

Antonia Hover

From: Ellen Plendl
Sent: Monday, January 23, 2023 10:15 AM
To: Consumer Correspondence
Subject: Docket No. 20230001
Attachments: FW Free state Exploited by the utility companies!; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20230001.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, January 18, 2023 4:19 PM
To: EOG-Referral
Subject: FW: Free state? Exploited by the utility companies!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: rhondichik <rhondichik@aol.com>
Sent: Tuesday, January 17, 2023 5:21 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Free state? Exploited by the utility companies!

Dear Governors DeSantis,

I am writing to you over the exploitive abuse of the utility cost encompassing Floridians.

I have lived here for 12 years and am financially distressed over the cost of utility living in Florida.

I feel that these necessary institutions shouldn't be given free reign to charge whatever they want in our state or any other. I don't know if you realize that utilities are more expensive than a combination of house pymnts, insurance and tax payments. Duke Energy and ALL internet service providers being the worst! Those two payments alone can be well over \$600 tv n internet being basic! Spectrum, Internet /TV provider alone is over \$300 can you believe that? These expenses do not include, Polk County Utilities or Central Florida gas which avg \$200 or more.

In essence I'm sure you have added an avg utility cost is approximately \$700 or more a month.

This does not include the inflated price of food or fuel.

I love your boldness in protecting our states freedoms! Please protect us from the companies that are exploiting us from within our state.

I have two more requests, please get your engineers together to evaluate our stoplight system in this state. It is ridiculous to sit at a stoplight, fuel efficiency not considered, nothing green about exhaust pouring out of thousands of cars sitting at stoplights 4 to 5 minutes from block to block! Especially frustrating when there is no traffic in the waiting! Could you look into Frontage Roads? It would move some traffic off from main roads. Frontage roads run in front of shopping centers and buisnesses, alleviating traffic buildup. There has to be a better system! In fact I've been through states that have a better system. To drive a quarter mile and stop for 5-7 minutes continuously down main thourough fares wastes so much fuel and time.

I would also like to see our officers crack down on people that are distracted, or simply going 30 mph as opposed to the 50 mph speed limit. People distracted kill, maime and ruin people's lives. If you didnt guess, distracted driving ruined my husband's career as an aircraft mechanic, a severe concusion and herniations in his neck and back! he was rear-ended by a 50 mph cell phone user.

Thank you for your consideration
With deep gratitude and respect,

Blessings :)

Rhonda Laureys

Oh yes sorry almost forgot, last but not least, remember "hootie the don't pollute owl?" We need him back!!! People coming to America do not love our country, or were not taught this home value. I'm sick of seeing their trash, furniture and food bags pitched out wherever is convenient. It's time to teach them that going green starts at home !!!

TU

Sent from my Galaxy

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Monday, January 23, 2023 10:02 AM
To: 'rhondichik@aol.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Rhonda Laureys
rhondichik@aol.com

RE: FPSC Inquiry 1414032C

Dear Ms. Laureys:

The Governor's office forwarded a copy of your email including concern about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, including the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of DEF residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Duke Energy
<u>September - December 2022</u>	Florida
Base Rate Charges	\$80.91
Fuel and Purchased Power Cost Recovery Clause	\$44.69
Energy Conservation Cost Recovery Clause	\$2.83
Environmental Cost Recovery Clause	\$0.28
Capacity Cost Recovery Clause	\$11.81
Storm Damage Cost Surcharge	\$0.00

Storm Protection Plan Cost Recovery	\$3.00
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.85
Total	<u>\$150.02</u>

<u>Revised</u>	Duke Energy
January 2023	Florida
Base Rate Charges	\$81.46
Fuel and Purchased Power Cost Recovery Clause	\$59.61
Energy Conservation Cost Recovery Clause	\$3.20
Environmental Cost Recovery Clause	\$0.22
Capacity Cost Recovery Clause	\$13.28
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$4.14
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.34
Total	<u>\$168.90</u>

<u>Increase / (Decrease)</u>	Duke Energy
	Florida
Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.14
Asset Securitization Charge	\$0.00
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.49
Total	<u>\$18.88</u>

For Duke the Regulatory Assessment Fee has been removed from base rates and clauses and is included on bills with Gross Receipts Taxes, effective 2022.

Duke's 2023 base rates represents a weighted average; the December - February bill is \$89.39; the March - November bill is \$78.82. $((\$89.39 \times 3) + (78.82 \times 9)) / 12 = \81.46

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission