

Iris Rollins

From: Ellen Plendl
Sent: Thursday, January 12, 2023 9:43 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: OUTRAGEOUS RATE INCREASE; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

Iris Rollins

From: john fine <johnchristopherfine@gmail.com>
Sent: Thursday, January 12, 2023 8:55 AM
To: Consumer Contact
Cc: johncfine2@juno.com; governor@state.fl.us
Subject: OUTRAGEOUS RATE INCREASE

Dear Mr. Giles-Fay and Members of the Commission and public news media and Governor:
You have allowed a monopoly, FPL, outrageous rate increases to the detriment of people on fixed incomes, retirees and older Florida residents. We cannot go elsewhere for electricity. Those that use little electricity have seen electric bills jump \$30 and more each month. No usage is billed at \$32 and more simply because you irresponsibly allowed FPL to raise its basic rate to residential customers.

This increase must be repealed. Will you have the courage to do it? If not the governor must replace you with citizens that have public respect for customers. Increases are always expected, perhaps small increments win actual power use. When you allow a monopoly \$25 to #30 per month increases you are stealing from Florida residents.

JOHN FINE, Boynton Beach
CC news media

Iris Rollins

From: Shonna McCray
Sent: Thursday, January 12, 2023 9:42 AM
To: 'johnchristopherfine@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Fine
johnchristopherfine@gmail.com

RE: FPSC Inquiry 1413559C

Dear Mr. Fine:

This is in response to your E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission