

## FLORIDA COMMUNITY WATER SYSTEMS, INC.

January 3, 2023

Office of Commission Clerk  
Florida Public Service Commission  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

*Re: Docket No. 20220201-WU – Response to Staff Deficiency Letter*

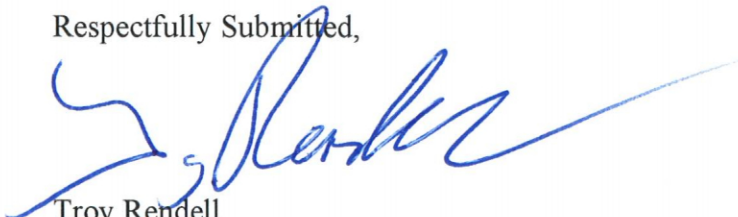
Dear Commission Clerk,

Florida Community Water Systems, Inc. (FCWS) hereby provides its response to Staff Deficiency Letter dated December 14, 2022.

1. Filing Fee – Enclosed is a check in the amount of \$6,650.00.
2. Annualized Revenue – Attached are the requested annualized revenue schedules. As a result, these annualized revenues changed the amount of revenue for rate restructuring. Attached are the revised schedules for the restructuring request.
3. Secondary Water Quality Test Results / Customer Complaints – Attached are the requested secondary water quality test results. Please be advised there are none for the Brevard Systems as these systems purchase water from Brevard County. As such, secondary tests for these systems are not required. Also attached are the customer complaints regarding DEP secondary water standards during the past five years for each system.

The majority of the customer complaints occurred in The Woods water systems. Of these, the vast majority of them occurred prior to the installation of the iron removal filtration system. See Order No. PSC-2020-0087-PAA-WS, issued March 25, 2020.

Respectfully Submitted,



Troy Rendell  
Vice President  
Investor Owned Utilities  
*// for Florida Community Water Systems, Inc.*

**FLORIDA COMMUNITY WATER SYSTEMS**

Water

Residential Bill Comparison at:

	<u>Black Bear</u>	<u>Brendenwood</u>	<u>Brevard</u>	<u>Harbor</u>	<u>Jumper Creek</u>	<u>Lake Idlewild</u>	<u>Lakeside</u>	<u>Pine Harbour</u>	<u>Raintree</u>	<u>The Woods</u>	<u>Proposed</u>
3,000 gallons	\$ 33.23	\$ 22.72	\$ 51.90	\$13.03	\$ 47.59	\$ 27.91	\$ 35.02	\$ 32.42	\$ 24.01	\$ 50.37	\$ 21.28
5,000 gallons	\$ 33.23	\$ 27.66	\$ 78.99	\$15.63	\$ 64.29	\$ 34.07	\$ 47.58	\$ 43.73	\$ 28.51	\$ 67.17	\$ 24.12
10,000 gallons	\$ 64.33	\$ 43.06	\$ 160.09	\$22.13	\$106.04	\$ 49.47	\$ 82.68	\$ 77.18	\$ 42.00	\$ 125.97	\$ 32.62

Difference compared to Proposed:

3,000 gallons	\$ (11.95)	\$ (1.44)	\$ (30.62)	\$ 8.25	\$ (26.31)	\$ (6.63)	\$ (13.74)	\$ (11.14)	\$ (2.73)	\$ (29.09)
5,000 gallons	\$ (9.11)	\$ (3.54)	\$ (54.87)	\$ 8.49	\$ (40.17)	\$ (9.95)	\$ (23.46)	\$ (19.61)	\$ (4.39)	\$ (43.05)
10,000 gallons	\$ (31.71)	\$ (10.44)	\$ (127.47)	\$10.49	\$ (73.42)	\$ (16.85)	\$ (50.06)	\$ (44.56)	\$ (9.38)	\$ (93.35)

Wastewater

Residential Bill Comparison at:

3,000 gallons				\$45.00	\$ 60.17		\$ 45.69			\$ 66.43	\$ 51.22
5,000 gallons				\$54.84	\$ 77.31		\$ 63.91			\$ 84.83	\$ 65.20
10,000 gallons				\$59.76	\$ 85.88		\$ 73.02			\$ 94.03	\$ 72.19

Difference compared to Proposed:

3,000 gallons				\$ 6.22	\$ (8.95)		\$ 5.53			\$ (15.21)
5,000 gallons				\$10.36	\$ (12.11)		\$ 1.29			\$ (19.63)
10,000 gallons				\$12.43	\$ (13.69)		\$ (0.83)			\$ (21.84)

**FLORIDA COMMUNITY WATER SYSTEMS**

Annualized Revenue

Water

System:

**Brendenwood**

		Current	Annulized
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	675	\$ 15.31	\$ 10,334.25
Gallons:			
0 - 5,000 gal.	2517	\$ 2.47	\$ 6,216.99
5,001 - 10,000	1360	\$ 3.08	\$ 4,188.80
Over 10,000	2363	\$ 5.55	\$ 13,114.65
General Service			
5/8 X 3/4"	12	\$ 15.31	\$ 183.72
Gallons	12	\$ 3.87	\$ 46.44
Total			<u>\$ 34,084.85</u>

System:

**Brevard**

		Current	Annulized
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	2887	\$ 19.29	\$ 55,690.23
3/4"			
1"	25	\$ 48.23	\$ 1,205.75
Gallons:			
0 - 4,000	6680	\$ 10.87	\$ 72,611.60
Over 4,000	1621	\$ 16.22	\$ 26,292.62
Total			<u>\$ 155,800.20</u>

System:

**Lake Idlewild**

		Current	Annulized
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	959	\$ 20.05	\$ 19,227.95
Gallons:			
0 - 3,000	2469	\$ 2.62	\$ 6,468.78
Over 3,000	9545	\$ 3.08	\$ 29,398.60
Total			<u>\$ 55,095.33</u>

<u>System:</u>	<b>Lakeside</b>		<u>Current</u>	<u>Annulized</u>
			<u>Rates</u>	<u>Revenue</u>
Consumption Res				
0 - 4,000	4767	\$	5.54	\$ 26,409.18
4,000 - 10,000	755	\$	7.02	\$ 5,300.10
Over 10,000	366	\$	12.30	\$ 4,501.80
Consumption - GS	606	\$	7.25	\$ 4,393.50
Consumption IRR				
0 - 4,000	289	\$	5.54	\$ 1,601.06
4,000 - 10,000	94	\$	7.02	\$ 659.88
Over 10,000	136	\$	12.30	\$ 1,672.80
Residential				
5/8 X 3/4"	2,475	\$	18.40	\$ 45,540.00
1"	47	\$	46.00	\$ 2,162.00
General Service				
5/8 X 3/4"	24	\$	18.40	\$ 441.60
Total				<u>\$ 92,681.92</u>

<u>System:</u>	<b>Pine Harbour</b>		<u>Current</u>	<u>Annulized</u>
			<u>Rates</u>	<u>Revenue</u>
Residential				
5/8 X 3/4"	785	\$	18.56	\$ 14,569.60
Gallons:				
0 - 4,000	2428	\$	4.62	\$ 11,217.36
Over 4,000	1774	\$	6.69	\$ 11,868.06
General Service				
5/8 X 3/4"	24	\$	18.56	\$ 445.44
Gallons	41	\$	5.44	\$ 223.04
Total				<u>\$ 38,323.50</u>

<u>System:</u>	<b>Raintree</b>		<u>Current</u>	<u>Annulized</u>
			<u>Rates</u>	<u>Revenue</u>
Residential				
5/8 X 3/4"	1366	\$	17.65	\$ 24,109.90
3/4"	4	\$	26.48	\$ 105.92
1"	36	\$	44.13	\$ 1,588.68
Gallons:				
0 - 3,000	3623	\$	2.12	\$ 7,680.76
3,000 - 8,000	3438	\$	2.25	\$ 7,735.50
Over 8,000	6166	\$	3.37	\$ 20,779.42
Total				<u>\$ 62,000.18</u>

System:

**The Woods**

		Current	Annulized
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	674	\$ 25.17	\$ 16,964.58
Gallons:			
0 - 6,000	1710	\$ 8.40	\$ 14,364.00
6,000 - 12,000	239	\$ 12.60	\$ 3,011.40
Over 12,000	89	\$ 16.80	\$ 1,495.20
General Service			
1 1/2"	12	\$ 125.85	\$ 1,510.20
Gallons	286	\$ 9.56	\$ 2,734.16
Total			<u>\$ 40,079.54</u>

**FLORIDA COMMUNITY WATER SYSTEMS**

Annualized Revenue

Wastewater

System:

**Lakeside**

		Current	Annulized
Residential		<u>Rates</u>	<u>Revenue</u>
All Meter Sizes	2,393	\$ 18.82	\$ 45,036.26
Gallons (6,000 cap)	4843	\$ 9.34	\$ 45,233.62
General Service			
5/8 X 3/4"	24	\$ 18.82	\$ 451.68
Gallons	24	\$ 11.20	\$ 268.80
Total			<u>\$ 90,990.36</u>

System:

**The Woods**

		Current	Annulized
Residential		<u>Rates</u>	<u>Revenue</u>
All Meter Sizes	600	\$ 40.24	\$ 24,144.00
Gallons (6,000 cap)	1522	\$ 9.53	\$ 14,504.66
Total			<u>\$ 38,648.66</u>

**FLORIDA COMMUNITY WATER SYSTEMS**

Annualized Revenue

Water

<u>System:</u>	<b>Black Bear</b>		
		<u>Current</u>	<u>Annulized</u>
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	3934	\$ 33.23	\$130,726.82
Gallons:			
0 - 5,000 gal.	13445	\$ -	\$ -
5,001 - 10,000	7066	\$ 6.22	\$ 43,950.52
Over 10,000	2677	\$ 8.88	\$ 23,771.76
General Service			
5/8 X 3/4"	11	\$ 33.23	\$ 365.53
3/4"	22	\$ 33.23	\$ 731.06
1 1/2"	9	\$ 33.23	\$ 299.07
Gallons			
0 - 5,000 gal.	39	\$ -	\$ -
5,001 - 10,000	56	\$ 6.22	\$ 348.32
Over 10,000	463	\$ 8.88	\$ 4,111.44
Total			<u>\$204,304.52</u>

<u>System:</u>	<b>Harbor</b>		
		<u>Current</u>	<u>Annulized</u>
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	10049	\$ 9.13	\$ 91,747.37
3/4"	28	\$ 13.70	\$ 383.60
1"	75	\$ 22.83	\$ 1,712.25
Gallons:			
All gallons	268436	\$ 1.30	\$348,966.80
General Service			
5/8 X 3/4"	288	\$ 9.13	\$ 2,629.44
3/4"	12	\$ 13.70	\$ 164.40
1"	48	\$ 22.83	\$ 1,095.84
1 1/2"	72	\$ 45.65	\$ 3,286.80
2"	60	\$ 73.04	\$ 4,382.40
3"	24	\$ 146.08	\$ 3,505.92
Gallons	14911	\$ 1.30	\$ 19,384.30
Total			<u>\$477,259.12</u>

<u>System:</u>	<b>Jumper Creek</b>		
		<u>Current</u>	<u>Annulized</u>
		<u>Rates</u>	<u>Revenue</u>
Residential			
5/8 X 3/4"	614	\$ 22.54	\$ 13,839.56
Gallons:			
Total	2703	\$ 8.35	\$ 22,570.05
			<u>\$ 36,409.61</u>

**FLORIDA COMMUNITY WATER SYSTEMS**

Annualized Revenue

Wastewater

System: **Harbor**

		Current	Annulized
Residential		<u>Rates</u>	<u>Revenue</u>
All Meter Sizes	704	\$ 31.25	\$22,000.00
Gallons	3170	\$ 5.08	\$16,103.60
(6,000 cap)			
General Service			
1-1/2"	36	\$ 156.25	\$ 5,625.00
Gallons	665	\$ 6.11	\$ 4,063.15
Total			<u>\$47,791.75</u>

System: **Jumper Creek**

		Current	Annulized
Residential		<u>Rates</u>	<u>Revenue</u>
All Meter Sizes	614	\$ 35.47	\$21,778.58
Gallons	2253	\$ 8.82	\$19,871.46
(6,000 cap)			
Total			<u>\$41,650.04</u>



**Annulized Revenue**

<u>2021</u>	<u>Black Bear WW</u>	<u>Brendenwood WW</u>	<u>Brevard WW</u>	<u>Harbor WW</u>	<u>Jumper Creek</u>	<u>Lake Idlewild</u>
Water	\$ 204,304.52	\$ 34,084.85	\$ 155,800.20	\$ 477,259.12	\$ 36,409.61	\$ 55,095.33
Wastewater				\$ 47,791.75	\$ 41,650.04	
Service Revenue:						
Water	\$ 189,042.87	\$ 26,980.73	\$ 150,472.24	\$ 463,283.03	\$ 36,246.13	\$ 52,480.61
Wastewater				\$ 49,852.64	\$ 41,620.92	

## RATE CALCULATION

Water Revenue	\$ 1,196,038.77
Base Facility Charge (40%)	\$ 478,415.51
Total ERCs	
Gallorage (60%)	\$ 717,623.26

<u>Lakeside WW</u>	<u>Pine Harbour</u>	<u>Raintree WW</u>	<u>The Woods</u>	<u>Total</u>
\$ 92,681.92	\$ 38,323.50	\$ 62,000.18	\$ 40,079.54	\$ 1,196,038.77
\$ 90,990.36			\$ 38,648.66	\$ 219,080.81
\$ 90,841.10	\$ 36,485.95	\$ 58,547.47	\$ 37,944.38	\$ 1,142,324.51
\$ 87,822.65			\$ 37,261.54	\$ 216,557.75

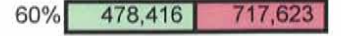
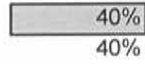
**E Rate Design - Water**

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PSC override %BFC from Cover Sheet-->

**Total Revenue for Rate Setting Used Below**

1,196,039



This section calculates the proposed rates

Class/Meter Size	Units	Factor	WghtdUnts	Chg/WgtUn	BFC	Expected
<b>Total (Res, Gen Srvc, Irr)</b>						
5/8" X 3/4"	24,777	1.00	24,777		17.86	442,517
3/4"	66	1.50	99		26.79	1,768
1"	231	2.50	578		44.66	10,316
1-1/2"	93	5.00	465		89.31	8,306
2"	60	8.00	480		142.90	8,574
3"	24	16.00	384		285.81	6,859
4"	-	25.00	0		446.57	-
6"	-	50.00	0		893.15	-
8"	-	80.00	0		1,429.04	-
10"	-	115.00	0		2,054.24	-
<b>Fire Protection (= 1/12 of Commercial)</b>		0.0833				
2"	-	0.67	0		11.91	-
3"	-	1.33	0		23.82	-
4"	-	2.08	0		37.21	-
6"	-	4.17	0		74.43	-
8"	-	6.67	0		119.09	-
10"	-	9.58	0		171.19	-
<b>Total BFC</b>	<u>25,251</u>		<u>26,783</u>	17.863		<u>478,341</u>

Calcs for **STANDALONE** rates w/o Repression, using **PROPOSED** rate block amounts

Gallage charge					Usage Chg	Expected
Total Usage	221,955	1.00	221,955	3.233	3.23	716,915
Gen'l Srvc only	16,414	1.00			3.23	53,017
Remainder to be recovered from Residential						<u>663,897</u>
Residential Only					Usage Chg	Expected
0 - 4,000	77,382	1.00	77,382		1.14	88,215
4,000 - 10,000	63,783	1.50	95,675		1.70	108,431
Over 10,000	205,541	2.00	411,082		2.27	466,578
Irrigation						
Block 1	-	1.00	0		1.14	-
Block 2	-	1.50	0		1.70	-
Block 3	-	2.00	0		2.27	-
Block 4	-	2.00	0		2.27	-
<b>Total Usage</b>	<u>346,706</u>		<u>584,139</u>	1.137		<u>663,225</u>
						<u>716,242</u>
						1,194,583
						#REF!
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Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.  
 Docket No. 20220201-WS  
 Historical Test Year Ending December 31, 2021  
 Water [ X ] or Sewer [ ]  
 Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.  
 System: **BLACK BEAR**

Schedule: E-2w  
 Page: 1 of 1  
 Preparer: W T Rendell

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rates
1	<b>Residential</b>										
2	5/8" X 3/4"	3,934		32.26	126,911	3,934		33.23	130,727	17.86	70,261
3	3/4"	0		32.26	0	0		33.23	0	26.79	0
4	1"	0		32.26	0	0		33.23	0	44.66	0
5	1-1/2"	0		32.26	0	0		33.23	0	89.31	0
6	2"	0		32.26	0	0		33.23	0	142.90	0
7	3"	0		32.26	0	0		33.23	0	285.81	0
8	4"	0		32.26	0	0		33.23	0	446.57	0
9	Gallonge Charge, per 1,000 gallons										
10	0 - 5,000 gal.		15,547	-	0	0	15,547	-	0		
11	5,001 - 10,000 gal.		4,964	6.04	29,983	0	4,964	6.22	30,876		
12	Over 10,000 gal.		2,677	8.62	23,076	0	2,677	8.88	23,772		
13	Total Residential	3,934	23,188		179,969	3,934	23,188		185,375		
14	Average Bill				45.75		5.894		47.12		
15	Gallonge Charge, per 1,000 gallons										
16	0 - 4,000		13,445							1.14	15,327
17	4,000 - 10,000		7,066							1.70	12,012
18	Over 10,000		2,677							2.27	6,077
19	Total Residential		23,188								103,678
20	Average Bill										26.35
21	<b>General Service</b>										
22	5/8" X 3/4"	11		32.26	355	11		33.23	366	17.86	196
23	3/4"	22		32.26	710	22		33.23	731	26.79	589
24	1"	0		32.26	0	0		33.23	0	44.66	0
25	1-1/2"	9		32.26	290	9		33.23	299	89.31	804
26	2"	0		32.26	0	0		33.23	0	142.90	0
27	3"	0		32.26	0	0		33.23	0	285.81	0
28	4"	0		32.26	0	0		33.23	0	446.57	0
29	6"	0		32.26	0	0		33.23	0	893.15	0
30	8"	0		-	0	0		33.23	0	1,429.04	0
31	Gallonge Charge, per 1,000 gallons										
32	0 - 5,000 gal.		39	-	0	39		-	0		
33	5,001 - 10,000 gal.		56	6.04	338	56		6.22	348		
34	Over 10,000 gal.		463	8.62	3,991	463		8.88	4,111		
35	Gallonge - ALL			7.57						3.23	1,802
36	Total General Serv	42	558		5,684	42	558		5,855		3,392
37	Average Bill				135.34				139.41		80.76
38											
39											
40	<b>Subtot Billd Rev</b>	3,976	23,746		185,653	3,976	23,746		191,230		107,070
41	Unbilled Revenues		0		0				0		0
42	Guaranteed Revenues				0				0		0
43	Misc. Service Charge				3,296				3,296		3,296
44	Adjustments to Customers				0				0		0
45	<b>Tot Billed Rev</b>				188,949				194,526		110,365
46	Booked Revenue per GL				192,339				192,339		192,339
47	Adjustments to Booked				0				0		0
48	Bkd Rev Adjst				192,339				192,339		192,339
49	Difference				(3,390)		-1.8%		2,187		2,187

