

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, December 21, 2022 1:04 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** FW Minimum Base Bill; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, December 21, 2022 11:43 AM  
**To:** EOG-Referral  
**Subject:** FW: Minimum Base Bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate. Ellen, she is claiming that PSC never responded to her email. Can you handle this?

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Danni Sadler <blinddateduo@comcast.net>  
**Sent:** Monday, December 19, 2022 2:55 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FW: Minimum Base Bill

About 2 months ago I sent the email below to Commissioner Fay of the Public Service Commission. Not surprisingly, I have not received any sort of acknowledgment. I hope that you, or someone in your office, will take the time to read my message to him and his staff and explain to me why such an act was allowed to happen. It was sneaky and underhanded and should not have been tolerated, much less approved. Kindly look into this and, for the sake of the unsuspecting present (and future) solar customers get it reversed.

**From:** Danni Sadler [<mailto:blinddateduo@comcast.net>]  
**Sent:** Tuesday, October 18, 2022 12:31 PM  
**To:** 'Commissioner.Fay@psc.state.fl.us' <[Commissioner.Fay@psc.state.fl.us](mailto:Commissioner.Fay@psc.state.fl.us)>  
**Subject:** Minimum Base Bill

Chairman Fay... I read over the narrative accompanying your picture and the accomplishments described were very impressive. I am, however, outraged by the recent disclosure (8 days ago) on my FPL bill that a bill was passed in January – by you and your fellow cohorts – making it mandatory for those of us who consume less than \$25 in electric service to have \$25 extra tacked on to our monthly charge!!! This, so we are supposed to believe, to help make things more fair for those who don't have solar and/or simply don't use much power. Do you think we are really that stupid? Installing solar was (and still is) touted as the way to go to reduce future electric bills, to do our part to create reusable energy and lessen the need for fossil fuels, and to earn that oh so desirable tax credit on 26% of the cost. How dare you have the audacity to bamboozle the folks who were led to believe all of the above would occur? My husband and I indebted ourselves for more than \$60,000, payable over 20 years so that we could achieve what was being offered.

How did I find out that the FL Public Service Commission was responsible? It wasn't easy. The FPL website isn't telling. A search there on *minimum base bill* returns nothing – even though the words “minimum base bill” now appear in the billing statement. And, for the most part, using other search engines won't return it either. Basically, they will divulge what the bill is, but not who created it. I guess I got lucky when I finally was able to determine it was you. I say it was YOU because it was passed in January, the 1<sup>st</sup> month of your chairmanship. I guess the news release commending the governor for vetoing FPL's request to be allowed to rebate to solar users -- for kwh sold back -- only a fraction of what they charge per kwh used was a sneaky way to keep the public from knowing what was really going on. You know, kind of like instilling a false sense of relief that the original terms would stay in play. Silly us.

You and your fellow commissioners should be ashamed of yourselves. You all know that having solar is NOT going to raise the monthly costs for the customers who don't have it. It should make electric power more available where it is needed for, oh I don't know, all those electric cars that are supposed to be dotting the highways soon, or maybe the elimination of brownouts on heavy usage days, or... ??? I hope that when more people become aware of this travesty, particularly people in influential positions, you and your group will be held accountable and possibly forced to rescind this abomination. If I can do anything to make that happen you can be assured I will.

Danni Sadler

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Wednesday, December 21, 2022 1:02 PM  
**To:** 'blinddateduo@comcast.net'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Danni Sadler  
[blinddateduo@comcast.net](mailto:blinddateduo@comcast.net)

RE: FPSC Inquiry 1412452C

Dear Ms. Sadler:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as "a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer's electricity consumption on-site." The rule states that "[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility's electric grid **shall** be credited to the customer's energy consumption for the next month's billing cycle" (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer "**shall** accumulate and be used to offset the customer's energy usage in subsequent months" (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers' energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset "some" of the customer's energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer's consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company's (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

You also expressed concern that you received no acknowledgement following your October 19, 2022 E-mail to the FPSC. Your October 19, 2022 E-mail was previously added to our files as a protest to the FPL's Rate Case, docket 20210015, as will your December 19, 2022 E-mail to the Governor's Office. You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission