

Iris Rollins

From: Ellen Plendl
Sent: Wednesday, January 4, 2023 10:13 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW E-Form Delay in Service TRACKING NUMBER 189313; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

Iris Rollins

From: Consumer Contact
Sent: Wednesday, January 4, 2023 9:28 AM
To: Ellen Plendl
Cc: Shonna McCray
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 189313

Forwarded, customer addressed Chairman Fay. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, January 03, 2023 1:09 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 189313

CUSTOMER INFORMATION

Name: Michael Walsh
Telephone: 9549660466
Email: charley7722@aol.com
Address: 6601 Evans Street Hollywood, Fl. FL 33024

BUSINESS INFORMATION

Business Account Name: Michael Walsh
Account Number:
Address: 6601 Evans Street Hollywood, Fl. FL 33024

COMPLAINT INFORMATION

Complaint: Delay in Service against Florida Power & Light Company
Details:

Attention: FPSC Chairman- Andrew Giles Fay

Your office did individuals such as my myself a terrible "Disservice" when your office incorrectly assumed that what FPL stated about raising the Monthly rate for customers such as myself that have a lower KWH usage was justified, when in essence nothing could be farther from the truth! I am being monetarily "Penalized" by FPL for my lower monthly KWH usage, when in essence I should have been commended, and also rewarded for same? I have asked Florida Governor Ron Desantis to order an in-depth investigation into same and am awaiting a reply. Thank Your FPSC.

Iris Rollins

From: Shonna McCray
Sent: Wednesday, January 4, 2023 10:13 AM
To: 'charley7722@aol.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh
charley7722@aol.com

RE: FPSC Inquiry 1402730C

Dear Mr. Walsh:

The Florida Public Service Commission is in receipt of your January 3, 2023 comments regarding Florida Power & Light Company (FPL) and the minimum billing charge.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission