

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, January 26, 2023 1:28 PM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: Please review and advise

Please, add to docket 20230001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Thursday, January 26, 2023 1:26 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: Please review and advise

File for improper billing and docket 20230001? Or? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, January 26, 2023 12:59 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 189560

**CUSTOMER INFORMATION**

Name: Emmett g. Fox  
Telephone: 8509440715  
Email: foxnpcola@aol.com  
Address: 7400 Eight Mile Creek Rd. Pensacola FL 32526

**BUSINESS INFORMATION**

Business Account Name: Emmett g. Fox  
Account Number: 2102801483  
Address: 7400 Eight Mile Creek Rd. Pensacola FL 32526

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Florida Power & Light Company

Details:

We are on a fixed income...our power bill has increased from \$177.00 to \$328 in one month.....absolutely ridiculous....there's absolutely no reason for these kinds of rate increases for anyone....

PSC was contacted previously