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.  
 Docket No. 20220201-WS  
 Historical Test Year Ending December 31, 2021  
 Water [ X ] or Sewer [ ]

Schedule: E-2w  
 Page: 1 of 1  
 Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: BREVARD

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rates
1	<b>Residential</b>										
2	5/8" X 3/4"	2,887		18.83	54,362	2,887		19.29	55,690	17.86	51,562
3	3/4"			28.25	0	0		28.94	0	26.79	0
4	1"	25		47.08	1,177	25		48.23	1,206	44.66	1,117
5	1-1/2"	9		94.15	847	9		96.45	868	89.31	804
6	2"	0		150.64	0	0		154.32	0	142.90	0
7	3"	0		301.28	0	0		308.64	0	285.81	0
8	4"	0		470.75	0	0		482.25	0	446.57	0
	6"	0		941.50	0	0		964.50	0	893.15	0
	8"	0		1,506.40	0	0		1,543.20	0	1,429.04	0
	10"	0		2,165.45	0	0		2,218.35	0	2,054.24	0
9	Gallonge Charge, per 1,000 gallons										
10	0 - 4,000 gal.		6,680	10.61	70,875	0	6,680	10.87	72,612		
11	Over 4,000		1,621	15.84	25,677	0	1,621	16.22	26,293		
12					0	0	0		0		
13	Total Residential	2,921	8,301		152,938	2,921	8,301		156,668		
14	Average Bill				52.36		2.842		53.64		
15	Gallonge Charge, per 1,000 gallons										
16	0 - 4,000		6,680							1.14	7,615
17	4,000 - 10,000		1,258							1.70	2,139
18	Over 10,000		363							2.27	824
19	Total Residential		8,301								64,060
20	Average Bill										21.93
21	<b>General Service</b>										
22	5/8" X 3/4"	0		18.83	0	0		19.29	0	17.86	0
23	3/4"	0		28.25	0	0		28.94	0	26.79	0
24	1"	0		47.08	0	0		48.23	0	44.66	0
25	1-1/2"	0		94.15	0	0		96.45	0	89.31	0
26	2"	0		150.64	0	0		154.32	0	142.90	0
27	3"	0		301.28	0	0		308.64	0	285.81	0
28	4"	0		470.75	0	0		482.25	0	446.57	0
29	6"	0		941.50	0	0		964.50	0	893.15	0
30	8"	0		1,506.40	0	0		1,543.20	0	1,429.04	0
	10"			2,165.45				2,218.35		2,054.24	
31	Gallonge		0	11.55	0	0		11.83	0	3.23	0
32	Total General Serv	0	0		0	0	0		0		0
33	Average Bill										
34											
35	<b>Fire Protection</b>										
36	2"	0	0	12.55	0	0		12.86	0	11.91	0
37	3"	0	0	25.11	0	0		25.72	0	23.82	0
38	4"	0	0	39.23	0	0		40.19	0	37.21	0
39	6"	0	0	78.46	0	0		80.38	0	74.43	0
40	8"	0	0	125.53	0	0		128.60	0	119.09	0
41	10"	0	0	180.45	0	0		184.86	0	171.19	0
42	Total Fire Protect	0	0		0	0		0	0		0
43	Average Bill										
44											
45	<b>Subtot Billed Rev</b>	2,921	8,301		152,938	2,921	8,301		156,668		64,060
46	Unbilled Revenues				0				0		0
47	Guaranteed Revenues				0				0		0
48	Misc. Service Charge				5,582				5,582		5,582
49	Adjustments to Customers				0				0		0
50	<b>Tot Billed Rev</b>				158,520				162,251		69,642
51	Booked Revenue per GL				156,055				156,055		
52	Adjustments to Booked				0				0		
53	Bkd Rev Adjstd				156,055				156,055		
54	Difference				2,466	1.6%			6,196		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ X ] or Sewer [ ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: BRENDENWOOD

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	675		13.71	9,254	675		15.31	10,334	17.86	12,056
3	3/4"	0		20.57	0	0		22.97	0	26.79	0
4	1"	0		34.28	0	0		38.28	0	44.66	0
5	1-1/2"	0		68.55	0	0		76.55	0	89.31	0
6	2"	0		109.68	0	0		122.48	0	142.90	0
7	3"	0		219.36	0	0		244.96	0	285.81	0
8	4"	0		342.75	0	0		382.75	0	446.57	0
9	Gallage Charge, per 1,000 gallons										
10	0 - 5,000 gal.		2,517	1.87	4,707	0	2,517	2.47	6,217		
11	5,001 - 10,000		1,360	2.08	2,829	0	1,360	3.08	4,189		
12	Over 10,000		2,363	4.16	9,830	0	2,363	5.55	13,115		
13	Total Residential	675	6,240		26,620	675	6,240		33,855		
14	Average Bill				39.44		9,244		50.16		
15	Gallage Charge, per 1,000 gallons										
16	0 - 4,000		2,137							1.14	2,436
17	4,000 - 10,000		1,740							1.70	2,958
18	Over 10,000		2,363							2.27	5,364
19	Total Residential		6,240								22,814
20	Average Bill										33.80
21	<b>General Service</b>										
22	5/8" X 3/4"	12		13.71	165	12		15.31	184	17.86	214
23	3/4"	0		20.57	0	0		22.97	0	26.79	0
24	1"	0		34.28	0	0		38.28	0	44.66	0
25	1-1/2"	0		68.55	0	0		76.55	0	89.31	0
26	2"	0		109.68	0	0		122.48	0	142.90	0
27	3"	0		219.36	0	0		244.96	0	285.81	0
28	4"	0		342.75	0	0		382.75	0	446.57	0
29	6"	0		738.50	0	0		765.50	0	893.15	0
30	8"	0			0	0			0	1,429.04	0
31	Gallage		12	2.83	34		12	3.87	46	3.23	39
32	Total General Serv	12	12		198	12	12		230		253
33	Average Bill				16.54				19.18		21.09
34											
35	<b>Subtot Billd Rev</b>	687	6,252		26,818	687	6,252		34,085		23,067
36	Unbilled Revenues		521		0				-		0
37	Guaranteed Revenues				0				0		0
38	Misc. Service Charge				565				565		565
39	Adjustments to Customers				0						0
40	<b>Tot Billed Rev</b>				27,383				34,650		23,632
41	Booked Revenue per GL				27,546				27,546		
42	Adjustments to Booked				0				0		
43	Bkd Rev Adjstd				27,546				27,546		
44	Difference				(162)		-0.6%		7,104		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.  
 Docket No. 20220201-WS  
 Historical Test Year Ending December 31, 2021  
 Water [ X ] or Sewer [ ]

Schedule: E-2w  
 Page: 1 of 1  
 Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: HARBOR

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	10,049		8.90	89,436	10,049		9.13	91,747	17.86	179,475
3	3/4"	28		13.35	374	28		13.70	384	26.79	750
4	1"	75		22.25	1,669	75		22.83	1,712	44.66	3,350
5	1-1/2"	0		44.50	0	0		45.65	0	89.31	0
6	2"	0		71.20	0	0		73.04	0	142.90	0
7	3"	0		142.40	0	0		146.08	0	285.81	0
8	4"	0		222.50	0	0		228.25	0	446.57	0
9	Gallonge Charge, per 1,000 gallons										
10	All gallons		268,436	1.27	340,914	0	268,436	1.30	348,967		
11					0	0	0		0		
12					0	0	0		0		
13	Total Residential	10,152	268,436		432,392	10,152	268,436		442,810		
14	Average Bill				42.59		26.442		43.62		
15	Gallonge Charge, per 1,000 gallons										
16	0 - 4,000		36,634							1.14	41,763
17	4,000 - 10,000		44,189							1.70	75,121
18	Over 10,000		187,613							2.27	425,882
19	Total Residential		268,436								726,340
20	Average Bill										71.55
21	<b>General Service</b>										
22	5/8" X 3/4"	288		8.90	2,563	288		9.13	2,629	17.86	5,144
23	3/4"	12		13.35	160	12		13.70	164	26.79	321
24	1"	48		22.25	1,068	48		22.83	1,096	44.66	2,144
25	1-1/2"	72		44.50	3,204	72		45.65	3,287	89.31	6,430
26	2"	60		71.20	4,272	60		73.04	4,382	142.90	8,574
27	3"	24		142.40	3,418	24		146.08	3,506	285.81	6,859
28	4"	0		222.50	0	0		228.25	0	446.57	0
29	6"	0		445.00	0	0		456.50	0	893.15	0
30	8"	0			0	0			0	1,429.04	0
31	Gallonge		14,911	1.27	18,937		14,911	1.30	19,384	3.23	48,163
32	Total General Serv	504	14,911		33,622	504	14,911		34,449		77,635
33	Average Bill				66.71				68.35		154.04
34											
35	<b>Subtot Billd Rev</b>	10,656	283,347		466,014	10,656	283,347		477,259		803,975
36	Unbilled Revenues		0		0				-		0
37	Guaranteed Revenues				0				0		0
38	Misc. Service Charge				2,926				2,926		2,926
39	Adjustments to Customers				0						
40	<b>Tot Billed Rev</b>				468,941				480,185		806,902
41	Booked Revenue per GL				481,354				481,354		
42	Adjustments to Booked				0				0		
43	Bkd Rev Adjst				481,354				481,354		
44	Difference				(12,414)		-2.6%		-1,169		



Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ X ] or Sewer [ ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: JUMPER CREEK

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	614		21.82	13,397	614		22.54	13,840	17.86	10,966
3	3/4"	0		32.73	0	0		33.81	0	26.79	0
4	1"	0		54.55	0	0		56.35	0	44.66	0
5	1-1/2"	0		109.10	0	0		112.70	0	89.31	0
6	2"	0		174.55	0	0		180.32	0	142.90	0
7	3"	0		349.10	0	0		360.64	0	285.81	0
8	4"	0		545.48	0	0		563.50	0	446.57	0
9	Gallage Charge, per 1,000 gallons										
10	All gallons		2,703	8.08	21,840	0	2,703	8.35	22,570		
11					0	0	0		0		
12					0	0	0		0		
13	Total Residential	614	2,703		35,238	614	2,703		36,410		
14	Average Bill				57.39		4.402		59.30		
15	Gallage Charge, per 1,000 gallons										
16	0 - 4,000		1,877							1.14	2,140
17	4,000 - 10,000		655							1.70	1,114
18	Over 10,000		171							2.27	388
19	Total Residential		2,703								14,607
20	Average Bill										23.79
21	<b>General Service</b>										
22	5/8" X 3/4"	0		21.82	0	0		22.54	0	17.86	0
23	3/4"	0		32.73	0	0		33.81	0	26.79	0
24	1"	0		54.55	0	0		56.35	0	44.66	0
25	1-1/2"	0		109.10	0	0		112.70	0	89.31	0
26	2"	0		174.55	0	0		180.32	0	142.90	0
27	3"	0		349.10	0	0		360.64	0	285.81	0
28	4"	0		545.48	0	0		563.50	0	446.57	0
29	6"	0		1,090.95	0	0		1,127.00	0	893.15	0
30	8"	0		1,745.52	0	0		1,803.20	0	1,429.04	0
31	Gallage		0	8.08	0	0		8.35	0	3.23	0
32	Total General Serv	0	0		0	0	0		0		0
33	Average Bill										
34											
35	<b>Subtot Billed Rev</b>	614	2,703		35,238	614	2,703		36,410		14,607
36	Unbilled Revenues		0		0				-		0
37	Guaranteed Revenues				0				0		0
38	Misc. Service Charge				990				990		990
39	Adjustments to Customers				0						
40	<b>Tot Billed Rev</b>				36,228				37,400		15,597
41	Booked Revenue per GL				37,236				37,236		
42	Adjustments to Booked				0				0		
43	Bkd Rev Adjst				37,236				37,236		
44	Difference				(1,008)		-2.7%		163		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ X ] or Sewer [ ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: LAKE IDLEWILD

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	959		19.41	18,614	959		20.05	19,228	17.86	17,128
3	3/4"	0		29.12	0	0		30.08	0	26.79	0
4	1"	0		48.53	0	0		50.13	0	44.66	0
5	1-1/2"	0		97.05	0	0		100.25	0	89.31	0
6	2"	0		155.28	0	0		160.40	0	142.90	0
7	3"	0		310.56	0	0		320.80	0	285.81	0
8	4"	0		485.25	0	0		501.25	0	446.57	0
9	Gallage Charge, per 1,000 gallons										
10	0 - 3,000 gal.		2,469	2.54	6,271	0	2,469	2.62	6,469		
11	Over 3,000		9,545	2.98	28,444	0	9,545	3.08	29,399		
12					0	0	0	-	0		
13	Total Residential	959	12,014		53,330	959	12,014		55,095		
14	Average Bill				55.61		12.528		57.45		
15	Gallage Charge, per 1,000 gallons										
16	0 - 4,000		3,154							1.14	3,596
17	4,000 - 10,000		3,046							1.70	5,178
18	Over 10,000		5,814							2.27	13,198
19	Total Residential		12,014								39,099
20	Average Bill										40.77
21	<b>General Service</b>										
22	5/8" X 3/4"	0		19.41	0	0		20.05	0	17.86	0
23	3/4"	0		29.12	0	0		30.08	0	26.79	0
24	1"	0		48.53	0	0		50.13	0	44.66	0
25	1-1/2"	0		97.05	0	0		100.25	0	89.31	0
26	2"	0		155.28	0	0		160.40	0	142.90	0
27	3"	0		310.56	0	0		320.80	0	285.81	0
28	4"	0		485.25	0	0		501.25	0	446.57	0
29	6"	0		970.00	0	0		1,002.50	0	893.15	0
30	Gallage		0	2.91	0	0		3.01	0	3.23	0
31	Total General Serv	0	0		0	0	0		0		0
32	Average Bill										
33											
34	<b>Fire Protection</b>										
35	2"	0	0	12.94	0	0		13.37	0	11.91	0
36	3"	0	0	25.88	0	0		26.73	0	23.82	0
37	4"	0	0	40.44	0	0		41.77	0	37.21	0
38	6"	0	0	80.88	0	0		83.54	0	74.43	0
39	8"	0	0	129.40	0	0		133.67	0	119.09	0
40	10"	0	0	186.01	0	0		192.15	0	171.19	0
41	Total Fire Protect	0	0		0	0			0		0
42	Average Bill										
43											
44	<b>Subtot Billd Rev</b>	959	12,014		53,330	959	12,014		55,095		39,099
45	Unbilled Revenues		0		0				-		0
46	Guaranteed Revenues				0				0		0
47	Misc. Service Charge				372				372		372
48	Adjustments to Customers				0						
49	<b>Tot Billed Rev</b>				53,701				55,467		39,471
50	Booked Revenue per GL				52,852				52,852		
51	Adjustments to Booked				0				0		
52	Bkd Rev Adjstd				52,852				52,852		
53	Difference				849	1.6%			2,615		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ X ] or Sewer [ ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: LAKESIDE

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	2,475		17.97	44,476	2,475		18.40	45,540	17.86	44,204
3	3/4"			26.96	0	0		27.60	0	26.79	0
4	1"	47		44.93	2,112	47		46.00	2,162	44.66	2,099
5	1-1/2"	0		89.85	0	0		92.00	0	89.31	0
6	2"	0		143.76	0	0		147.20	0	142.90	0
7	3"	0		287.52	0	0		294.40	0	285.81	0
8	4"	0		449.25	0	0		460.00	0	446.57	0
9	Gallonge Charge, per 1,000 gallons										
10	0 - 4,000		4,767	5.41	25,789	0	4,767	5.54	26,409	1.14	5,434
11	4,000 - 10,000		755	6.86	5,179	0	755	7.02	5,300	1.70	1,284
12	Over 10,000		366	12.01	4,396	0	366	12.30	4,502	2.27	831
13	Total Residential	2,522	5,888		81,952	2,522	5,888		83,913		53,851
14	Average Bill				32.49		2,335		33.27		21.35
15	<b>General Service</b>										
16	5/8" X 3/4"	24		17.97	431	24		18.40	442	17.86	429
17	3/4"	0		26.96	0	0		27.60	0	26.79	0
18	1"	0		44.93	0	0		46.00	0	44.66	0
19	1-1/2"	0		89.85	0	0		92.00	0	89.31	0
20	2"	0		143.76	0	0		147.20	0	142.90	0
21	3"	0		287.52	0	0		294.40	0	285.81	0
22	4"	0		449.25	0	0		460.00	0	446.57	0
23	6"	0		898.50	0	0		920.00	0	893.15	0
24	8"	0			0	0			0	1,429.04	0
25	Gallonge		606	7.08	4,290		606	7.25	4,394	3.23	1,957
26	Total General Serv	24	606		4,722	24	606		4,835		2,386
27	Average Bill				196.74				201.46		99.42
28											
29	<b>Irrigation</b>										
30	5/8" X 3/4"	0		-	0	0	NA	-	0	-	0
31	Gallonge Charge, per 1,000 gallons										
32	0 - 4,000		289	5.41	1,563		289	5.54	1,601	1.14	329
33	4,000 - 10,000		94	6.86	645		94	7.02	660	1.70	160
34	Over 10,000		136	12.01	1,633		136	12.30	1,673	2.27	309
35	Block 4	0			0		0		0		0
36	Total Irrigation	0	519		3,842	0	519		3,934		798
37	Average Bill				-				-		-
38											
39	<b>Subtot Billed Rev</b>	2,546	7,013		90,515	2,546	7,013		92,682		57,035
40	Unbilled Revenues		0		0				-		0
41	Guaranteed Revenues				0				0		0
42	Misc. Service Charge				2,029				2,029		2,029
43	<b>Adjustments to Customers</b>				0				0		0
44	<b>Tot Billed Rev</b>				92,544				94,711		59,064
45	Booked Revenue per GL				92,870				92,870		
46	<b>Adjustments to Booked</b>				0				0		0
47	Bkd Rev Adjstd				92,870				92,870		
48	Difference				(326)		-0.4%		1,841		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ X ] or Sewer [ ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: PINE HARBOUR

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	785		17.78	13,957	785		18.56	14,570	17.86	14,020
3	3/4"	0		26.67	0	0		27.84	0	26.79	0
4	1"	0		44.45	0	0		46.40	0	44.66	0
5	1-1/2"	0		88.90	0	0		92.80	0	89.31	0
6	2"	0		142.24	0	0		148.48	0	142.90	0
7	3"	0		284.48	0	0		296.96	0	285.81	0
8	4"	0		444.50	0	0		464.00	0	446.57	0
9	Gallage Charge, per 1,000 gallons										
10	0 - 4,000 gal.		2,428	4.42	10,732	0	2,428	4.62	11,217		
11	Over 4,000		1,774	6.40	11,354	0	1,774	6.69	11,868		
12					0	0	0	-	0		
13	Total Residential	785	4,202		36,043	785	4,202		37,655		
14	Average Bill				45.91		5.353		47.97		
15	Gallage Charge, per 1,000 gallons										
16	0 - 4,000		2,428							1.14	2,768
17	4,000 - 10,000		1,161							1.70	1,974
18	Over 10,000		613							2.27	1,392
19	Total Residential		4,202								20,153
20	Average Bill										25.67
21	<b>General Service</b>										
22	5/8" X 3/4"	24		17.78	427	24		18.56	445	17.86	429
23	3/4"	0		26.67	0	0		27.84	0	26.79	0
24	1"	0		44.45	0	0		46.40	0	44.66	0
25	1-1/2"	0		88.90	0	0		92.80	0	89.31	0
26	2"	0		142.24	0	0		148.48	0	142.90	0
27	3"	0		284.48	0	0		296.96	0	285.81	0
28	4"	0		444.50	0	0		464.00	0	446.57	0
29	6"	0		0	0	0		0	0	893.15	0
30	8"	0		-	0	0		0	0	1,429.04	0
31	Gallage		41	5.22	214		41	5.44	223	3.23	132
32	Total General Serv	24	41		641	24	41		668		561
33	Average Bill				26.70				27.85		23.38
34											
35	<b>Subtot Billd Rev</b>	809	4,243		36,683	809	4,243		38,324		20,714
36	Unbilled Revenues		0		0				-		0
37	Guaranteed Revenues				0				0		0
38	Misc. Service Charge				468				468		468
39	Adjustments to Customers				0				0		0
40	<b>Tot Billed Rev</b>				37,152				38,792		21,183
41	Booked Revenue per GL				36,954				36,954		
42	Adjustments to Booked				0				0		0
43	Bkd Rev Adjstd				36,954				36,954		
44	Difference				197	0.5%			1,838		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Docket No. 20220201-WS

Historical Test Year Ending December 31, 2021

Water [ X ] or Sewer [ ]

Schedule: E-2w

Page: 1 of 1

Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: RAINTREE

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	1,366		16.98	23,195	1,366		17.65	24,110	17.86	24,397
3	3/4"	4		25.47	102	4		26.48	106	26.79	107
4	1"	36		42.45	1,528	36		44.13	1,589	44.66	1,608
5	1-1/2"	0		84.88	0	0		88.25	0	89.31	0
6	2"	0		135.81	0	0		141.20	0	142.90	0
7	3"	0		271.63	0	0		282.40	0	285.81	0
8	4"	0		424.42	0	0		441.25	0	446.57	0
9	Gallonge Charge, per 1,000 gallons										
10	0 - 3,000 gal.		3,623	2.04	7,391	0	3,623	2.12	7,681		
11	3,001 - 8,000		3,438	2.16	7,426	0	3,438	2.25	7,736		
12	Over 8,000		6,166	3.24	19,978	0	6,166	3.37	20,779		
13	Total Residential	1,406	13,227		59,620	1,406	13,227		62,000		
14	Average Bill				42.40		9.408		44.10		
15	Gallonge Charge, per 1,000 gallons										
16	0 - 4,000		4,540							1.14	5,176
17	4,000 - 10,000		3,394							1.70	5,770
18	Over 10,000		5,293							2.27	12,015
19	Total Residential		13,227								49,072
20	Average Bill										34.90
21	<b>General Service</b>										
22	5/8" X 3/4"	0		16.98	0	0		17.65	0	17.86	0
23	3/4"	0		25.47	0	0		26.48	0	26.79	0
24	1"	0		42.45	0	0		44.13	0	44.66	0
25	1-1/2"	0		84.88	0	0		88.25	0	89.31	0
26	2"	0		135.81	0	0		141.20	0	142.90	0
27	3"	0		271.63	0	0		282.40	0	285.81	0
28	4"	0		424.42	0	0		441.25	0	446.57	0
29	6"	0			0	0		882.50	0	893.15	0
30	8"	0			0	0			0	1,429.04	0
31	Gallonge		0	2.67	0	0		2.77	0	3.23	0
32	Total General Serv	0	0		0	0	0		0		0
33	Average Bill										
34											
35	<b>Subtot Billd Rev</b>	1,406	13,227		59,620	1,406	13,227		62,000		49,072
36	Unbilled Revenues		0		0				0		0
37	Guaranteed Revenues				0				0		0
38	Misc. Service Charge				679				679		679
39	Adjustments to Customers				0				0		0
40	<b>Tot Billed Rev</b>				60,298				62,679		49,751
41	Booked Revenue per GL				59,226				59,226		
42	Adjustments to Booked				0				0		
43	Bkd Rev Adjstd				59,226				59,226		
44	Difference				1,072	1.8%			3,453		

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2w

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ X ] or Sewer [ ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: THE WOODS

Line No.	(1) Class/Meter Size	(2) Test Year Bills	(3) TY Cons in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Cons	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed Rate
1	<b>Residential</b>										
2	5/8" X 3/4"	674		24.16	16,284	674		25.17	16,965	17.86	12,038
3	3/4"	0		36.24	0	0		37.76	0	26.79	0
4	1"	0		60.40	0	0		62.93	0	44.66	0
5	1-1/2"	0		120.80	0	0		125.85	0	89.31	0
6	2"	0		193.28	0	0		201.36	0	142.90	0
7	3"	0		386.56	0	0		402.72	0	285.81	0
8	4"	0		604.00	0	0		629.25	0	446.57	0
9	Gallage Charge, per 1,000 gallons										
10	0 - 3,000 gal		1,710	8.06	13,783	0	1,710	8.40	14,364		
11	3,001 - 8,000		239	12.09	2,890	0	239	12.60	3,011		
12	Over 8,000		89	16.12	1,435	0	89	16.80	1,495		
13	Total Residential	674	2,038		34,391	674	2,038		35,835		
14	Average Bill				51.02		3.024		53.17		
15	Gallage Charge, per 1,000 gallons										
16	0 - 4,000		1,479							1.14	1,686
17	4,000 - 10,000		427							1.70	726
18	Over 10,000		132							2.27	300
19	Total Residential		2,038								14,749
20	Average Bill										21.88
21	<b>General Service</b>										
22	5/8" X 3/4"	0		24.16	0	0		25.17	0	17.86	0
23	3/4"	0		36.24	0	0		37.76	0	26.79	0
24	1"	0		60.40	0	0		62.93	0	44.66	0
25	1-1/2"	12		120.80	1,450	12		125.85	1,510	89.31	1,072
26	2"	0		193.28	0	0		201.36	0	142.90	0
27	3"	0		386.56	0	0		402.72	0	285.81	0
28	4"	0		604.00	0	0		629.25	0	446.57	0
29	6"	0		1,208.00	0	0		1,258.50	0	893.15	0
30	8"	0		1,932.80	0	0		2,013.60	0	1,429.04	0
31	Gallage		286	9.17	2,623		286	9.56	2,734	3.23	924
32	Total General Serv	12	286		4,072	12	286		4,244		1,996
33	Average Bill				339.35				353.70		166.29
34											
35	<b>Fire Protection</b>										
36	2"	0	0	12.55	0	0		16.78	0	11.91	0
37	3"	0	0	25.11	0	0		33.56	0	23.82	0
38	4"	0	0	39.23	0	0		52.44	0	37.21	0
39	6"	0	0	78.46	0	0		104.88	0	74.43	0
40	8"	0	0	125.53	0	0		167.80	0	119.09	0
41	10"	0	0	180.45	0	0		241.21	0	171.19	0
42	Total Fire Protect	0	0		0				0		0
43	Average Bill										
44											
45	<b>Subtot Billd Rev</b>	686	2,324		38,463	686	2,324		40,080		16,745
46	Unbilled Revenues				0				0		0
47	Guaranteed Revenues				0				0		0
48	Misc. Service Charge				4,233				4,233		4,233
49	Adjustments to Customers				0				0		0
50	<b>Tot Billed Rev</b>				42,696				44,313		20,978
51	Booked Revenue per GL				42,177				42,177		42,177
52	Adjustments to Booked				0				0		0
53	Bkd Rev Adjstd				42,177				42,177		42,177
54	Difference				518	1.2%			2,135		2,135

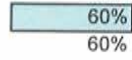
E Rate Design - Sewer

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Page 1 of 2

Total Revenue for Rate Setting Used Below

220,348



E Rate Design - Sewer

This section calculates the proposed rates

Class	Meter Size	Units	Factor	WghtdUnits	Chg/WgtUn	BFC	Expected
Res	All sizes	4,311	1.00	4,311		30.25	130,408
Gen Svc	5/8" X 3/4"	60	1.00	60		30.25	1,815
Gen Svc	3/4"	-	1.50	0		45.37	-
Gen Svc	1"	-	2.50	0		75.62	-
Gen Svc	1-1/2"	-	5.00	0		151.23	-
Gen Svc	2"	-	8.00	0		241.97	-
Gen Svc	3"	-	16.00	0		483.95	-
Gen Svc	4"	-	25.00	0		756.17	-
Gen Svc	6"	-	50.00	0		1,512.34	-
Gen Svc	8"	-	80.00	0		2,419.74	-
Gen Svc	10"	-	115.00	0		3,478.38	-
FLAT RATE Res & Cmrl Wastewater Only		-	1.00	0		30.25	-
Total BFC		4,371		4,371	30.247		132,223
Gallorage cap (gallons)		6,000					
Capped Usage - Res		11,788	1.00	11,788		Usage Chg	
Uncapped Usage - Genrl Srvc		689	1.20	827		6.99	82,398
Res Flat Rate Usage, actual or imputed		-	1.00	0		8.38	5,774
Com Flat Rate Usage, actual or imputed		-	1.00	0		6.99	-
Total Usage		12,477		12,615	6.987		88,172

Flat Rate

Class/Meter Size	Units	Avg Usage	5/8" BFC from above	Usage Chg from above	Proposed Flat Rate
Res. Wastewater Only	-	2.936	30.25	6.99	50.77
Cmrl. Wastewater Only	-	0.316	30.25	8.38	32.90
Class/Meter Size	Units	Present Unit Cost	Increase Factor	Proposed Unit Cost	
Sprinkler Heads	-	0.00	5.00	0.00	
Reuse	-	0.00	1.00	0.00	
Misc rev					#REF!
Tot					#REF!



Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2s

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ ] or Sewer [ X ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: HARBOR

Line No.	(1) Class/Meter Size	(2) Test Yr Bills	(3) TY Usage in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Usage	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed
1	<b>Residential</b>										
2	All meter Sizes	704		30.24	21,289	704		31.25	22,000	30.25	21,296
3	Gallage cap (gallons)		6,000				6,000				
4	Capped Usage	-	3,170	4.92	15,596		3,170	5.08	16,104	6.99	22,158
5	Usage Above Cap	-	5,991				5,991				
6											
7	Total Residential	704	9,161		36,885	704	9,161		38,104		43,454
8	Average Bill				52.39				54.12		61.72
9											
10	<b>General Service</b>										
11	5/8" X 3/4"	0		30.24	0	0		31.25	0	30.25	0
12	3/4"	0		45.36	0	0		46.88	0	45.37	0
13	1"	0		75.60	0	0		78.13	0	75.62	0
14	1-1/2"	36		151.20	5,443	36		156.25	5,625	151.23	5,444
15	2"	0		241.92	0	0		250.00	0	241.97	0
16	3"	0		483.84	0	0		500.00	0	483.95	0
17	4"	0		756.00	0	0		781.25	0	756.17	0
18											
19	Gallage	-	665	5.91	3,930	0	665	6.11	4,063	8.38	5,573
20											
21											
22	Total General Serv	36	665		9,373	36	665		9,688		11,017
23	Average Bill				260.37				269.12		306.03
24											
25	<b>Subtotal Billed Rev</b>	740	9,826		46,259				47,792		54,471
26	Unbilled Revenues				0				0		0
27	Guaranteed Revenues				0				0		0
28	Misc. Service Charge				0				0		0
29	Adjust to Customer Bills				0				0		0
30	<b>Total Billed Revenue</b>				46,259				47,792		54,471
31	Booked Revenue per GL				49,853				49,853		
32	Adjustments to Booked				0				0		
33	Booked Revenue Adjusted				49,853				49,853		
34	Difference & % Difference				(3,594)	-7.2%			(2,061)	-4.1%	

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Schedule: E-2s

Docket No. 20220201-WS

Page: 1 of 1

Historical Test Year Ending December 31, 2021

Preparer: W T Rendell

Water [ ] or Sewer [ X ]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: JUMPER CREEK

Line No.	(1) Class/Meter Size	(2) Test Yr Bills	(3) TY Usage in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Usage	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed
1	<b>Residential</b>										
2	All meter Sizes	614		34.46	21,158	614		35.47	21,779	30.25	18,574
3	Gallage cap (gallons)		6,000				6,000				
4	Capped Usage	-	2,253	8.57	19,308		2,253	8.82	19,871	6.99	15,748
5	Usage Above Cap	-	450				450				
6											
7	Total Residential	614	2,703		40,467	614	2,703		41,650		34,322
8	Average Bill				65.91				67.83		55.90
9											
10	<b>General Service</b>										
11	5/8" X 3/4"	0		34.46	0	0		35.47	0	30.25	0
12	3/4"	0		51.69	0	0		53.21	0	45.37	0
13	1"	0		86.16	0	0		88.68	0	75.62	0
14	1-1/2"	0		172.31	0	0		177.35	0	151.23	0
15	2"	0		275.70	0	0		283.76	0	241.97	0
16	3"	0		551.40	0	0		567.52	0	483.95	0
17	4"	0		861.56	0	0		886.75	0	756.17	0
18											
19	Gallage	-	0	10.29	0	0	0	10.59	0	8.38	0
20											
21											
22	Total General Serv	0	0		0	0	0		0		0
23	Average Bill				-				-		-
24											
25	<b>Subtotal Billed Rev</b>	614	2,703		40,467				41,650		34,322
26	Unbilled Revenues				0				0		0
27	Guaranteed Revenues				0				0		0
28	Misc. Service Charge				0				0		0
29	Adjust to Customer Bills				0				0		0
30	<b>Total Billed Revenue</b>				40,467				41,650		34,322
31	Booked Revenue per GL				41,621				41,621		34,322
32	Adjustments to Booked				0				0		0
33	Booked Revenue Adjusted				41,621				41,621		34,322
34	Difference & % Difference				(1,154)				29	0.1%	

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.  
 Docket No. 20220201-WS  
 Historical Test Year Ending December 31, 2021  
 Water [ ] or Sewer [ X ]

Schedule: E-2s  
 Page: 1 of 1  
 Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: LAKESIDE

Line No.	(1) Class/Meter Size	(2) Test Yr Bills	(3) TY Usage in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Usage	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed
1	<b>Residential</b>										
2	All meter Sizes	2,393		18.42	44,079	2,393		18.82	45,036	30.25	72,388
3	Gallorage cap (gallons)		6,000				6,000				
4	Capped Usage	-	3,170	9.14	28,974		3,170	9.34	29,608	6.99	22,158
5	Usage Above Cap	-	581				581				
6											
7	Total Residential	2,393	3,751		73,053	2,393	3,751		74,644		94,547
8	Average Bill				30.53				31.19		39.51
9											
10	<b>General Service</b>										
11	5/8" X 3/4"	0		18.42	0	0		18.82	0	30.25	0
12	3/4"	0		27.63	0	0		28.23	0	45.37	0
13	1"	0		46.05	0	0		47.05	0	75.62	0
14	1-1/2"	36		92.10	3,316	36		94.10	3,388	151.23	5,444
15	2"	0		147.36	0	0		150.56	0	241.97	0
16	3"	0		294.72	0	0		301.12	0	483.95	0
17	4"	0		460.50	0	0		470.50	0	756.17	0
18	6"	0				0		941.00			
19											
20	Gallorage	-	665	10.97	7,295	0	665	11.20	7,448	8.38	5,573
21											
22											
23	Total General Serv	36	665		10,611	36	665		10,836		11,017
24	Average Bill				294.74				300.99		306.03
25											
26	<b>Subtotal Billed Rev</b>	2,429	4,416		83,664				85,480		105,564
27	Unbilled Revenues				0				0		0
28	Guaranteed Revenues				0				0		0
29	Misc. Service Charge				0				0		0
30	Adjust to Customer Bills				0				0		0
31	<b>Total Billed Revenue</b>				83,664				85,480		105,564
32	Booked Revenue per GL				87,823				87,823		
33	Adjustments to Booked				0				0		
34	Booked Revenue Adjusted				87,823				87,823		
35	Difference & % Difference				(4,159)	-4.7%			(2,343)	-2.7%	

Revenue Schedule at Present and Proposed Rates

Florida Public Service Commission

Florida Community Water Systems, Inc.

Docket No. 20220201-WS

Historical Test Year Ending December 31, 2021

Water [ ] or Sewer [ X ]

Schedule: E-2s

Page: 1 of 1

Preparer: W T Rendell

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis. Explain any differences between these revenues and booked revenues. If a rate change occurred during the test year, a revenue calculation must be made for each period.

System: THE WOODS

Line No.	(1) Class/Meter Size	(2) Test Yr Bills	(3) TY Usage in 1,000 gal.	(4) Test Year Rate	(5) Test Year Revenue	(6) Adjusted Bills	(7) Adjusted Usage	(8) Rate Prior to Filing	(9) Revenue at Rate Prior	(10) Proposed Rate	(11) Revenue at Proposed
1	<b>Residential</b>										
2	All meter Sizes	600		38.83	23,298	600		40.24	24,144	30.25	18,150
3	Gallage cap (gallons)		6,000				6,000				
4	Capped Usage	-	1,522	9.20	14,002		1,522	9.53	14,505	6.99	10,639
5	Usage Above Cap	-	288				288				
6											
7	Total Residential	600	1,810		37,300	600	1,810		38,649		28,789
8	Average Bill				62.17				64.41		47.98
9											
10	<b>General Service</b>										
11	5/8" X 3/4"	0		38.83	0	0		40.24	0	30.25	0
12	3/4"	0		58.25	0	0		60.36	0	45.37	0
13	1"	0		97.08	0	0		100.60	0	75.62	0
14	1-1/2"	0		194.15	0	0		201.20	0	151.23	0
15	2"	0		310.64	0	0		321.92	0	241.97	0
16	3"	0		621.28	0	0		643.84	0	483.95	0
17	4"	0		970.75	0	0		1,006.00	0	756.17	0
18											
19	Gallage	-	0	11.05	0	0	0	11.45	0	8.38	0
20											
21											
22	Total General Serv	0	0		0	0	0		0		0
23	Average Bill				-				-		-
24											
25	<b>Subtotal Billed Rev</b>	600	1,810		37,300				38,649		28,789
26	Unbilled Revenues				0				0		0
27	Guaranteed Revenues				0				0		0
28	Misc. Service Charge				0				0		0
29	Adjust to Customer Bills				0				0		0
30	<b>Total Billed Revenue</b>				37,300				38,649		28,789
31	Booked Revenue per GL				37,262				37,262		
32	Adjustments to Booked				0				0		
33	Booked Revenue Adjusted				37,262				37,262		
34	Difference & % Difference				39	0.1%			1,387	3.7%	

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2101673001

PWS ID (From Page 1): 3354938 Black Bear

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/09/2021	12:18	E82535
1017	Chloride	250	mg/L	11		EPA 300.0	0.053	02/24/2021	15:26	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/09/2021	12:18	E82535
1025	Fluoride	2.0	mg/L	0.12		EPA 300.0	0.0065	02/24/2021	15:26	E53076
1026	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/09/2021	12:18	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/09/2021	12:18	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	13:15	E82574
1055	Sulfate	250	mg/L	21		EPA 300.0	0.068	02/24/2021	15:26	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/09/2021	12:18	E82535
1905	Color	15	PCU	7.7	I	SM 2120 B	5.0	02/24/2021	13:50	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/24/2021	08:56	E53076
1925	pH	6.5 - 8.5	SU	7.56	Q	SM 4500H+B	0.10	02/26/2021	09:53	E53076
1930	Total Dissolved Solids	500	mg/L	130		SM 2540 C	5.0	02/26/2021	13:50	E53076
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	02/24/2021	10:15	E82001

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**SECONDARY CONTAMINANTS**

62-550.320

Report Number / Job ID: A2101720001

PWS ID (From Page 1): 3354043 *Brentwood*

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/09/2021	12:56	E82535
1017	Chloride	250	mg/L	18	J4	EPA 300.0	0.053	02/25/2021	15:56	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/09/2021	12:56	E82535
1025	Fluoride	2.0	mg/L	0.10	V,J4	EPA 300.0	0.0065	02/25/2021	15:56	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/09/2021	12:56	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/09/2021	12:56	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	14:11	E82574
1055	Sulfate	250	mg/L	12	J4	EPA 300.0	0.068	02/25/2021	15:56	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/09/2021	12:56	E82535
1905	Color	15	PCU	5.0	U	SM 2120 B	5.0	02/25/2021	12:45	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/24/2021	17:10	E53076
1925	pH	6.5 - 8.5	SU	8.27	Q	SM 4500H+B	0.10	03/10/2021	16:26	E53076
1930	Total Dissolved Solids	500	mg/L	180		SM 2540 C	5.0	03/02/2021	12:17	E53076
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	02/25/2021	10:15	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2110910001

PWS ID (From Page 1): 335-4043 *Brendenwood*

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1017	Chloride	250	mg/L	18		EPA 300.0	0.053	12/15/2021	13:51	E53076
1025	Fluoride	2	mg/L	0.16		EPA 300.0	0.0065	12/15/2021	13:51	E53076
1055	Sulfate	250	mg/L	12		EPA 300.0	0.068	12/15/2021	13:51	E53076

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2101670001

PWS ID (From Page 1): 3354781 *Huber Hills*

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/04/2021	18:57	E82535
1017	Chloride	250	mg/L	14		EPA 300.0	0.053	02/24/2021	14:21	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/08/2021	15:32	E82535
1025	Fluoride	2.0	mg/L	0.13		EPA 300.0	0.0065	02/24/2021	14:21	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/08/2021	15:32	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/04/2021	18:57	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	12:52	E82574
1055	Sulfate	250	mg/L	53		EPA 300.0	0.068	02/24/2021	14:21	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/04/2021	18:57	E82535
1905	Color	15	PCU	7.7	I	SM 2120 B	5.0	02/24/2021	13:50	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/23/2021	17:00	E53076
1925	pH	6.5 - 8.5	SU	7.6	Q	SM 4500H+B	0.10	02/26/2021	09:53	E53076
1930	Total Dissolved Solids	500	mg/L	240		SM 2540 C	5.0	02/26/2021	13:50	E53076
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	02/24/2021	10:15	E82001



**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**SECONDARY CONTAMINANTS**

62-550.320

Report Number / Job ID: A2101670002

PWS ID (From Page 1): 3354781 Harbor Hills

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/04/2021	19:01	E82535
1017	Chloride	250	mg/L	9.8		EPA 300.0	0.053	02/24/2021	14:37	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/08/2021	13:59	E82535
1025	Fluoride	2.0	mg/L	0.13		EPA 300.0	0.0065	02/24/2021	14:37	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/08/2021	13:59	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/04/2021	19:01	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	12:58	E82574
1055	Sulfate	250	mg/L	45		EPA 300.0	0.068	02/24/2021	14:37	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/04/2021	19:01	E82535
1905	Color	15	PCU	7.7	I	SM 2120 B	5.0	02/24/2021	13:50	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/23/2021	17:00	E53076
1925	pH	6.5 - 8.5	SU	7.73	Q	SM 4500H+B	0.10	02/26/2021	09:53	E53076
1930	Total Dissolved Solids	500	mg/L	190		SM 2540 C	5.0	02/26/2021	13:50	E53076
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	02/24/2021	10:15	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

## Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2102084001

PWS ID (From Page 1): 6605002 *Imper Creek*

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/17/2021	14:54	E82535
1017	Chloride	250	mg/L	4.9	I	EPA 300.0	0.053	03/09/2021	21:06	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/17/2021	14:54	E82535
1025	Fluoride	2.0	mg/L	0.057	I	EPA 300.0	0.0065	03/09/2021	21:06	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/17/2021	14:54	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/17/2021	14:54	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/16/2021	19:17	E82574
1055	Sulfate	250	mg/L	4.3	I	EPA 300.0	0.068	03/09/2021	21:06	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/17/2021	14:54	E82535
1905	Color	15	PCU	5.0	U	SM 2120 B	5.0	03/09/2021	16:05	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	03/08/2021	11:15	E53076
1925	pH	6.5 - 8.5	SU	8.11	Q	SM 4500H+B	0.10	03/22/2021	10:37	E53076
1930	Total Dissolved Solids	500	mg/L	160		SM 2540 C	5.0	03/11/2021	14:30	E53076
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	03/09/2021	15:35	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2101752001

PWS ID (From Page 1): 3354656 Lake Idkwild

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/11/2021	12:59	E82535
1017	Chloride	250	mg/L	11		EPA 300.0	0.053	02/26/2021	13:22	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/11/2021	12:59	E82535
1025	Fluoride	2.0	mg/L	0.15		EPA 300.0	0.0065	02/26/2021	13:22	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/11/2021	12:59	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/11/2021	12:59	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	15:40	E82574
1055	Sulfate	250	mg/L	19		EPA 300.0	0.068	02/26/2021	13:22	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/11/2021	12:59	E82535
1905	Color	15	PCU	11		SM 2120 B	5.0	02/26/2021	10:30	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/25/2021	17:20	E53076
1925	pH	6.5 - 8.5	SU	8.42	Q	SM 4500H+B	0.10	03/10/2021	16:26	E53076
1930	Total Dissolved Solids	500	mg/L	170		SM 2540 C	5.0	03/02/2021	12:17	E53076
2905	Foaming Agents	0.5	mg/L	0.083	I	SM 5540 C	0.040	02/26/2021	13:15	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2101573001

PWS ID (From Page 1): 3354028 Lakeside

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	02/23/2021	17:43	E82535
1017	Chloride	250	mg/L	10		EPA 300.0	0.053	02/19/2021	19:27	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	02/23/2021	17:43	E82535
1025	Fluoride	2.0	mg/L	0.10		EPA 300.0	0.0065	02/19/2021	19:27	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	02/23/2021	17:43	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	02/23/2021	17:43	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	02/26/2021	22:08	E82574
1055	Sulfate	250	mg/L	14		EPA 300.0	0.068	02/19/2021	19:27	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	02/23/2021	17:43	E82535
1905	Color	15	PCU	7.7	I	SM 2120 B	5.0	02/19/2021	10:00	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/18/2021	10:15	E53076
1925	pH	6.5 - 8.5	SU	8.05	Q	SM 4500H+B	0.10	02/26/2021	09:53	E53076
1930	Total Dissolved Solids	500	mg/L	170		SM 2540 C	10	02/23/2021	09:18	E53076
2905	Foaming Agents	0.5	mg/L	0.087	I	SM 5540 C	0.040	02/19/2021	13:00	E82001

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**SECONDARY CONTAMINANTS**

62-550.320

Report Number / Job ID: A2101717001

PWS ID (From Page 1): 3354644 Pine Harbour

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/09/2021	12:45	E82535
1017	Chloride	250	mg/L	11		EPA 300.0	0.053	02/25/2021	15:07	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/09/2021	12:45	E82535
1025	Fluoride	2.0	mg/L	0.097	I,V	EPA 300.0	0.0065	02/25/2021	15:07	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/09/2021	12:45	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/09/2021	12:45	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	13:55	E82574
1055	Sulfate	250	mg/L	4.7	I	EPA 300.0	0.068	02/25/2021	15:07	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/09/2021	12:45	E82535
1905	Color	15	PCU	5.0	U	SM 2120 B	5.0	02/25/2021	12:45	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/24/2021	17:10	E53076
1925	pH	6.5 - 8.5	SU	8.22	Q	SM 4500H+B	0.10	02/26/2021	09:53	E53076
1930	Total Dissolved Solids	500	mg/L	140		SM 2540 C	5.0	02/26/2021	13:50	E53076
2905	Foaming Agents	0.5	mg/L	0.047	I	SM 5540 C	0.040	02/25/2021	10:15	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ? are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**SECONDARY CONTAMINANTS**

62-550.320

Report Number / Job ID: A2101719001

PWS ID (From Page 1): 3354687 Raintree

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/09/2021	12:52	E82535
1017	Chloride	250	mg/L	13		EPA 300.0	0.053	02/25/2021	15:39	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/09/2021	17:23	E82535
1025	Fluoride	2.0	mg/L	0.11	V	EPA 300.0	0.0065	02/25/2021	15:39	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/09/2021	12:52	E82535
1032	Manganese	0.05	mg/L	0.0050	U	EPA 200.7	0.0050	03/09/2021	17:23	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/09/2021	14:06	E82574
1055	Sulfate	250	mg/L	9.9		EPA 300.0	0.068	02/25/2021	15:39	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/09/2021	17:23	E82535
1905	Color	15	PCU	5.0	U	SM 2120 B	5.0	02/25/2021	12:45	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	02/24/2021	17:10	E53076
1925	pH	6.5 - 8.5	SU	8.2	Q	SM 4500H+B	0.10	03/10/2021	16:26	E53076
1930	Total Dissolved Solids	500	mg/L	110		SM 2540 C	5.0	02/26/2021	13:50	E53076
2905	Foaming Agents	0.5	mg/L	0.043	I	SM 5540 C	0.040	02/25/2021	10:15	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ? , are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: A2102085001

PWS ID (From Page 1): 6600347 The Woods

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.083	U	EPA 200.7	0.083	03/17/2021	14:58	E82535
1017	Chloride	250	mg/L	17		EPA 300.0	0.053	03/09/2021	21:55	E53076
1022	Copper	1	mg/L	0.010	U	EPA 200.7	0.010	03/17/2021	14:58	E82535
1025	Fluoride	2.0	mg/L	0.066	I	EPA 300.0	0.0065	03/09/2021	21:55	E53076
1028	Iron	0.3	mg/L	0.20	U	EPA 200.7	0.20	03/17/2021	14:58	E82535
1032	Manganese	0.05	mg/L	0.32		EPA 200.7	0.0050	03/18/2021	13:15	E82535
1050	Silver	0.1	mg/L	0.00050	U	EPA 200.8	0.00050	03/16/2021	19:22	E82574
1055	Sulfate	250	mg/L	0.60	I	EPA 300.0	0.068	03/09/2021	21:55	E53076
1095	Zinc	5	mg/L	0.050	U	EPA 200.7	0.050	03/17/2021	14:58	E82535
1905	Color	15	PCU	5.0	U	SM 2120 B	5.0	03/09/2021	15:32	E53076
1920	Odor	3	TON @ 40°C	1.0	U	SM 2150 B	1.0	03/08/2021	11:15	E53076
1925	pH	6.5 - 8.5	SU	8.18	Q	SM 4500H+B	0.10	03/22/2021	10:37	E53076
1930	Total Dissolved Solids	500	mg/L	290		SM 2540 C	5.0	03/11/2021	14:30	E53076
2905	Foaming Agents	0.5	mg/L	0.040	U	SM 5540 C	0.040	03/09/2021	15:35	E82001

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Account	System	Label	Comment	Date	Resolution
54797065	Black Bear Waterworks, Inc.	J 9.0 Water Quality	OPvwinkler 02/26/2018: ELIZABETH CALLED IN TO SET UP S.O. FOR CLOUDY WATER FOR 3-22-18. COMPLETED S.O.	02/26/2018 10:22 AM	I left a note. No one home. I took a sample of the water from a hose bib. It was cloudy but in less than a minute, the water clears. It is from agitation from one of the wells at the water plant. Operations was working on resolving the matter by adjusting the timing of the pumps. Gave them those facts in the note.
54799370	Black Bear Waterworks, Inc.	J 9.0 Water Quality	OPvwinkler 11/21/2018: JOSH CALLED IN TO REPORT HIS WATER HAS A WEIRD TASTE. CREATED AND DISPATCHED A S/O	11/21/2018 11:06 AM	Spoke with customer. Water has no weird taste at time of inspection. Customer has water softener and I suggested to replace filter due to hasn't been replaced for a while. Customer said will replace filter. Time 3:35pm 11/21/2018
54800949	Black Bear Waterworks, Inc.	J 9.0 Water Quality	OPldrost 03/05/2020: JOHONNA CALLED IN B/C WHEN THEY DRAINED THE BATHTUB A DAY OR TWO AGO, BAD SMELL COMING FROM KITCHEN SINK. WENT AWAY AT THE TIME. PRESSURE IN SINK IS LOWER THAN USUAL EVER SINCE. ADV SINCE IT'S ONLY THE	03/05/2020 11:06 AM	N/A
54799490	Black Bear Waterworks, Inc.	J 9.0 Water Quality	OPldrost 04/30/2020: LOUISE CALLED IN B/C WATER IS LIGHT BROWN AND HAS BEEN ALL DAY. SUBMITTED S/O TO GET WATER CHECKED AT PPTY. NFAN	04/30/2020 01:55 PM	Pulled a water sample from the backflow. Water was perfectly clear. Some sediment could have broken free and passed the system at this customer's property. If he claims to still have issues, he may want to check a possible water conditioner or house filter. If there was a problem in the system, we would have gotten more calls with this problem, from other customer. As far as I know, there was nobody working on the system. Rick Daun 5-1-2020 10 AM
54799490	Black Bear Waterworks, Inc.	J 9.0 Water Quality	OPjaczarnik 05/01/2020: LOUISE BARTLETT CALLED TO VERIFY IF WATER WAS SAFE TO DRINK; REACHED OUT TO TECH, HE ADV YES;	05/01/2020 03:42 PM	N/A
54797073	Black Bear Waterworks, Inc.	J 9.0 Water Quality	OPmrodgers 10/13/2020: WILLIAM CALLED BROWN WATER S/O COMPLETE	10/13/2020 09:26 AM	Tested water at the backflow and it was clear. Spoke to the customer and they realized they were having an issue with a whole house filter. He had already called a repairman to fix it. Not a utility issue. Rick Daun 10-14-20 10 AM
54795890	BRENDENWOOD	J 9.0 Water Quality	OPdjohnson 12/27/2019: JULIA CI. WATER IS FIZZY AND LEAVES WHITE RESIDUE SINCE 12/25/19. I ADV WOULD SUBMIT SO FOR INSPECTIONS AND REREAD AS READ WAS 0 USAGE AND CUST IS USING WATER. CONTACTED TECH AND CONFIRMED WOULD COMPLETE 12/27/19. NFAN	12/27/2019 12:27 PM	Water Quality inspection - Customer had air on the lines, cold water it was clear but customer states got water still cloudy. Customer will flush to get rid of air on the water heater/hot water side
54795890	BRENDENWOOD	J 9.0 Water Quality	OPldrost 12/27/2019: JULIA CALLED IN TO RE-CONFIRM SOMEONE WOULD BE OUT TODAY TO CHK WATER. ADV THAT S/O SAYS CONFIRMED FOR TODAY AND I HEARD THE DISCUSSION W/ THE HEAD TECH. SHOULD BE THERE AT SOME POINT. NFAN	12/27/2019 02:36 PM	See above same customer
54795867	BRENDENWOOD	J 9.0 Water Quality	OPldrost 03/02/2020: MARLIS SMITH, WIFE OF JACK, CALLED IN. HAS BEEN CALLING ALL WKND REGARDING BLACK WATER, THEN MILKY W/ DEBRIS IN IT. SUBMITTED S/O. NFAN	03/02/2020 08:45 AM	Water Quality inspection - Water plant was down but back on the same day. Pressure went down for less than an hour. No boiling water notices needed due pressure never went under 28psi. Cloudy water was related to air in the lines which was normal after flushing
54795866	BRENDENWOOD	J 9.0 Water Quality	OPmrodgers 10/09/2020: PATRICK CALLED WATER VERY MILKY S/O COMPLETE	10/09/2020 11:27 AM	Water Quality inspection - water quality was perfect, chlorine residual was at 1.09 with no air on the line/odor/color
54795866	BRENDENWOOD	J 9.0 Water Quality	OPdsawyer 04/12/2022: PATRICK C/I TO REPORT AIR IN MAIN AND WATER IS MILKY COLOR. S/O SUBMTD. NFAN	04/12/2022 02:17 PM	tested water, water is clear. spoke with owner, customer stated the water was milky for 2 days then cleared up...Charlotte
54796691	Harbor Hills	J 9.0 Water Quality	OPmrodgers 04/02/2018: LILIAN CALLED WATER HAS AN ODOR FORM FILLED OUT FOR S/O	04/02/2018 10:29 AM	Water quality inspection - Chlorine residual was at .4, measured outside property, .6 at the meter. Maybe customer have a filtration system at property or problem is was because water was sitting on the pipes for longtime due property is vacant. Leaved Door tag with result. No Smell/no bad quality at time of inspection
54800702	Harbor Hills	J 9.0 Water Quality	OPvweinberger 04/23/2018: RICHARD DIXON CALLED THAT THE WATER TASTE BAD, REQ TECH; CREATED S/O & ASKED TECH TO CALL	04/23/2018 05:00 PM	Water quality inspection - Flushed service line
54800702	Harbor Hills	J 9.0 Water Quality	OPlmjohnson 06/19/2018: RICHARD CALLED AGAIN TO COMPLAIN OF BAD SMELL IN THE WATER; CREATED S.O.	06/19/2018 10:05 AM	No foul odor detected. Ran spigot no odor. Water normal. Left door tag



54800702	Harbor Hills	J 9.0 Water Quality	OPvwinkler 07/03/2018: RICHARD CALLED AGAIN TO COMPLAIN OF BAD SMELL IN THE WATER; CREATED S.O. AND ASKED TO HAVE TECH TALK WITH CUSTOMER INSTEAD OF JUST CHECKING OUTSIDE AND LEAVING	07/03/2018 08:57 AM	Spoke with customer. Turned on spigot no smell water fine. Went in home smelled water, drank water all fine. Customers wife agreed also that water is fine. Previous tech also found no issues.
118708	Harbor Hills	J 9.0 Water Quality	OPmrodgers 08/02/2018: KEN CALLED WATER ODOR AND SLIME/MOLD BUILD UP IN TOILET AND DOG BOWL CALL 30MIN AHEAD; OPvwinkler 08/02/2018: S.O. CREATED FOR 8-3-18	08/02/2018 03:21 PM	water good at street chlorine .5 told owner to flush house
54820927	Harbor Hills	J 9.0 Water Quality	USWeallicea 09/07/2018: I just got off the phone with Lourdes Serafini she explained to me that she just bought her home and it has been unoccupied for about two years and the home has a water softer she wants to use she said when she turns the water on it starts to bubble, according to Lourdes she took water samples to the county out of precaution and the results came back that the water has USWeallicea 09/07/2018: Spoke with Mrs. Serafini, suggested she have a softener company come out and do a proper flushing and servicing of her unit as that is most likely the reason she had a total coliform hit. Let her know we test the water monthly and it's all good on our end. Also mentioned it's a very sensitive test and it can get contaminated very easily if someone not properly trained pulls the sample. She was very understanding, stated she just through some salt into the unit hoping it worked and conceded that	09/07/2018 03:08 PM	water to home clear outside, no smell, chlorine .7 told owner
54820927	Harbor Hills	J 9.0 Water Quality	OPmrodgers 10/05/2018: BILL CALLED STRONG SULFUR SMELL IN WATER FOR ABOUT A WEEK	10/05/2018 08:20 AM	Same customer as above
54821423	Harbor Hills	J 9.0 Water Quality	OPvwinkler 11/20/2018: DUANE CALLED IN TO HAVE CHLORINE LEVEL CHECKED. SAYS HE HAS TESTED AND IT SHOWS NO CHLORINE IN WATER. CREATED S/O TO CHECK	11/20/2018 02:19 PM	No sulfur smell or discoloration in water. Water quality good. Left door tag with results
118593	Harbor Hills	J 9.0 Water Quality	OPmzarbinski 11/23/2018: DUANE CALLED AND STATED NO CHLORINE IN WATER FOR SECOND TIME. FILLED OUT S.O. AND FORWARDED TO VICTORIA FOR PROCESSING.	11/23/2018 04:02 PM	Ran chlorine test. Test results .9. Plenty of chlorine. Time 12:22pm 11/21/2018 (Freddy B)
118593	Harbor Hills	J 9.0 Water Quality	OPmzarbinski 11/23/2018: DUANE CALLED AND STATED NO CHLORINE IN WATER FOR SECOND TIME. FILLED OUT S.O. AND FORWARDED TO VICTORIA FOR PROCESSING.	11/23/2018 04:02 PM	chlorine level good at 1.5 Showed owner. He tested and got 1.5 also says it's good now. he has water softener.
54822215	Harbor Hills	J 9.0 Water Quality	OPrstanton 03/19/2019: PAUL SPAIN CALLED TO ADV WATER SMELLS LIKE CHLORINE; CREATED S/O	03/19/2019 09:31 AM	Chlorine Results are 0.8 well within normal. Completed 03/20/19 at: 1436
118378	Harbor Hills	J 9.0 Water Quality	OPrstanton 09/04/2019: CHRISTINE WOODLEY CALLED TO ADV THAT THERE HAS BEEN CLOUDY WATER FOR THE PAST SEVERAL OF MONTHS; CREATED S/O	09/04/2019 11:44 AM	Water Quality inspection - Chlorine residual was at 1.6. Customer stated that they have this problem when they're working at the water plant, I explained to the customer when they see cloudy water is just air on the line. Customer doesn't have any problems at time of inspection
54821492	Harbor Hills	J 9.0 Water Quality	OPmrodgers 09/05/2019: GEORGE CALLED STRONG SULFUR SMELL FOR A VERY LONG TIME HAD A FILTRATION SYSTEM INSTALLED AND STILL HAS A VERY STRONG SMELL. CUST WILL CALL ON TUES 9/10 TO FOLLOW UP	09/05/2019 03:09 PM	Pressure inspection Pressure was 80/82psi No problems at time of inspection
118168	Harbor Hills	J 9.0 Water Quality	OPldrost 03/06/2020: LINDA CALLED IN. WATER HAS BEEN HAVING A SULPHUR-Y/STALE SMELL FOR THE LAST MO. COMING FROM ALL FAUCETS. SUBMITTED S/O, NFAN	03/06/2020 02:00 PM	No foul odor or discoloration at time of inspection. Chlorine residual .8. Chlorine Level good
54821204	Harbor Hills	J 9.0 Water Quality	OPcbrann 04/14/2020: RTRN VM TO MADELYN MARTIN @352-750-3615; SHE STATES THERE IS AN ODOR TO HER WATER; LMOM ADV TO RTRN CALL @888-228-2134;	04/14/2020 03:45 PM	Met with customer. Performed chlorine residual. Chlorine residual levels 0. No chlorine. Spoke with Maintenance on 4/20/2020. Maintenance flushed system. Maintenance notified Operator. Operator will address problem
54821204	Harbor Hills	J 9.0 Water Quality	OPmrodgers 04/17/2020: MADELYN CALLED LMOM RETURNED CALL SPOKE WITH CUST S/O COMPLETE SULFUR SMELL WITH INSIDE AND OUTSIDE WATER. NEW WATER FILTER SYSTEM. CALL 30 MIN PRIOR	04/17/2020 11:03 AM	Same customer as above
118168	Harbor Hills	J 9.0 Water Quality	OPcbrann 04/20/2020: SPK TO LINDA CARLSON @612-670-0686; SHE WAS CALLING TO FOLLOWUP ON THE SMELLY WATER; I ADV S/O WAS COMPLETED ON 3-10-20 & TECH ADV NO SULFER SMELLING WATER; SHE ADV NO TECH HAS BEEN	04/20/2020 11:27 AM	Met with Maintenance who was flushing area. Chlorine residual levels at property 0. Maintenance and Plant Operator at plant to investigate. Customer notified
54821204	Harbor Hills	J 9.0 Water Quality	OPjaczarnik 04/22/2020: MADELYN CALLED REGARDING SULFUR SMELL; REACHED OUT TO TECH FOR UPDATE, LMOM; ADV WILL CALL BACK ONCE TECH HAS GIVEN US AN UPDATE;	04/22/2020 09:31 AM	Met with customer. Performed chlorine residual. Chlorine residual levels 0. No chlorine Spoke with Maintenance on 4/20/2020 Maintenance flushed system Maintenance notified Operator Operator will address problem
118283	Harbor Hills	J 9.0 Water Quality	uswrmxwell 06/19/2020: SW Lina Rigotti, she has concerns about high phosphate levels in her pool. Pool company claims it is effecting the chlorine generator. I asked if pool had recently been filled she said no. I asked her to have to pool company test her tap water not connected to the Konetico system for phosphates. I have asked for the tri annual results from the water system to check phosphorus levels and if we use poly phosphate in the system. Waiting on answers. She first noticed issues in April. Chlorine	06/19/2020 08:36 AM	Met with customer. Customer states problems started in April 2020. Ran a chlorine residual. Test level .8 Good chlorine level Robert Maxwell will investigate and follow up with customer
54822530	Harbor Hills	J 9.0 Water Quality	OPdjohnson 10/13/2020: NANCY CI. HAS BEEN HAVING WATER QUALITY ISSUES ON AND OFF SINCE SHE MOVED IN. STATED SEWER SMELL. HAS TO REPLACE 6-MONTH WATER FILTER EVERY MONTH OR SO. I ADV I WOULD SUBMIT TO HAVE WATER QUALITY CHECKED. SHE WOULD LIKE A CALL FROM TECH I ADV I WOULD INCLUDE HER PHONE NUMBER SO TECHS COULD OFFER SOLUTIONS.	10/13/2020 11:51 AM	No foul odor or discoloration or taste. Ran chlorine residual test. Results .8 good results
54826028	Harbor Hills	J 9.0 Water Quality	OPjaczarnik 07/12/2021: DARYL CALLED REGARDING A SULFUR SMELL IN THE WATER GETTING INCREASINGLY WORSE OVER THE LAST FEW WEEK; ADV WOULD SUBMIT A S/O TO CHECK THE WATER QUALITY;	07/12/2021 07:46 AM	No smell detected or discoloration. Chlorine residual levels. 9 - 1:44pm 7/13/2021
54825809	Harbor Hills	J 9.0 Water Quality	OPjaczarnik 07/12/2021: JUDITH CALLED REGARDING WATER QUALITY; SHE ADV THE WATER HAS SMELLED LIKE ROTTEN EGGS SINCE SHE OFFICIALLY MOVED IN ABOUT 10 DAYS AGO; ADV WOULD SUBMIT S/O TO INVESTIGATE WATER	07/12/2021 09:55 AM	No foul odor or discoloration At time of inspection 1:46pm 7/13/2021

54826028	Harbor Hills	J 9.0 Water Quality	DARYL CALLED REGARDING UPDATE ON S/O; ADV THEY WENT OUT ON 7/13/21 AND VERIFIED NO SMELL OR DISCOLORATION WITH THE WATER; ADV HE MAY NEED TO FLUSHING THE PIEPS IN THE HOME; ADV TO CALL BACK IF THE ISSUE CONTINUES	07/26/2021 12:56 PM	No smell detected or discoloration. Chlorine residual levels. 9 - 1:44pm 7/13/202
54828095	Harbor Hills	J 9.0 Water Quality	ROBERT CALLED; HE ADV LAST NIGHT WASS THIER IRST NIGHT AT THE PROEPRTY; HE ADV THAT THE WATER HAS AN ODOR THAT SMELLS LIKE SULFUR/ROTTEN EGGS; ADV WOULD SUBMIT S/O AND TRY TOREACH OUT TO THE TECH; ADV IF THEY DONT COME BACK OUT TODAY, THEN THEY WOULD COME OUT ON MON TO COOMplete	10/15/2021 12:24 PM	Spoke with customer. Ran chlorine residual 0 levels no chlorine. Flushed at property no chlorine. Pulled meter and flushed line no chlorine. Flushed at hydrant. Property chlorine residual 1.0. Good chlorine levels. Customer satisfied
54828095	Harbor Hills	J 9.0 Water Quality	ROBERT SCOTT MILLER C/I LMOM RE: WATER QUALITY AND REFUND. C/B, REFUND IS FOR INACTIVE ACCT #54822398, \$39.71 (SUBMTD FORM). WATER QUALITY IS FOR CURRENT ACCT. GAVE HIM NOTES FROM TECH FOR OCT. HE CLAIMED HIS WATER FROM FORMER RES. (A MILE AWAY FROM HIS CURRENT ADDRESS), WAS MUCH BETTER. COULD IT BE FROM A DIFF. WATER PLANT. ADV.	12/03/2021 09:35 AM	Same customer as above
54827270	Harbor Hills	J 9.0 Water Quality	OPcbrann 03/23/2022: SPK TO MONICA VEGA @786-459-0254;SHE WAS CALLING ON CLOUDY WATER & WOULD LIKE IT CHECKED OUT;S/O CREATED;	03/23/2022 05:39 PM	Attempted to call customer using number provided. No answer. Turned faucet on and gathered water in clear container. Water appears to be clear. Left Door tag and advised customer it could be a possible water heater issue. Everything on our side functioning properly.
54828062	Harbor Hills	J 9.0 Water Quality	OPdjohanson 07/18/2022: GARY CALLED BROWN WATER AFTER ELECTRICAL STORM. I ADV WILL CALL TECH. CALLED TONY PEREZ AND ADV SITUATION. HE STATED HE IS ON IT STATED CAN CLOSE OUT SO. NO NEED FOR SERVICE ORDER. NFAN	07/18/2022 03:07 PM	Maintenance was at property. Maintenance Stated water was clear. 10:15am 7/19/2022
54828062	Harbor Hills	J 9.0 Water Quality	SPK TO ELEANORE HILL @903-821-6379 & UPDATED PH #;SHE WAS CALLING ABOUT BROWN WATER;ADV THE TECH IS AWARE OF THE SITUATION & NO ETA;ADV TO CHECK THE WEBSITE FOR BWN & RESCINDED NOTICE;	07/18/2022 04:06 PM	Same customer as above
54828062	Harbor Hills	J 9.0 Water Quality	CALLLED GARY. I ADV TECH CALLED ME AND INDICATED EVERYTHING IS WORKING AT THE PLANT. I SENT SERVICE ORDER TO TECH TO INSPECT AT PROEPRTY. GARY STATED NOT JUST HIM THAT HIS NEIGHBOR CALLED IN. I ADV NO OTHER CALLS NOTATED. JUST A CALL FROM GARY AND THEN A FOLLOW UP FROM ELENOR. I ADV TECHS ON THE WAY TO INSPECT. NFAN	07/18/2022 04:18 PM	Same customer as above
54822418	Harbor Hills	J 9.0 Water Quality	OPdsawyer 12/15/2022: JOYCE C/I TO REPORT HER WATER HAS BEEN SMELLING LIKE BLEAC/CHLORINE FOR A COUPLE OF WEEKS. S/O SUBMTD. NFAN	12/15/2022 02:59 PM	Chlorine residual test Results 1.0. Good chlorine levels. 10:15am 12/20/2022
54830034	Harbor Hills	J 9.0 Water Quality	OPdsawyer 12/19/2022: KATHY LMOM ON SUNDAY 12/18/22 @ 8:34 AM TO REPORT THAT WATER SMELLS OF SULPHUR. EMAILED RMAXWELL. SUBMTD S/O. NFAN	12/19/2022 08:00 AM	Property had no chlorine. Flushed property. Chlorine residual test Results. 8 Good chlorine levels
54800964	JUMPER CREEK	J 9.0 Water Quality	OPvweinberger 02/26/2018: JAMIMIE AVANT CALLED ADV WATER IS REALLY FOGGY & WHITE; CREATED S/O	02/26/2018 01:29 PM	Checked water at hosebib. Water is clear. Chlorine checked good
54800964	JUMPER CREEK	J 9.0 Water Quality	OPvwinkler 04/13/2018: JAMIMIE AVANT CALLED ADV WATER IS REALLY FOGGY & WHITE; CREATED AND DISPATCHED S/O FOR 2ND TIME	04/13/2018 11:07 AM	Flushed hydrant front of customer house. Water cleared up. Left door tag for customer. And spoke to her over phone
54821862	JUMPER CREEK	J 9.0 Water Quality	OPrstanton 11/19/2018: CHRISTY W/ MNGT CALLED TO ADV THE WATER IS BACKING UP INTO RESIDENTS HOME, CALLED PLUMBER & PLUMBER ADV CK'D DRAIN AND THERE ARENT ANY CLOGS, WATER IS DISCOLORED & HAS ODOR.	11/19/2018 09:32 AM	Spoke with tenant. No foul odor or discoloration
1190202	JUMPER CREEK	J 9.0 Water Quality	OPldrost 07/08/2019: JENNA CALLED IN TO REPORT WATER WHEN POURING BATH FOR DAUGHTER IS YELLOW/RUST COLORED AND HAS BEEN FOR A DAY. SUBMITTED S/O FOR TOMORROW AND ASKED HER TO CALL US BACK IF IT CLEARS	07/08/2019 06:52 PM	No discoloration or odor. Water is clear. Left door tag with results
54827298	JUMPER CREEK	J 9.0 Water Quality	Opjaczarnik 10/29/2021: DANIELLE CALLED; SHE ADV LOW PRESSURE AND WATER SMELLING LIKE SULFUR; ADV WOULD SEND S/O TO TECH TO HAVE BOTH CHECKED BEFORE THE END OF THE DAY;	10/29/2021 12:10 PM	Upon inspection the water pressure at this location was 24 lb PSI the chlorine residual was a one. There was no smell to the Water. The plant pressure was 26 PSI. No Thrown Breakers that I could find.
54822549	JUMPER CREEK	J 9.0 Water Quality	Opjaczarnik 02/15/2022: PAUL CALLED REGARDING WATER QUALITY; HE ADV LOW PRESSURE AND BROWN WATER THAT STARTED THIS MORING; ADV WOULD ENTER AND SEND S/O TO THE TECH TO HAVE IT INSPECTED;	02/15/2022 07:12 AM	found air in the water lines, flushed fire hydrant
54800707	JUMPER CREEK	J 9.0 Water Quality	OPldrost 02/15/2022: TEJAL CALLED IN TO REPORT BOUTS OF AIR IN LINES, SPUTTERING AND PERIODS OF BROWN WATER THAT EVENTUALLY CLEAR. BEGAN AT 7:30AM AND HAS CONTINUED. REACHING OUT TO RMAXWELL/EALICEA F	02/15/2022 08:46 AM	called number on s/o no answer left a VM. left a door tag. water is clear meter read is 026670. chlorine sample is a .98 falls within the parameters... Charlotte.
54796585	JUMPER CREEK	J 9.0 Water Quality	OPdsawyer 02/15/2022: JORDAN C/I CONCERNED ABOUT QLTY OF WATER WHICH IS SPUTTERING AND COMING OUT RUSTY-COLORED. S/O SUBMTD. NFAN	02/15/2022 04:23 PM	found air in the water lines, flushed fire hydrant, and the meter read is 055480.0 - chlorine residual is 1.09 within the parameters...Charlotte
54828930	JUMPER CREEK	J 9.0 Water Quality	Opjaczarnik 04/06/2022: CYNTHIA CALLED; SHE HAS BEEN EXPERIENCING LOW PRESSURE AND CLOUDY WATER SINCE THEY MOVED IN; SHE ALSO ADV THAT THE WATER LEAVES WHITE SPOTS ON DISHES; ADV WOULD SUBMIT A S/O TO	04/06/2022 10:33 AM	checked chlorine residuals 1.1 which is good, spoke with the customer - informed the cloudy water is air white spots on dishes is calcium advised to install a softer...Charliot
54822549	JUMPER CREEK	J 9.0 Water Quality	OPcbrann 07/26/2022: SPK TO PAUL PAISLEY @321-412-7755;HE WAS CALLING ABOUT BROWN WATER;S/O CREATED;	07/26/2022 05:28 PM	found air in the water lines, flushed fire hydrant, and the meter read is 047688.0 - chlorine residual is 1.11 within the parameters. left door tag...Charlott

