### CORRESPONDENCE 1/25/2023 DOCUMENT NO. 00525-2023

# **Antonia Hover**

From: Ellen Plendl

Sent: Wednesday, January 25, 2023 1:06 PM

**To:** Consumer Correspondence **Subject:** Docket No. 20230001

**Attachments:** Consumer Inquiry - Duke Energy Florida; FW Duke fuel increases

See attached customer correspondence and reply for Docket No. 20230001.

### **Antonia Hover**

From: Shonna McCray

Sent: Wednesday, January 25, 2023 12:57 PM

**To:** 'lonnymarquez@bellsouth.net'

Cc: Ellen Plendl

**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Lonny Marquez

lonnymarquez@bellsouth.net

RE: FPSC Inquiry 1414295C

Dear Mr. Marquez:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of DEF residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

# TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS January 2023

<u>Present</u>	Duke Energy			
September - December 2022	Florida			
Base Rate Charges	\$80.91			
Fuel and Purchased Power Cost Recovery Clause	\$44.69			
Energy Conservation Cost Recovery Clause	\$2.83			
Environmental Cost Recovery Clause	\$0.28			
Capacity Cost Recovery Clause	\$11.81			
Storm Damage Cost Surcharge	\$0.00			
Storm Protection Plan Cost Recovery	\$3.00			
Asset Securitization Charge	\$2.65			
Transition Rider/Credit	N/A			
Clean Energy Transition Mechanism	N/A			

### Total <u>\$150.02</u>

Revised	Duke Energy		
January 2023	Florida		
Base Rate Charges	\$81.46		
Fuel and Purchased Power Cost Recovery Clause	\$59.61		
Energy Conservation Cost Recovery Clause	\$3.20		
Environmental Cost Recovery Clause	\$0.22		
Capacity Cost Recovery Clause	\$13.28		
Storm Damage Cost Surcharge	\$0.00		
Storm Protection Plan Cost Recovery	\$4.14		
Asset Securitization Charge	\$2.65		
Transition Rider/Credit	N/A		
Clean Energy Transition Mechanism	N/A		
Gross Receipts Tax and Regulatory Assessement Fee	\$4.34		

Total \$168.90

	Duke Energy
Increase / (Decrease)	Florida
Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.14
Asset Securitization Charge	\$0.00
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessement Fee	\$0.49

Total <u>\$18.88</u>

For Duke the Regulatory Assessment Fee has been removed from base rates and clauses and is included on bills with Gross Receipts Taxes, effective 2022.

Duke's 2023 base rates represents a weighted average; the December - February bill is \$89.39; the March - November bill is \$78.82. ((\$89.39x3)+(78.82x9))/12 = \$81.46

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

There is no electric competition in the State of Florida. As a regulatory agency the FPSC cannot deregulate the electric industry. It will be up to the Legislature to determine when, and if, the electricity market will be opened to competition. The FPSC does not have information regarding future legislative action.

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray Regulatory Program Administrator Florida Public Service Commission

### **Antonia Hover**

From: Angie Calhoun

Sent: Wednesday, January 25, 2023 12:48 PM

To: Ellen Plendl

**Subject:** FW: Duke fuel increases

**Attachments:** fpl rates 2023.pdf; duke bill jan 13 2023.pdf; Duke bill feb 1502023.pdf

From: Cindy Muir < CMuir@PSC.STATE.FL.US>
Sent: Wednesday, January 25, 2023 11:59 AM
To: Angie Calhoun < ACalhoun@PSC.STATE.FL.US>

Cc: Kelly Thompson < KTHOMPSO@PSC.STATE.FL.US>; Sierra Partridge < SPartrid@psc.state.fl.us>

Subject: FW: Duke fuel increases

Angie...please let me know if I should send to Mark and ECO.

From: lonny marquez < lonnymarquez@bellsouth.net >

**Sent:** Wednesday, January 25, 2023 11:50 AM **To:** PSC Media < <a href="mailto:PSCMedia@psc.state.fl.us">PSCMedia@psc.state.fl.us</a>>

Subject: Re: Duke fuel increases

Attached I have FPL rates and my current and last month from Duke energy can you please explain why they are so different and why I have no option to have FPL over Duke the prices are crazy different Lonny Marquez Sebring Florida 33875

On Wednesday, January 25, 2023 at 11:37:37 AM EST, lonny marquez <a href="mailto:lonnymarquez@bellsouth.net">lonnymarquez@bellsouth.net</a> wrote:

To whom it may concern: can you please explain to me how you can approve a 1.50 increase on our Duke energy fuel cost from \$4.41 to \$5.91 that is 35% increase, there has to be an explanation this increase as with inflation already at close to 7% people on fixed incomes cannot handle dramatic price increases like this, it not only not fair but a really bad thing to do to people in this economy. Lonny Marquez Sebring Florida 33875



# Residential Rates and Clauses

Effective January 2023\*

RATES AND CHARGES	Base Charge/ Month	< 1,000 kWh/ Energy Charge ¢/kWh	> 1,000 kWh/ Energy Charge ¢/kWh	Conservation ¢/kWh	Capacity ¢/kWh	Environmental ¢/kWh	Storm Protection ¢/kWh	< 1,000 kWh / Fuel Charge ¢/kWh	> 1,000 kWh / Fuel Charge ¢/kWh	Transition Credit ¢/kWh
Residential Service (RS-1)	\$9.48	7.063	8.055	0.122	-0.197	0.312	0.382	3.745	4.745	-0.158
Residential TOU Rider (RTR-1)	\$9.48	12.697**	-5.552**	0.122	-0.197	0.312	0.382	0.320**	-0.137**	-0.158

<sup>\*\*</sup>Except for base charges, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges. Note: Residential customers whose monthly base electric service costs fall below \$25 are subject to a minimum \$25 base bill.

	Monthly Program Charge	Monthly Off-Peak Energy Charge	On-Peak Energy Charge (¢/kWh)	Off-Peak Energy Charge (¢/kWh)
RS-1 EV Full Installation	\$25.57	\$12.81	23.71	N/A
RS-1 EV Equipment only Installation	\$18.41	\$12.81	23.71	N/A

#### Customer-Owned Units FPL-Owned Units (Fixture, Maintenance, and Base Non-Fuel Energy) (Relamping and Base Non-Fuel Energy) OUTDOOR LIGHTING

Sodium Vapor 6,300 lu 70 watts	\$9.12	\$3.09
Sodium Vapor 9,500 lu 100 watts	\$9.68	\$3.52
Sodium Vapor 12,000 lu 150 watts	\$11.42	\$5.09
Sodium Vapor 16,000 lu 150 watts	\$10.61	\$4.23
Sodium Vapor 22,000 lu 200 watts	\$15.09	\$5.79
Sodium Vapor 50,000 lu 400 watts	\$18.47	\$8.61
Mercury Vapor 6,000 lu 140 watts	\$8.69	\$4.54
Mercury Vapor 8,600 lu 175 watts	\$9.27	\$4.63
Mercury Vapor 21,500 lu 400 watts	\$15.94	\$8.06

Non-Fuel Energy (¢ per kWh)	3.571
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Other Charges	
Wood Pole	\$12.92
Concrete/Steel Pole	\$17.46
Fiberglass Pole	\$20.51
Underground conductors excluding Trenching (\$ per foot)	\$0.099
Down-guy, Anchor and Protector	\$11.75

### LED LIGHTING (LT-1)1

Conversion Fee	\$2.08
Maintenance per Fixture (Company-Owned LED Fixture and Pole)	\$1.45
Maintenance per Fixture (Company Fixture on Customer Pole)	\$1.16
Standard Wood pole	\$5.94
Standard Concrete pole	\$8.14
Standard Fiberglass pole	\$9.61
Decorative Concrete pole	\$17.46
Facilities Charge	1.28%
Underground Conductors (¢ per foot)	4.865

Base Non-Fuel Energy (¢ per kWh)	3.410
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<sup>&</sup>lt;sup>1</sup> Catalog of available fixtures and the assigned billing tier for each can be viewed at www.FPL.com/partner/builders/lighting.html.

\*Rates as approved by the Florida Public Service Commission in Docket Nos. 20210015-El, 20220165-El, 20220001-El, 20220002-El, 20220007-El and 20220010-El.



Service address LONNY MARQUEZ 3284 GOLFVIEW RD

SEBRING FL 33875

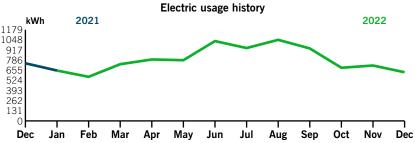
Bill date Dec 23, 2022 For service Nov 22 - Dec 21 30 days

Account number 9100 7315 7618

## **Billing summary**

Total Amount Due Jan 13	\$117.99
Taxes	17.41
EnergyWise	-0.88
Current Electric Charges	101.46
Payment Received Dec 15	-120.91
Previous Amount Due	\$120.91

Your usage snapshot



Average	temperature	in d	legrees
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00 00	00	7 1	7 4	13	01	00	00	00	7 -	7 1	05
		Current	Month	Dec	2021	12-N	lonth U	sage	Avg Mo	nthly L	Jsage
Electric (kWh)		62	9	7	45		9,524			794	
Avg. Daily (kW	h)	21		4	23		26				
12-month usage based on most recent history											

As you requested, you have been removed from the Budget Billing Plan. You are now being charged for your actual usage instead of your Budget Billing amount. This bill may include a settle-up amount, which is the difference between the electricity you actually used and the amount you were billed for in the months you were on the plan. If you have questions, please contact us at 800.700.8744.



Thank you for your payment.

Duke Energy's Share the Light Fund, is a support program that helps those who are struggling to pay their bills and gives those who can the chance to share the power. Visit duke-energy.com/SharePower for more information.

Duke Energy offers energy efficiency programs to help you save money and energy, including a Free Home Energy Check available online, by phone or in your home by an energy expert from Duke Energy. An optional Energy Analysis/Rating including payback estimates can be conducted for a small fee, if desired. For more information, visit us at duke-energy.com/HEC.

Set your water heater temperature to 120 degrees to help save on energy bills. Get more easy, no-cost saving ideas at duke-energy.com/LowerBills.

Do you or someone you know need help with energy bills or other essentials? Help may be available through assistance programs for those who qualify. To get started, visit 211.org, dial 211 or text your zip code to 898211.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is

Please return this portion with your payment. Thank you for your business



Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090 Account number 9100 7315 7618

\$117.99

by Jan 13

greater.

After Jan 13, the amount due will increase to \$122.99.

.....

\$\_\_\_\_\_\$\_Add here, to help others with a contribution to Share the Light

**Amount enclosed** 

LONNY MARQUEZ 3284 GOLFVIEW RD SEBRING FL 33875-5022

Duke Energy Payment Processing PO Box 1094 Charlotte, NC 28201-1094





Report an emergency

Electric outage duke-energy.com/outages

duke-energy.com

800.700.8744

800.228.8485

Convenient ways to pay your bill

Online duke-energy.com/billing

Automatically from your bank account

Speedpay (fee applies)

duke-energy.com/automatic-draft duke-energy.com/pay-now

800.700.8744

By mail payable to Duke Energy P.O. Box 1094

Charlotte, NC 28201-1094

In person duke-energy.com/location

**Help managing your account** (not applicable for all customers)

Register for free paperless billing

Home **Business**  duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

**General questions or concerns** 

Online duke-energy.com Home: Mon - Fri (7 a.m. to 7 p.m.) 800.700.8744

Business: Mon - Fri (7 a.m. to 6 p.m.) 877.372.8477 711

For hearing impaired TDD/TTY

International

1.407.629.1010

Call before you dig

Call 800.432.4770 or 811

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy (not for payment)

P.O. Box 14042

St Petersburg, FL 33733

### Important to know

### Your next meter reading on or after: Jan 23

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection. The reconnection fee is \$13 between the hours of 7 a.m. and 7 p.m. Monday through Friday and \$14 after 7 p.m. or on the weekends.

### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

### **Asset Securitization Charge**

A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

### **Medical Essential Program**

Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit dukeenergy.com/home/billing/special-assistance/ medically-essential.

### **Special Needs Customers**

Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.



# **Your usage snapshot - Continued**

Current electric usage for meter number 3892837				
Actual reading on D Previous reading or		28414 - 27785		
Energy Used		629 kWh		
Billed kWh	629.000 kWh			

# Billing details - Electric

Billing Period - Nov 22 to Dec 21	
Meter - 3892837	
Customer Charge	\$12.45
Energy Charge	
629.000 kWh @ 9.415c	59.23
Fuel Charge	
629.000 kWh @ 4.469c	28.11
Asset Securitization Charge	
629.000 kWh @ 0.265c	1.67
Total Current Charges	\$101.46

Total Current Charges

# Billing details - EnergyWise

Load Management Credit	\$-0.88
Total EnergyWise	\$-0.88

# **Billing details - Taxes**

Total Taxes	\$17.41
Municipal Utility Tax	8.56
Municipal Franchise Fee	6.20
Gross Receipts Tax	2.58
Regulatory Assessment Fee	\$0.07

Your current rate is Residential Load Mgt (RSL-1).

# **Your Energy Bill**

Page 1 of 3

Service address LONNY MARQUEZ 3284 GOLFVIEW RD SEBRING FL 33875

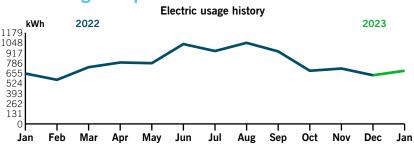
Bill date Jan 25, 2023 For service Dec 22 - Jan 23 33 days

Account number 9100 7315 7618

## **Billing summary**

Previous Amount Due	\$117.99
Payment Received Jan 13	-117.99
Current Electric Charges	122.41
EnergyWise	-2.68
Taxes	19.95
Total Amount Due Feb 15	\$139.68

# Your usage snapshot



#### Average temperature in degrees

		01 00	- 65 60 74			
	<b>Current Month</b>	Jan 2022	12-Month Usage	Avg Monthly Usage		
Electric (kWh)	687	651	9,560	797		
Avg. Daily (kWh)	21	19	26			
12-month usage based on most recent history						

As you requested, you have been removed from the Budget Billing Plan. You are now being charged for your actual usage instead of your Budget Billing amount. This bill may include a settleup amount, which is the difference between the electricity you actually used and the amount you were billed for in the months you were on the plan. If you have questions, please contact us at 800.700.8744.



Thank you for your payment.

Start saving now! Get lots of ideas and resources to help control your energy use and save at duke-energy.com/LowerBills.

Please return this portion with your payment. Thank you for your business



PO Box 1090

Account number 9100 7315 7618

pay instantly at duke-energy.com/billing. Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is greater. .....

Mail your payment at least 7 days before the due date or

\$139.68 by Feb 15

After Feb 15, the amount due will increase to \$144.68.

Add here, to help others with a contribution to Share the Light

**Amount enclosed** 

**LONNY MARQUEZ** 

Duke Energy Return Mail

Charlotte, NC 28201-1090

3284 GOLFVIEW RD SEBRING FL 33875-5022 **Duke Energy Payment Processing** PO Box 1094 Charlotte, NC 28201-1094

200311329946



duke-energy.com 800.700.8744

### We're here for you

Report an emergency

Electric outage duke-energy.com/outages

800.228.8485

Convenient ways to pay your bill

Online duke-energy.com/billing

Automatically from your bank account duke-energy.com/automatic-draft

Speedpay (fee applies) duke-energy.com/pay-now 800.700.8744

By mail payable to Duke Energy P.O. Box 1094

Charlotte, NC 28201-1094

In person duke-energy.com/location

**Help managing your account** (not applicable for all customers)

Register for free paperless billing duke-energy.com/paperless Home duke-energy.com/manage-home

**Business** duke-energy.com/manage-bus

**General questions or concerns** 

Online duke-energy.com Home: Mon - Fri (7 a.m. to 7 p.m.) 800.700.8744 Business: Mon - Fri (7 a.m. to 6 p.m.) 877.372.8477

For hearing impaired TDD/TTY 711

International 1.407.629.1010

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Call 800.432.4770 or 811

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy (not for payment)

P.O. Box 14042

St Petersburg, FL 33733

### Important to know

### Your next meter reading on or after: Feb 21

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection. The reconnection fee is \$13 between the hours of 7 a.m. and 7 p.m. Monday through Friday and \$14 after 7 p.m. or on the weekends.

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Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

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We may process the payment as a regular check or convert it into a one-time electronic check payment.

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A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

### **Medical Essential Program**

Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit dukeenergy.com/home/billing/special-assistance/ medically-essential.

#### **Special Needs Customers**

Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.



# Your usage snapshot - Continued

Current electric usage for meter number 3892837				
Actual reading on Jan 23 Previous reading on Dec 2	22	29101 - 28414		
Energy Used		687 kWh		
Billed kWh	687.000 kWh			

# **Billing details - Electric**

Billing Period - Dec 22 to Jan 23	
Meter - 3892837	
Customer Charge	\$12.51
Energy Charge	
687.000 kWh @ 9.772c	67.13
Fuel Charge	
687.000 kWh @ 5.961c	40.95
Asset Securitization Charge	
687.000 kWh @ 0.265c	1.82
Total Current Charges	\$122.41

Your current rate is Residential Load Mgt (RSL-1).

# Billing details - EnergyWise

Load Management Credit	\$-2.68
Total EnergyWise	\$-2.68

# **Billing details - Taxes**

Total Taxes	\$19.95
Municipal Utility Tax	9.41
Municipal Franchise Fee	7.38
Gross Receipts Tax	3.07
Regulatory Assessment Fee	\$0.09