming rate increases, including the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The PSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the PSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of FPL-NW residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

### **TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS**

**January 2023**

<b><u>Present</u></b>	Florida Power & Light Company (former Gulf Power)
<b><u>September - December 2022</u></b>	
Base Rate Charges	\$75.82
Fuel and Purchased Power Cost Recovery Clause	\$34.87
Energy Conservation Cost Recovery Clause	\$1.34
Environmental Cost Recovery Clause	\$2.99

Capacity Cost Recovery Clause	\$2.39
Storm Damage Cost Surcharge	\$11.00
Storm Protection Plan Cost Recovery	\$2.14
Asset Securitization Charge	N/A
Transition Rider/Credit	\$21.06
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.00
<b>Total</b>	<b><u>\$155.61</u></b>

<b>Revised</b>	Florida Power & Light Company (former Gulf Power)
<b>January 2023</b>	
Base Rate Charges	\$80.11
Fuel and Purchased Power Cost Recovery Clause	\$37.45
Energy Conservation Cost Recovery Clause	\$1.22
Environmental Cost Recovery Clause	\$3.12
Capacity Cost Recovery Clause	-\$1.97
Storm Damage Cost Surcharge	\$11.00
Storm Protection Plan Cost Recovery	\$3.82
Asset Securitization Charge	N/A
Transition Rider/Credit	\$16.85
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.00
<b>Total</b>	<b><u>\$155.60</u></b>

<b>Increase / (Decrease)</b>	Florida Power & Light Company (former Gulf Power)
Base Rate Charges	\$4.29
Fuel and Purchased Power Cost Recovery Clause	\$2.58
Energy Conservation Cost Recovery Clause	-\$0.12
Environmental Cost Recovery Clause	\$0.13
Capacity Cost Recovery Clause	-\$4.36
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.68
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$4.21
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.00
<b>Total</b>	<b><u>-\$0.01</u></b>

During the fuel hearing, FPL indicated it will seek approval in late January 2023 to adjust fuel rates. Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

You may contact the Community Action Program Committee, Inc. to inquire about the Low-Income Energy Assistance Program by calling 844-356-8139.

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20220001-EI. If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray

