

Antonia Hover

From: John Plescow
Sent: Thursday, January 5, 2023 8:15 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: Please review and advise

Please, add to docket 20230001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Thursday, January 05, 2023 8:11 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please review and advise

File for docket 20230001? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, January 04, 2023 9:31 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 189322

CUSTOMER INFORMATION

Name: Claire Minneman
Telephone:
Email: minnemanclaire@gmail.com
Address: 1115 E Scott St Pensacola FL 32503

BUSINESS INFORMATION

Business Account Name: Claire Minneman
Account Number:
Address: 1115 E Scott St Pensacola FL 32503

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

I was just informed via the small print in a autopay email that FPL is increasing rates both this month and next month since you guys approved these increases. Where do you get the nerve? FPL is already ripping people off with their sky high rates. The rates don't need to be higher; if they are having financial issues, they should reduce the huge salary of their CEO or stop paying for useless commercials rather than pushing the cost to the average consumer. They have a monopoly on power services; we have literally no other option. Not only is this illegal, but it makes their showing of commercials both pointless and offensive. When FPL took over, struggles increased in our area. Many people are choosing between power to heat/cool their homes and essential food/medicine. Businesses have had to close down as a direct result. This is a disgusting misuse of power on both your part and FPL and you should be ashamed. Congrats on rewarding the rich while stealing from the poor, really original.