54796822	KINGSWOOD	J 9.0 Water Quality	OPdjohnson 06/20/2019: TRACY CI. SAND AND DIRT COMING OUT OF FAUCET. I ADV FLUSH LINES. TECH REPLACED METER	06/20/2019 04:17 PM	N/A
54801075	Lake Idlewild Utility Co.	J 9.0 Water Quality	OPlmjohnson 05/30/2018: JEFF CALLED TO REPORT FOUL TASTING WATER; CREATED S.O.	05/30/2018 07:24 AM	Chlorine checked good at house. No smell or bad taste. Talked to customer and told him results
54796278	Lake Idlewild Utility Co.	J 9.0 Water Quality	OPrstanton 05/17/2019: JUDITH GOBOUT CALLED TO ADV WATER SMELLS & TASTE LIKE SWAMP WATER AND HAS BEEN LIKE THIS FOR MONTHS NOW; CREATED S/O	05/17/2019 12:45 PM	Water Quality inspection- No smell/Color or Bad taste detected at time of inspection. Chlorine residual was at 0.72 at time of inspection. Knocked door with no answer, leaved door tag with results
54796332	Lake Idlewild Utility Co.	J 9.0 Water Quality	OPdsawyer 08/03/2022: RICHARD C/I TO REPORT CLOUDY WATER. ADV WILL DO A S/O TO SEND OUT TECH. S/O SUBMTD. NFAN LINDA CALLED REGARDING CLOUDY WATER; SHE ADV SHE FILLS CUP WITH WATER AND IT IS CLOUDY, BUT CLEARS UP AFTER SITTING FOR A MIN OR TWO; ADV WOULD BE CAUSED BY AIR IN THE LINES; SHE ADV AIR IN LINES MAY BE AFFECTING HER WASHER; SHE ADV	08/03/2022 03:43 PM	Plant experienced issues with water tank on 8/4/2022. Maintenance Notified of issue. Customer water is clear. No air present at time of inspection
54796324	Lake Idlewild Utility Co.	J 9.0 Water Quality	OPldrost 08/04/2022: RICHARD CALLED BACK IN TO REPORT THAT EVEN THO A TECH WAS OUT YESTERDAY TO CORRECT ISSUE W/ AIR IN LINES, HE'S BEEN RUNNING A HOSE SINCE EARLY THIS MORNING TO REMOVE THE AIR AND T	08/04/2022 06:15 AM	N/A
54796332	Lake Idlewild Utility Co.	J 9.0 Water Quality	OPldrost 08/04/2022: RICHARD CALLED BACK IN TO REPORT THAT EVEN THO A TECH WAS OUT YESTERDAY TO CORRECT ISSUE W/ AIR IN LINES, HE'S BEEN RUNNING A HOSE SINCE EARLY THIS MORNING TO REMOVE THE AIR AND T	08/04/2022 12:06 PM	Plant experienced issues with water tank on 8/4/2022. Maintenance Notified of issue. Customer water is clear. No air present at time of inspection
54796296	Lake Idlewild Utility Co.	J 9.0 Water Quality	OPdberry 08/18/2022: DEBBIE G. CALLED TO REPORT AWARE AIR IN HER LINES BUT NOW THE PIPES ARE BANGING; OTHERS LIVING IN SUBDIVISION ALL HAVE SAME ISSUE; WANTS TO KNOW WHAT WE CAN DO. PLACE S.O. NFAN	08/18/2022 12:51 PM	Maintenance was at plant with repairs about 2 weeks ago. Neighbors stated cloudy water in am. By Afternoon it's cleared No air. Little air in line. Ran water minimal air in line clears in seconds
1188689	Lakeside Waterworks	J 9.0 Water Quality	OPrstanton 01/11/2019: SUSAN SANDERS CALLED TO ADV THAT HER WATER IS MILKY, SD SHE JUST GOT LINE FIXED, ADV TO FLUSH	01/11/2019 10:13 AM	Customer had leak fixed.
54799394	Lakeside Waterworks	J 9.0 Water Quality	OPmrodgers 07/16/2019: GLORIA CALLED STRONG CHLORINE SMELL - TECH TO CALL 30MIN PRIOR SO ANIMALS ARE INSIDE	07/16/2019 10:52 AM	Water Quality inspection - Chlorine residual was at 0.25. No chlorine smell or color at time of inspection. Called customer with no answer
54801093	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 07/18/2019: LORI CALLED IN - HAVING VERY STRONG CHLORINE SMELL FOR THE LAST 3 DAYS. WAITING TO HEAR FROM NEIGHBORS TO SEE IF THEY'RE EXPERIENCING SAME THING. SUBMITTED S/O. NFAN	07/18/2019 09:26 AM	Flushed residence. Chlorine level now reading between 0.4 and 0.6. Spoke with customer via phone call and informed her of results.
54796263	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 08/12/2019: KAREN CALLED IN - WATER IS "MILKY" WITH AIR BUBBLES, BEGAN THIS MORNING. FILLED OUT S/O AND NOTIFYING KTURBETT TO CONTACT LOCAL RE WORK IN AREA, ETC. NFAN	08/12/2019 09:30 AM	Water Quality inspection - Chlorine residual was at 0.52 no odor or air on the lines. Is possible this customer had air on the lines after water plant was getting flushed
1188586	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 08/12/2019: MILDRED CALLED IN, LM. WATER QUALITY - POOR - CLOUDY, UNDRINKABLE. CALLED BACK, LMOM, ADV WE'VE GOTTEN A COUPLE OTHER CALLS FROM NEIGHBORS W/ SAME ISSUE AND ARE LOOKING INTO IT.	08/12/2019 11:42 AM	Water Quality inspection - Chlorine residual was at 0.48 no odor or air on the lines. Is possible this customer had air on the lines after water plant was getting flushed
1188634	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 08/12/2019: CHARLES CALLED IN - WATER CLOUDY, BAD, LM. CALLED BACK, ADV WE'RE LOOKING INTO IN AND DON'T HAVE ANY MORE INFO YET. WILL BRING TO SUPERVISOR. NFAN	08/12/2019 11:47 AM	tech note air in line, not bad now flushed out owner will continue to flush REB
54798132	Lakeside Waterworks	J 9.0 Water Quality	OPmrodgers 08/13/2019: VALERIE CALLED WATER IS MILKY LAST 48HRS S/O FORM COMPLETE	08/13/2019 07:32 AM	Maintenance was flushing and working at the system. Water had air on lines due flushing procedures
1188586	Lakeside Waterworks	J 9.0 Water Quality	OPdjohnson 08/13/2019: MILDRED CI. WANTED TO KNOW WHY WATER IS CLOUDY. I ADV WE HAVNT HEARD BACK FROM TECHS. I ADV WOULD SUBMIT SO FOR TECH TO COME OUT AND CHECK WATER QUALITY. NFAN	08/13/2019 02:20 PM	Water Quality inspection - Chlorine residual was at 0.48 no odor or air on the lines. Is possible this customer had air on the lines after water plant was getting flushed
1188653	Lakeside Waterworks	J 9.0 Water Quality	OPdjohnson 08/16/2019: MILFORD LMOM, CLOUDY WATER LAST SEVERAL DAYS. I CALLED. NO ANSWER. VM FULL. NFAN	08/16/2019 05:00 PM	Chlorine residual was at 0.14 at time of inspection. No odor or air in the lines or cloudiness
1188653	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 08/19/2019: MILFORD CALLED IN. WATER HAS REMAINED CLOUDY FOR MORE THAN 5 DAYS. SUBMITTED S/O FOR TECH TO OPdjohnson 08/19/2019: CAROL CI. #3523572427. CLOUDY MILKY WATER LAST 6 DAYS OR SO. I ADV WOULD SUBMIT SO ORDER TO HAVE TECH COME INSPECT. NFAN	08/19/2019 09:25 AM	Same customer as above
1188735	Lakeside Waterworks	J 9.0 Water Quality	OPrstanton 08/20/2019: MILFORD FOLZ CALLED TO ADV NO ONE HAS BEEN OUT ADV NO S/O WAS CREATED; CREATED S/O AND LET OPmrodgers 08/23/2019: MILFORD CALLED LMOM RETURNED CALLED ADV S/O CREATED AND DISPATCHED	08/19/2019 02:36 PM	Arrived and spoke with customer who advised me not too flush residence.
1188653	Lakeside Waterworks	J 9.0 Water Quality	OPmrodgers 08/23/2019: MILFORD CALLED LMOM RETURNED CALLED ADV S/O CREATED AND DISPATCHED	08/20/2019 01:45 PM	Same customer as above
1188653	Lakeside Waterworks	J 9.0 Water Quality	OPmrodgers 08/23/2019: MILFORD CALLED LMOM RETURNED CALLED ADV S/O CREATED AND DISPATCHED	08/23/2019 10:37 AM	Same customer as above
1188608	Lakeside Waterworks	J 9.0 Water Quality	OPmrodgers 09/03/2019: DENNIS CALLED STATES THERE IS DIRT/SAND IN WATER TUB COVERED AFTER SHOWERS AND SINK COVERED AFTER WASHING DISHES	09/03/2019 09:27 AM	Called customer no answer. Water was clear no sand or anything present. Water quality good
54796263	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 03/26/2020: KAREN CALLED IN TO REPORT VERY LOW PRESSURE AND BAD SMELL (SULFUR) FOR THE LAST 2 DAYS. SUBMITTED S/O FOR METER INSPECTION, ETC. NFAN	03/26/2020 02:06 PM	Water Quality inspection - Chlorine residual was at 0.52 no odor or air on the lines. Is possible this customer had air on the lines after water plant was getting flushed

1188612	Lakeside Waterworks	J 9.0 Water Quality	Opjaczarnik 09/17/2021: JERRY CALLED REAGRNDING CLOUDY WATER; BWN WAS LIFTED ON 9/16; ADV WOULD ENTER S/O TO INSPECT WATER QUALITY; REACHED OUT TO TECH TO CONFIRM SAME DAY SERVICE;	09/17/2021 10:16 AM	Upon inspection found that the water has air in it. Milky look to the water is from an early repairs made by maintenance which let air into water line.
1188612	Lakeside Waterworks	J 9.0 Water Quality	OPldrost 09/23/2021: JERRY CALLED IN AGAIN - WATER STILL MILKY. ADV IS ONLY AIR, WATER IS SAFE TO USE. INSISTED HIS NEIGHBORS DON'T HAVE THIS ISSUE, ONLY HIM. ADV WOULD ASK AND SEE IF ANYTHING ELSE CA	09/23/2021 09:42 AM	flushed outside spigot for 20min flushed inside laundry room valve 25min
54821102	Lakeside Waterworks	J 9.0 Water Quality	CUST REPORTS THERE IS MUD IN WATER WATER & SEWER LINES. CUST PUT 25FT SNAKE DOWN DRAIN AND PULLED UP MUD AND WATER. CUST THINKS DRAIN LEADS TO METER. PLEASE INSPECT MUD AND WATER IN DRAIN FOR CUST. CUST WANTS A TECH TO CALL WHEN EN ROUTE.	07/12/2022 07:55 AM	Drain does not lead too meter. Spoke with customer for several minutes. He stated that when he does laundry his sewer lines back up in the laundry room and that he can also hear gurgling in kitchen sink while he is doing laundry. Customer stated he used a 25 foot drain snake from kitchen sink and pulled out a bunch of mud. No noticeable leaks found.
54829880	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/07/2022: SARAH C/I LMOM TO REPORT THAT WATER HAS A STRONG CHLORINE SMELL. C/B TO LET HER KNOW THAT TECHS HAVE BEEN ADVISED AND THANK YOU. NFAN	12/07/2022 07:36 AM	Upon inspection found that the chlorine residual was very high Flushed property until I had an 0.6 residual.
1188732	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/07/2022: ANGELO C/I TO REPORT STRONG CHLORINE SMELL IN WATER WHEN HE TOOK SHOWER. SMELLED LIKE A POOL. S/O SUBMTD. NFAN	12/07/2022 07:37 AM	Flushed house and spoke with customer. He reported strong chlorine smell. Flushed house and checked chlorine levels. Discovered no chlorine reading upon testing. Notified maintenance.
54829515	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/08/2022: DANIEL C/I REPORTING THAT THE WATER SMELLS STRONGLY OF CHLORINE. ADV THIS HAS BEEN REPORTED AND TECHS ARE WORKING ON IT. NFAN	12/08/2022 07:37 AM	Flushed property until we got a 0.4 in chlorine residual
54826448	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/08/2022: ELLEN C/I REPORTING THAT THE WATER IS HEAVILY CHLORONATED AND SHE GETS SICK WHEN SHE DRINKS THE WATER. ADV WE ARE AWARE AND HAVE TECHS WORKING ON IT. NFAN	12/08/2022 08:34 AM	Flushing
54799394	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/09/2022: CUST C/I TO REPORT STRONG CHLORINE SMELL IN WATER. TOOK SHOWER AND FELT BURNING ON SKIN. ADV AWARE OF PROBLEM AND TECHS ARE INVESTIGATING. NFAN	12/09/2022 08:31 AM	flushing
1188735	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/09/2022: GARY RAMEY AND CAROL KNIGHT BOTH C/I AT DIFFERENT TIMES RQSTING THAT THE MAIN LINE BE FLUSHED ON INSIM LANE AT THE VACANT LOT BY THE WHITE TRAILER TO REMOVE CHLORINED WATER. S/O	12/09/2022 11:07 AM	Arrived and spoke with customer who advised me not too flush residence.
54829534	Lakeside Waterworks	J 9.0 Water Quality	OPdsawyer 12/09/2022: SHARON C/I TO REPORT CHLORINE SMELL IN WATER. ADV THAT IT HAS BEEN REPORTED TO CORP FOR INVESTIGATION. CUST ALSO WANTED TO KNOW IF SHE COULD GET CREDIT FOR FILLING HOT TUB. ADV S	12/09/2022 02:50 PM	Flushing
1188606	Lakeside Waterworks	K 10.1 Sewer Smell	OPmrodgers 09/17/2019: MRS LANNING CALLED STATED WATER SMELLS LIKE SEWER WATER S/O FORM COMPLETE	09/17/2019 12:28 PM	Water has no smell no taste very clear water. The customer said she smell it for a second at the sink and in the bath room both times for a brief second. The water quality is good.
54821131	OAKWOOD	J 9.0 Water Quality	OPweinberger 07/17/2018: NICOLE CALLED SHE HAS BROWN WATER; CREATED S/O	07/17/2018 12:07 PM	Kenny M went to customers house and checked water was dirty flushed from customers hose spigot till water cleared with a 0.5 CL2 he spoke to customer and advised,Kenny Flushed using a 100 gallons of customers water to get it cleared can this customer be credited the 100 gallons?
1190737	OAKWOOD	J 9.0 Water Quality	OPrstanton 03/07/2019: ANTHONY FAIRBAIN CALLED ABOUT LOW PRESSURE; CREATED S/O	03/07/2019 08:20 AM	checked pressure, gage read 50psi, meter moving slightly which indicates a leak on customer side
54799655	OAKWOOD	J 9.0 Water Quality	EMMA BROWN OWNER CALLED, WANTED TO KNOW IF THERE WAS ANY BACTERIA IN THE WATER, I INFORMED HER ABOUT THE WEBSITE MYWATERSERVICE.COM INFORMATION CHLORINE HAS BEEN ADDED TO TAKE OUT BACTERIA. EMMA BROWN STAT ED WILL	04/17/2019 02:31 PM	N/A
54800206	OAKWOOD	J 9.0 Water Quality	OPldrost 02/17/2020: ROBERT CALLED IN TO REPORT OVER WKND WATER STARTED HAVING VERY STRONG CHLORINE SMELL. SUBMITTED S/O. NFAN	02/17/2020 12:35 PM	Residual was at .25 No high chlorine found informed customer
54823581	OAKWOOD	J 9.0 Water Quality	OPdjohnson 02/24/2020: JOHN LMOM REGARDING YELLOW/SMELL WATER. STATED ITS MAKING HIS KIDS SICK. I CALLED NO ANSWER. LMOM. I ADV TO CALL BACK SO WE COULD GET MORE INFO ON WHAT IS GOING ON. SUBMITTED SO	02/24/2020 03:42 PM	Tech said the pressure was 65psi and residual was 0.6 and he found no odor
54823581	OAKWOOD	J 9.0 Water Quality	OPdjohnson 05/04/2020: NICOLE LMOM. I CALL AND SPOKE WITH NICOLE. SHE STATED TECH CAME OUT A MONTH AGO AND SAID SOMETHING WAS WRONG WITH WATER. I ADV NOTES LOOK DIFFERENT THAN WHAT SHE WAS EXPLAINING.	05/04/2020 02:42 PM	Did have yellow water when cu pulled first sample the I had them run longer and got a residual and no yellow tint present let cu know it is there water heater that needs to be flushed
1190719	OAKWOOD	J 9.0 Water Quality	LINDA CALLED IN. SAYS SHE'S BEEN DRINKING THE WATER OUT OF THE TAP AND WOULD GET HEADACHES. ONCE SHE STOPPED DRINKING IT, THE HEADACHES WENT AWAY AND WANTED TO KNOW IF WE TEST THE WATER. ADV WE DO HAVE WATER QUAL TESTS ON WEBSITE BUT DON'T TEST IT ON A MORE REG. BASIS. IF SHE WANTS MORE INFO, CAN PICK UP TEST KIT AT STORE OR CALL	03/22/2021 08:30 AM	N/A - This is purchased water from county.
54799307	Pine Harbour	J 9.0 Water Quality	OPlmjohnson 08/17/2018: MEGHAN (TENANT) CALLED (352-602-7278). COMPLAINS OF STRONG CHLORINE SMELL AND TASTE IN WATER. CANNOT TAKE SHOWER AS IT BURNS HER EYES. CREATED S.O. FOR METER INSPECTION NFAN	08/17/2018 08:28 AM	Spoke with customer. Chlorine level tested high at property. Levels at plant also high. Spoke with maintenance in route for repair

54799292	Pine Harbour	J 9.0 Water Quality	OPmrodgers 08/20/2018: MARSHA CALLED TO MUCH CHLORINE IN WATER BURNS WHEN DRINKING; OPvwinkler 08/20/2018: S.O. CREATED AND DISPATCHED.	08/20/2018 07:50 AM	Water quality inspection - Residual was at .8 at property. No smell/high chlorine at time of inspection
54799286	Pine Harbour	J 9.0 Water Quality	OPvwinkler 08/20/2018: LAURA ZERBATO SAID WATER SMELLS AND TASTE LIKE CHLORINE; CREATED S/O	08/20/2018 02:18 PM	Water quality inspection/High Chlorine. Yesterday the area was inspected and levels was normal. Over the weekend they had issues at the plant and maintenance team took care about it.
54822218	Pine Harbour	J 9.0 Water Quality	OPrstanton 03/01/2019: SPK W/ JOHN ADV S/O HAS BEEN CREATED FOR LOW PRESSURE; GAVE HIM IS ACCT # & INFO ON HOW TO GO ONLINE TO VIEW, MAKE PMNTS, & SETUP AUTOMATIC PMNTS NFAN	03/01/2019 09:12 AM	Pressure was at 52psi at property. Last night water plant had a blown fuse and was fixed. Today water pressure is a normal levels and pump is running back to normal since around 8pm last night. No Leaks detected
54799329	Pine Harbour	J 9.0 Water Quality	OPldrost 05/07/2019: Debra called in. She's been getting dirt showing up in her toilets for 2-3 months. Req a tech come out. Created S/O and will call Debra w/ results on Thurs or Fri (5/10).	05/07/2019 11:00 AM	CALLED DEBRA. I ADV THAT WE ARE NOT GOING TO SEND A TECH OUT FOR DIRT IN HER TOILET. I ADV TO CALL A PLUMBER. NFAN.
54799310	Pine Harbour	J 9.0 Water Quality	LOUISE CALLED IN B/C WATER HAS A LOT OF AIR IN IT. SAYS IT HAS BEEN THAT WAY FOR ABOUT 10 DAYS. COULD NOT TELL ME IF IT CLEARS UP OR NOT OR HOW LONG IT WOULD TAKE TO CLEAR. ADV IS AIR THAT MAY BE IN LINES FROM MAINTENANCE WORK. NO KNOWN BREAK/DISRUPTION AS OF RIGHT NOW AND NO OTHER CALLS ABOUT IT. WILL CHK W/ KTURBETT AND CALL BACK IF THERE'S ANY NEW INFO TO SHARE. NFAN; OPldrost 11/25/2019: PER KTURBETT REQ, ATTEMPTED TO CONTACT TECH, JUAN P, TO SEE IF ANY WORK BEING DONE IN AREA. NO ANSWER. SUBMITTED S/O.	11/25/2019 02:49 PM	water Quality inspection - Chlorine Residual was at 0.8 at time of inspection. No signs of color or bad Quality water at time of inspection. Is possible that Customer had air on the lines due the white/cloudiness on the water as she described before.
54822147	Pine Harbour	J 9.0 Water Quality	OPmrodgers 07/09/2021: AVA CALLED WATER HAS STRONG SMELL OF CHLORINE AS IF SHOWERING IN POOL/AFFECTING CLOTHES AS WELL. S/O COMPLETE	07/09/2021 08:01 AM	water quality inspection - maintenance had issues at water plant but water quality was back to normal at time of inspection. leak at a near area, lines flushed previously. 072 chlorine residual at time of inspection
54822147	Pine Harbour	J 9.0 Water Quality	OPjczarnik 07/09/2021: AVA CALLED BACK AGAIN REGARDING THE WATER QUALITY; SHE ADV THE THE WATER IS CAUSING A REACTION WITH HER WEDDING BAND; ADV WOULD REACH OUT AND NOTIFY THE TECHS;	07/09/2021 09:27 AM	Same customer as above
54799323	Pine Harbour	J 9.0 Water Quality	OPmrodgers 07/09/2021: RON CALLED RE STRONG CHLORINE SMELL/TASTE OF WATER S.O FOR AREA SENT	07/09/2021 11:03 AM	water quality inspection - maintenance had issues at water plant but water quality was back to normal at time of inspection. leak at a near area, lines flushed previously. 072 chlorine residual at time of inspection
54799294	Pine Harbour	J 9.0 Water Quality	OPjczarnik 07/12/2021: DONNA CALLED REGARDING THE WATER QUALITY; SHE ADV THAT THERE HAS BEEN A STRONG CHLORINE TASTE IN THE WATER FOR THE PAST 2-3 WEEKS; SHE ADV THAT A RED RING WILL FORM IN THE TOIL	07/12/2021 08:45 AM	Upon inspection found that the water was ok. Chlorine was a 2.1
54823701	Pine Harbour	J 9.0 Water Quality	OPjczarnik 07/12/2021: DANNY CALLED; HE ADV SINCE THE PUMP AT THE PLANT WAS FIXED A FEW WEEKS BACK, THERE HAS BEEN A STRONG ODOR/TASTE OF CHLORINE IN THE WATER; ADV WOULD SUBMIT S/O TO INVESTIGATE;	07/12/2021 10:15 AM	water quality inspection - maintenance had leak/plant issues previously. system was flushed and fixed back to normal. quality was fine at time of inspection
54799283	Pine Harbour	J 9.0 Water Quality	MARLA LMOM REGARDING DROP IN PRESSURE AND CHLORINE SMELL. I CALLED. NO ANSWER. LMOM. I ADV RECEIVED 4 CALLS REGARDING CHLORINE SMELL/TASTE. I ADV TECH SHOULD BE WORKING ON RESOLVING THE ISSUE. I ADV DROP IN PRESSURE	07/12/2021 03:21 PM	plant back to normal - flushed
54800295	RAINTREE HARBOR	J 9.0 Water Quality	OPvweinberger 02/25/2019: MEGAN CALLED ADV THEY HAD VERY LOW PRESSURE ON SUNDAY, PRESSURE CAME BACK TODAY, BUT BLACK CHUNCKS FLOATING IN WATER: CREATED S/O	02/25/2019 04:07 PM	Water quality inspection - Maintenance was working at the water plant yesterday but customer didn't received a boiling water notice. No boiling water notice was needed due pressure didn't go below the required regulatory pressure that would typically mandate to boil water advisory being issued. Customer had a very low pressure Sunday/yesterday but now is back to normal. No Leaks detected. meter info correct and working properly
54821509	RAINTREE HARBOR	J 9.0 Water Quality	OPcbrann 03/21/2019: SPOKE TO PAMELA ARQUETTE, SHE STATES SHE HAS A BLACK RING AROUND BOTH TOILETS & SINKS & WONDERING IF SOMETHING IS IN THE WATER;I ADV S/O CREATED & CALL PAMELA BACK @321-507-2201	03/21/2019 11:58 AM	
54800683	THE WOODS	J 9.0 Water Quality	OPvwinkler 01/02/2018: BRANDY CALLED IN ABOUT YELLOW WATER. CREATED S.O.	01/02/2018 08:03 AM	Chlorine level good,0.3 chlorine total, NO color on water at time of inspection
1189992	THE WOODS	J 9.0 Water Quality	OPvweinberger 01/02/2018: MITZY FROM SNOOZE N SCOOT RV CAMPGROUD INC ADV THEY HAVE YELLOW WATER; ADV WILL CREATED S/O	01/02/2018 04:25 PM	Water quality inspection - Water quality was good at time of inspection, problem is due property pipes. Chlorine levels at 0.5 total chlorine. No smelly or colored water at time of inspection
1189992	THE WOODS	J 9.0 Water Quality	OPvweinberger 03/05/2018: MITZY FROM SNOOZE N SCOOT REPORTS YELLOW WATER COMING OUT; CREATED S/O	03/05/2018 02:36 PM	Maintenance has schedule to flush the system

54799470	THE WOODS	J 9.0 Water Quality	OPImjohnson 03/12/2018: DARRYL CALLED TO COMPLAIN OF WATER QUALITY. SAYS THERE IS A LOT OF CHLORINE AND SEDIMENT IN HIS WATER. WOULD LIKE TO TALK TO TECH WHEN HE COMES OUT. CREATED S.O.	03/12/2018 09:43 AM	Spoke with customer. He showed me bucket of brown colored water. Ran garden spiket. Water ran brown until clear. Ran water from tank at plant till water Ran clear.
1190117	THE WOODS	J 9.0 Water Quality	OPImjohnson 03/13/2018: CALLED CUSTOMER TO ADVISE THE TECH FOUND THEY HAD TAMPERED WITH THE METER. CUSTOMER CLAIMS THE TECH SUPERVISOR DID THAT THE LAST TIME HE WAS THERE. ADVISED THEY DO NOT WIRE THE METER TO BYPASS USAGE. ADV THERE WOULD BE A \$57.10 TAMPERING CHARGE. SHE ALSO COMPLAINS OF CALCIUM IN THE WATER AND NOBODY IS ABLE TO	03/13/2018 10:16 AM	Water quality inspection - Water plant was getting flushed at time of inspection. Possible sediments and low pressure due flushing. Leaved Door tag
1189992	THE WOODS	J 9.0 Water Quality	OPlanderson 03/19/2018: MITZY FROM SNOOZE N SCOOT REPORTS YELLOW WATER COMING OUT; CREATED S/O; OPvweinberger	03/19/2018 04:14 PM	Maintenance to flush lines 3/20/18 /Robert Y
1189836	THE WOODS	J 9.0 Water Quality	OPvinkler 04/11/2018: REX CALLED IN SAYING HE HAS RUSTY WATER. CREATED AND DISPATCHED S.O. TO CHECK	04/11/2018 10:11 AM	Explained to customer that he needs to flush his house. Air in system
54797805	THE WOODS	J 9.0 Water Quality	OPmrodgers 04/12/2018: TAMISHA CALLED RUST COLORED WATER FOR PAST MONTH RUINED ALL CLOTHES CANT COOK ETC...; OPvinkler 04/12/2018: S.O. CREATED AND DISPATCHED	04/12/2018 08:14 AM	Talked to owners son. Explained that the system was flushed today. And pressure was normal
1190730	THE WOODS	J 9.0 Water Quality	OPrking 04/12/2018: DEBBIE ALLEN CALLED BECAUSE SHE STATED THAT THE WATER HAS BEEN ORANGE COLOR COMING OUT OF THE SPIGOT AND THE WATER IN THE TOILET IS BLACK. SHE STATED SHE HAS PICTURES AND VIDEO OF	04/12/2018 05:29 PM	tech note: discoloration is from backwash filter repair. I was told by the operator this repair is in the process of completion and after repaired will flush the main lines. I tried calling customer, no answer and no answer at door. Tag was left with same info.
1190730	THE WOODS	J 9.0 Water Quality	OPvinkler 04/16/2018: DEBBIE CALLED IN ABOUT ORANGE WATER AGAIN. CREATED AND DISPATCHED S.O.; OPvinkler 04/16/2018: called cust back as asked to do by tech to run for 5 mins. LMOM	04/16/2018 11:48 AM	Same customer as above
54796433	THE WOODS	J 9.0 Water Quality	OPmrodgers 04/24/2018: JEANIE CALLED BROWN WATER SMELLS LIKE BLEACH S.O FOR TECH	04/24/2018 10:48 AM	Left door tag for customer. Explaining system was flushed today
1190726	THE WOODS	J 9.0 Water Quality	OPmrodgers 04/25/2018: KRIS CALLED COLORED WATER ORANGE/BROWN HAS RUINED CLOTHES CANT DRINK OR SHOWER	04/25/2018 07:54 AM	Talked to customer and and Told her maintenance was flushing system
1190726	THE WOODS	J 9.0 Water Quality	OPvinkler 04/25/2018: CREATED AND DISPATCHED S.O.	04/25/2018 08:46 AM	Same customer as above
1189826	THE WOODS	J 9.0 Water Quality	OPImjohnson 05/07/2018: MARY CALLED TO REPORT YELLOW WATER. SHE WASHED CURTAINS YESTERDAY AND THEY TURNED YELLOW AND ARE RUINED. ALSO RAN WATER THIS MORNING FOR DISHES AND THE WATER COMES OUT YELLOW	05/10/2018 01:33 PM	Maintenance have this leak scheduled for Repair. They need to fix flush valve. Customer know about situation as well about flushing the service lines from the plant and flush points due is impossible flush from the customers meter. Completed 5/10/18
1189826	THE WOODS	J 9.0 Water Quality	OPmrodgers 05/21/2018: MARY CALLED YELLOW WATER; OPvinkler 05/21/2018: S.O. CREATED AND DISPATCHED	05/21/2018 08:26 AM	Same customer as above
54797805	THE WOODS	J 9.0 Water Quality	TAMISHA MOBLEY CALLED BACK TO SEE IF SHE CAN BE RECONNECTED TONIGHT; ADV AFTER HOURS FEE, ADV CALL BACK AFTER PYMT IS MADE, SHE ALSO SAID HER WATER IS ORANGE ALL THE TIME, ADV WHEN SHE CALL S BACK WE CAN ALSO SCHEDULE A S/O	05/30/2018 05:10 PM	Same customer as above
54799602	THE WOODS	J 9.0 Water Quality	OPmrodgers 06/04/2018: VIRGINIA CALLED ORANGE WATER FORM FILL OUT FOR S/O CALL 30MIN PRIOR	06/04/2018 01:25 PM	Water clear and no smell. Chlorine checked good at house. Talked to customer and told her results. May need to flush house
1189826	THE WOODS	J 9.0 Water Quality	OPmrodgers 06/08/2018: MARY CALLED RUST WATER TECH ADV IRON OUT LAST TIME SHE JUST USED TODAY WITH LAUNDRY AND RUINED CLOTHES DUE TO RUSTY WATER. VM CREATED S/O	06/08/2018 10:20 AM	Same day water inspection. Looks like Customer is keep calling for same "situation" so she has documentation. Maintnace team have in schedule today flush in Webster.
54800045	THE WOODS	J 9.0 Water Quality	OPImjohnson 06/11/2018: URDUJA WROTE LETTER ABOUT WATER QUALITY AND HER CONCERNS WITH INCREASED WATER RATES. SCANNED LETTER AND SENT EMAIL TO TROY AND RITA	06/11/2018 10:56 AM	Flushed main in front of house. Got a chlorine residual of .06
54796932	THE WOODS	J 9.0 Water Quality	OPrking 06/27/2018: RETURNED MESSAGE TO MELISSA, SHE CALLED BECAUSE SHE HAS BEEN EXPERIENCING RUST COLORED WATER "FOR A WHILE NOW". ADV. HER ON HOW TO FLUSH HER LINES AND THAT I WOULD NOTIFY A TECH.	06/27/2018 05:34 PM	Maintenance flushing system. They have a pipe hooked to a flush valve. Pressure will return after flushing is done. Completed.
1189992	THE WOODS	J 9.0 Water Quality	OPrking 06/27/2018: MITZI WITH SNOOZE N SCOOT CALLED TO REPORT YELLOW WATER. SHE STATED THAT THEY FLUSHED THE LINES EARLIER TODAY AND AFTER THAT THE WATER CAME OUT YELLOW. CREATED S/O.	06/27/2018 05:47 PM	area was flushed by maintenance, having customer flush lines if still having an issue should fix.
54799602	THE WOODS	J 9.0 Water Quality	OPmrodgers 07/02/2018: VIRGINIA CALLED FILL POOL WATER IS ORANGE/RUST. CALL 30 MIN AHEAD TO MEET CUST.; OPvinkler 07/02/2018: S.O. DISPATCHED	07/02/2018 07:43 AM	Water clear and no smell. Chlorine checked good at house. Talked to customer and told her results. May need to flush house
54799602	THE WOODS	J 9.0 Water Quality	OPImjohnson 07/05/2018: MARK H CALLED. HE FLUSHED THE HOME DUE TO THE ORANGE WATER. WANTED TO CREDIT CUSTOMER 1	07/05/2018 02:03 PM	Same customer as above.
1189826	THE WOODS	J 9.0 Water Quality	OPmrodgers 08/16/2018: MARY CALLED YELLOW WATER AGAIN; OPvinkler 08/16/2018: S.O. CREATED TO HAVE TECH CHECK WATER AT THE HOME 8-17-18	08/16/2018 02:27 PM	Same customer as above. Area was flushed again
1189826	THE WOODS	J 9.0 Water Quality	OPvinkler 08/17/2018: MARY CALLED IN ABOUT HER WATER BEING YELLOW. ADV THERE IS A S.O. FOR TODAY.	08/17/2018 07:51 AM	Same customer as above. Area was flushed again
54821570	THE WOODS	J 9.0 Water Quality	OPImjohnson 09/10/2018: KAYLA CALLED BECAUSE WATER IS BROWN WITH SEDIMENT. ADV TO RUN WATER FROM OUTSIDE SPIGOT AND SEE IF THAT CLEARS IT UP. HOME WAS VACANT FOR ABOUT 6 MONTHS. NFAN	09/10/2018 07:27 AM	Not applicable.. Customer to flush inside.
1190730	THE WOODS	J 9.0 Water Quality	OPImjohnson 09/21/2018: DEBBIE CALLED ABOUT HER WATER AGAIN. IT IS ORANGE AND SMELLS FOUL. SHE IS TIRED OF PAYING \$100/MONTH FOR WATER WHEN SHE HAS TO BUY BOTTLED WATER FOR HERSELF AND HER PETS. HE	09/21/2018 01:04 PM	Called Brooks plant operator on 9/21/2018 and gave him address. Said he will investigate

1189826	THE WOODS	J 9.0 Water Quality	OPmrodgers 10/22/2018: MARY CALLED LEFT SEVERAL MSGS YELLOW WATER S/O; OPmrodgers 10/22/2018: RETURNED CALL TO MARY ADV S/O WILL BE DONE	10/22/2018 07:29 AM	Same customer as above. Area was flushed again
1189992	THE WOODS	J 9.0 Water Quality	OPmrodgers 12/24/2018: MITSY CALLED YELLOW WATER	12/24/2018 08:19 AM	Maintenance flushed system
1189826	THE WOODS	J 9.0 Water Quality	OPImjohnson 01/14/2019: MARY CALLED TO REPORT ORANGE WATER. RUINED A LOAD OF LAUNDRY. CREATED S.O.	01/14/2019 08:01 AM	Same customer as above. Area was flushed again
54797996	THE WOODS	J 9.0 Water Quality	OPcbrann 02/19/2019: SPOKE TO DEANNA FREEMAN; SHE ADV WATER WAS ORANGEISH LOOKING AT FIRST BUT NOW BROWN DIRTY LOOKING; ADV S/O CREATED; NFAN	02/19/2019 02:20 PM	SO was completed by the water plant operator, He flushed the lines when he was working at the water plant.
1189427	THE WOODS	J 9.0 Water Quality	OPjschultz 04/19/2019: KAREN CI TO COMPLAIN ABOUT BROWN WATER STATED THAT PIPES WERE FLUSHED IN FEBRUARY AND WATER WAS FINE FOR 2 DAYS THEN IT TURNED BROWN.; OPjschultz 04/19/2019: FILLED OUT S/O ADV	04/19/2019 07:56 AM	Flushed Lines
54822267	THE WOODS	J 9.0 Water Quality	OPjschultz 04/24/2019: ERIN CI STATING THAT WATER IS BROWN AND HAS BEEN FOR ABOUT A WEEK ADV HER THAT I WOULD FILL OUT S/O AND A TECH WOULD BE DISPATCHED TOMORROW 4/25 FILLED OUT S/O NFAN	04/24/2019 10:30 AM	Tech flushed lines.
54822129	THE WOODS	J 9.0 Water Quality	OPcbrann 04/25/2019: SPK TO MARK EVANS;HE ADV HIS WATER IS COMING OUT BROWN,HE ADV THE NEIGHBOR'S HOME WAS HAVING THEIR LINE BLEED & WONDERS IF THAT HAS SOMETHING TO DO WITH IT,ALSO HE FILTERS HIS WATE	04/25/2019 06:34 PM	Tech flushed lines.
54822271	THE WOODS	J 9.0 Water Quality	OPpschramm 05/02/2019: Danielle called stated water orange in color and odor as well applied S/O.	05/02/2019 12:36 PM	Tech flushed lines.
1189836	THE WOODS	J 9.0 Water Quality	OPldrost 05/08/2019: Rex Keller, husband of Norma called in. Water is rusty and dirty - happens 1-2 X per month for 1-2 days each time. This has been going on for 6mo to a year. Saw in S/Os that te	05/08/2019 10:01 AM	Upon inspection found that the water has air in it. Now water is clear.
1189992	THE WOODS	J 9.0 Water Quality	OPmrodgers 06/03/2019: MITSY CALLED LMOM STATED BROWN WATER S/O FORM COMPLETED	06/03/2019 07:40 AM	Called plant operator to flush
1189992	THE WOODS	J 9.0 Water Quality	OPrstanton 06/05/2019: MITSY W/ SNOOZE N SCOOT RV CAMPGROUND INC CALLED TO ADV THE WATER IS BROWN AND HAS AN ODOR; SHE SD HER CAMPERS CANT EVEN WASH THEIR CLOTHES; CREATED S/O; CALLED JUAN (TECH) HE S	06/05/2019 09:12 AM	Same customer - Completed 06/05/19 at 1623
1189992	THE WOODS	J 9.0 Water Quality	OPldrost 06/05/2019: MITZY CALLED BACK TO INFORM IT'S BEEN 2 HRS, NO CHANGE AND WATER PRESSURE IS DROPPING. ADV TECH ASSURED US THEY WILL BE IN AREA AND CAN CHECK IT OUT BUT WE HAVE NO EST WHEN THEY W	06/05/2019 11:03 AM	Same customer as above.
1190090	THE WOODS	J 9.0 Water Quality	OPdjohnson 06/06/2019: MELONIE CI. WATER HAS GOTTEN MUCH BROWNER OVER LAST 2 WEEKS. I ADV FLUSH LINES BUT THEY WOULD LIKE TECH TO COME OUT. FILLED OUT SO FORM. NFAN.	06/06/2019 06:40 PM	called number no response
1189992	THE WOODS	J 9.0 Water Quality	OPdjohnson 06/20/2019: MITSY CI. BROWN WATER AGAIN. CONTACTED TECHS FOR MORE INFO REGARDING WEEKLY FLUSHING. NO ANSWER. FILLED OUT SO FORM TO HAVE LINES FLUSHED. NFAN.	06/20/2019 01:49 PM	We are on site today installing flushing lines and autoflushers
54822494	THE WOODS	J 9.0 Water Quality	OPcbrann 07/01/2019: SPK TO CRISTOBAL GUEVARA;HE WAS COMPLAINING ABOUT THE COLOR OF THE WATER BEING VERY DARK & THE TASTE OF IT WHEN HE WAS TAKING A SHOWER;S/O CREATED;HE ALSO STATES IF WE DONT TAKE	07/01/2019 05:23 PM	no one home at time of inspection water was brown when tap was opened flushed for 8 minutes before it was completely clear. their service line from the meter to the home appears to be galvanized which could tend to discolor if the water sits in the line too long without being used,if they are not living there and just coming and going they should open up the outside spicket at the from of the home and flush it for a few minutes to ensure they clear it out before using it inside. There was no one home on the left side of them to check their water but the home to the right had clear water..
54822518	THE WOODS	J 9.0 Water Quality	OPldrost 07/18/2019: SHAWN CALLED IN TO ASK ABOUT BILL AND BALANCE AND ALSO ASKED ABOUT WHETHER THE COLOR OF HIS WATER WAS NORMAL OR NOT. TAKES 5-30 MIN OF RUNNING WATER FOR WATER CLEAR ENOUGH TO USE	07/18/2019 04:07 PM	will wait till plant does their maintenance with filters
54797996	THE WOODS	J 9.0 Water Quality	OPjaczarnik 11/19/2019: DEANNA CI REGARDING BLACK WATER; ADV WILL FILL OUT SERVICE ORDER AND REACH OUT TO TECH;	11/19/2019 10:13 AM	Tech flushed lines.
54821570	THE WOODS	J 9.0 Water Quality	OPldrost 11/19/2019: SARA AND KAYLA FOTI CALLED IN - BLACK WATER IS ENTERING THE HOMES ON THEIR STREET THRU TOILETS, BUBBLING COMING FROM FAUCETS, WATER IS OVERFLOWING INTO BATHROOMS, ETC. ASKING FOR	11/19/2019 10:37 AM	Customer terminated account.
1189836	THE WOODS	J 9.0 Water Quality	OPrstanton 11/19/2019: MR BEVANS CALLED ABOUT BROWN/BLACK WATER ADV TECHS WORKING IN AREA TO CLEAR	11/19/2019 03:11 PM	Lines were flushed.
54797996	THE WOODS	J 9.0 Water Quality	OPcbrann 11/19/2019: SPK TO DEANNA FREEMAN @352-569-7629;SHE ADV SHE STILL HAS BLACK WATER & AIR IN THE LINES;I ADV S/O CREATED ON 11-19-19;NO UPDATE FROM TECH	11/19/2019 04:50 PM	Same customer as above.
54821829	THE WOODS	J 9.0 Water Quality	OPrstanton 11/20/2019: JOHN CARBONE CALLED TO ADV WATER IS STILL DIRTY; ADV TECHS WORKING IN AREA (AIR IN WATER); EMAILED KTURBETT	11/20/2019 09:10 AM	flushed all flush point in the woods on 11-20-2019 water running clear.
54823289	THE WOODS	J 9.0 Water Quality	EMALY CALLED IN - WATER PRESSURE IS VARYING GREATLY - LOW AND THEN SUPER HARD AND LOTS OF NOISE FROM TOILET. ASKED IF THERE WAS WORK DONE IN AREA RECENTLY. ADV YES, THERE WAS. IS PROBABLY AIR IN LINES FROM THAT WORK. GIVE 24 HRS	11/21/2019 10:35 AM	Not applicable.
1189992	THE WOODS	J 9.0 Water Quality	OPdjohnson 12/17/2019: MITZY CI. STATED AUTO FLUSHERS CAME ON AND BEGAN FLUSHING OUT YELLOW WATER. TECH HERBERT STOPPED OUT BECAUSE THEY WERE MANUALLY FLUSHING LINES AND TOOK A PICTURE. I CONTACTED TO	12/17/2019 03:43 PM	Water Quality inspection -Maintenance flushed area a couple times. Completed
1189992	THE WOODS	J 9.0 Water Quality	OPcbrann 12/30/2019: SPK TO MITZIE HODGSON @352-568-2003 @SNOOZE & SCOOT CAMPGROUND;SHE ADV THE WATER IS YELLOW AND HAS BEEN FOR AT LEAST A FEW DAYS;S/O CREATED;NFAN	12/30/2019 03:33 PM	Same customer as above
1189992	THE WOODS	J 9.0 Water Quality	OPldrost 01/02/2020: MITZY CALLED IN TO REPORT - WATER IS STILL YELLOW, HAS BEEN ON PREMESIS AND NO TECHS HAVE ARRIVED YET. IF ANYTHING, WATER HAS GOTTEN A DARKER YELLOW. ADV TO GIVE IT UNTIL 11AM TOM	01/02/2020 04:10 PM	Same customer as above
1189992	THE WOODS	J 9.0 Water Quality	OPldrost 01/03/2020: MITZY CALLED BACK IN. NO TECHS HAVE ARRIVED YET. LETTING US KNOW WATER IS STILL YELLOW AND NOW PSI 20 - AND THAT IS WATER COMING INTO CAMPGROUND, NOT W/IN CAMPGROUND. ADV TO CALL	01/03/2020 09:16 AM	Same customer as above
1189992	THE WOODS	J 9.0 Water Quality	OPdjohnson 01/06/2020: MITZY CI. WANTED TO ADD TO HER ACCT THAT WATER IS CLOUDY. I ADV WOULD NOTATE THE ACCT. NFAN	01/06/2020 12:51 PM	Same customer as above

1190730	THE WOODS	J 9.0 Water Quality	OPdjohnson 01/23/2020: DEBBIE CI. WATER IS ORANGE/DIRTY AND STAINS EVERYTHING. I ADV IT HAS BEEN AWHILE SINCE WE HAVE BEEN OUT THERE AND WILL SUBMIT A SO TO HAVE WATER QUALITY INSPECTED 01/24/20. NAFN	01/23/2020 03:30 PM	water brown. let water run cleared a little then turned brown again. I will request maintenance on site.
1190730	THE WOODS	J 9.0 Water Quality	OPmrodgers 01/28/2020: DEBBIE CALLED STATED WATER STILL NASTY ... S/O NOT YET COMPLETE. EMAILED DJ TO FOLLOW UP WITH	01/28/2020 12:54 PM	Same customer as above
1190730	THE WOODS	J 9.0 Water Quality	OPdjohnson 01/28/2020: FOLLOWED UP WITH TECH REGARDING OPEN SO DISPATCHED 01/24/20. LMOM FOR TECH ON STATUS OF	01/28/2020 01:57 PM	Same customer as above
54822104	THE WOODS	J 9.0 Water Quality	OPldrost 08/17/2020: LACEY CALLED IN. DISCUSSED PAYING BILL TODAY; MAY CALL IN TO CONF PMT REC'D. INFORMS THAT WATER IS ALWAYS BROWN/YELLOW. ADV WILL SEND SOMEONE OUT TO CHK WATER QUAL. HAS BEEN LIKE	08/17/2020 08:13 AM	Customer explained water quality has somewhat improved. but water is still a yellowish color
54824915	THE WOODS	J 9.0 Water Quality	OPjaczarnik 09/25/2020: IRMA RECEIVED AN INSERT W/ HER BILL INDICATING POSSIBLE LEAD IN THE WATER; ADV UNSURE WHERE THE LETTER WOULD HAVE COME FROM; SUBMITTED S/O TO HAVE WATER QUALITY TESTED; NAFN	09/25/2020 03:21 PM	Upon inspection found that the chlorine residue was 1.8 water was clear.
54824574	THE WOODS	J 9.0 Water Quality	OPjaczarnik 04/13/2021: LIZEIDA CALLED REGARDING BLACK WATER; ADV WOULD SUBMIT S/O TO INSPECT WATER QUALITY;	04/13/2021 05:17 PM	Operator responded to plant to investigate issue.
			OPmrodgers 04/14/2021: REX CALLED STATES WATER IS CLOUDY/WHITE S/O COMPLETE		
1189836	THE WOODS	J 9.0 Water Quality	UPDATED NAME ON ACT NORMA HAS PASSED	04/14/2021 07:36 AM	Upon inspection found that the water has air in it. Now water is clear.
1189992	THE WOODS	J 9.0 Water Quality	OPjaczarnik 12/20/2021: MIKE (CUSTOMER AT THE RESORT) CALLED REGARDING THE WATER QUALITY; HE ADV WHENEVER THEY RUN THE WATER IN THE HOME/UNIT, THE CHEMICALS FROM THE WATER ARE SO STRONG THAT IT BURNS	12/20/2021 09:30 AM	Same customer as above
54828929	THE WOODS	J 9.0 Water Quality	OPdjohnson 09/26/2022: JOHN CI. STATED KEEPS GETTING BROWN WATER. STATED FLUSHES LINE AND KEEPS COMING BACK LIKE AN ICED TEA COLOR. I ADV WOULD SUBMIT SO TO INSPECT. NAFN	09/26/2022 03:42 PM	AT ARRIVAL SPOKE WITH CUSTOMER - Test water clarity and water looks like tea really dark. Is better after 5 mins of flushing. But still dark. Called Robert Maxwell for further investigation
54800519	THE WOODS	J 9.0 Water Quality	OPldrost 10/19/2022: JANET CALLED IN UPSET ABOUT BROWN WATER, LM. CALLED HER BACK, BROWN WATER FOR ABOUT A MO. ADV TO CALL US IF IT DOESN'T CLEAR UP W/IN A DAY NEXT TIME. SUBMITTED S/O FOR METER INSPE	10/19/2022 10:29 AM	At arrival water quality was good . Spoke with Janet and she is happy today with the water quality