

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 27, 2023 9:34 AM
To: Consumer Correspondence
Subject: Docket No. 20230001
Attachments: Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida;
Consumer Inquiry - Duke Energy Florida; FW Stop letting utilities up rates.; FW Duke
Energy asking for yet another increase.; FW Duke Energy price increase; Consumer
Inquiry - Duke Energy Florida ; Consumer Inquiry - Duke Energy Florida; Consumer
Inquiry - Duke Energy Florida; FW duke electric; FW Duke Energy Increase; FW Duke
Energy; Consumer Inquiry - Duke Energy Florida; FW Duke Energy Rate Increase

See attached customer correspondence and reply for Docket No. 20230001.

Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:19 AM
To: 'mktglisa@mindspring.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Lisa King
mktglisa@mindspring.com

RE: FPSC Inquiry 1414495C

Dear Ms. King:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of DEF residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Duke Energy
<u>September - December 2022</u>	Florida
Base Rate Charges	\$80.91
Fuel and Purchased Power Cost Recovery Clause	\$44.69
Energy Conservation Cost Recovery Clause	\$2.83
Environmental Cost Recovery Clause	\$0.28
Capacity Cost Recovery Clause	\$11.81
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$3.00
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A

Gross Receipts Tax and Regulatory Assessment Fee	\$3.85
Total	<u>\$150.02</u>

Revised

	Duke Energy Florida
January 2023	
Base Rate Charges	\$81.46
Fuel and Purchased Power Cost Recovery Clause	\$59.61
Energy Conservation Cost Recovery Clause	\$3.20
Environmental Cost Recovery Clause	\$0.22
Capacity Cost Recovery Clause	\$13.28
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$4.14
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.34
Total	<u>\$168.90</u>

	Duke Energy Florida
Increase / (Decrease)	
Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.14
Asset Securitization Charge	\$0.00
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.49
Total	<u>\$18.88</u>

For Duke the Regulatory Assessment Fee has been removed from base rates and clauses and is included on bills with Gross Receipts Taxes, effective 2022.

Duke's 2023 base rates represents a weighted average; the December - February bill is \$89.39; the March - November bill is \$78.82. $((\$89.39 \times 3) + (78.82 \times 9)) / 12 = \81.46

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

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(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:18 AM
To: 'kebarrios@cfl.rr.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mrs. Karen Barrios
kebarrios@cfl.rr.com

RE: FPSC Inquiry 1414494C

Dear Mrs. Barrios:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

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Transition Rider/Credit	N/A
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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:17 AM
To: 'rockyrtm@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Raquel Martinez
rockyrtm@gmail.com

RE: FPSC Inquiry 1414493C

Dear Ms. Martinez:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

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January 2023

Duke Energy

Florida

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Increase / (Decrease)

Duke Energy

Florida

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:51 AM
To: EOG-Referral
Subject: FW: Stop letting utilities up rates.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lisa King <mktglisa@mindspring.com>
Sent: Thursday, January 26, 2023 11:16 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Stop letting utilities up rates.

Constituent message:

1. **Name**
Lisa King
2. **Email Address**
mktglisa@mindspring.com
3. **Phone Number**
4072270249
4. **Subject**
Stop letting utilities up rates.
5. **Message**
Your taxpayers are being squeezed because you keep allowing the utilities to up rates. What you need to understand is that your taxpayers will have less money to give to your slush fund. I presume you think the utilities have more money than your own constituents? Stop selling Florida voters out to pad your pocket. I was a republican for 37 years. You and your frenemy trump gave me a reason to switch parties. Stop serving corporations over voters.

You tout "free Florida". Under your mismanagement, it's more like pay for play Florida.

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:50 AM
To: EOG-Referral
Subject: FW: Duke Energy asking for yet another increase.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Karen Barrios <kebarrios@cfl.rr.com>
Sent: Thursday, January 26, 2023 11:03 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy asking for yet another increase.

Constituent message:

1. **Name**
Karen Barrios
2. **Email Address**
kebarrios@cfl.rr.com
3. **Phone Number**
4074922412
4. **Subject**
Duke Energy asking for yet another increase.
5. **Message**
Please Gov. De-Santis: Please do NOT allow Duke energy ANOTHER price hike. My husband and I are both 65 and we had hope to retire within a year. CANT!
my electric bill last month was \$383.00. IN 29 years our electric bill had NEVER gone above \$300.00. IT DOUBLED!! Higher bills means less groceries and RX's.

We are conservative users but now we can't keep up so there goes the thought of retiring. Couple that with 500% increase in property insurance and then Florida is no longer the "retirement capitol" or a bargain for seniors.

Please remember, sooner or later everyone will be in this situation unless ordinary people find a champion to say "NO MORE RATE HIKES". If we have to "make do" or "make the best of it" shouldn't Duke Energy as well? You are that champion Mr. Governor!

Thank you Mr. Governor. We support you in whatever endeavor you put your heart into.

We just hope it's us who are struggling to remain in Florida.

Thank you

Sincerely,
Mrs. Karen Barrios. Apopka, Fl

6. **Attach file (optional)**

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:49 AM
To: EOG-Referral
Subject: FW: Duke Energy price increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Raquel Martinez <rockyrtm@gmail.com>
Sent: Thursday, January 26, 2023 10:52 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy price increase

Constituent message:

1. **Name**
Raquel Martinez
2. **Email Address**
rockyrtm@gmail.com
3. **Phone Number**
4075767176
4. **Subject**
Duke Energy price increase
5. **Message**
Dear Governor, I voted for you because I believe you have been doing a great job for Florida. Please help stop the proposed Duke energy price increase, I understand that sometimes prices have to be adjusted but electricity prices are already pretty steep. Please arbitrate for the people with Duke Energy.
Thank you in advance for your attention to this matter.
Raquel Martinez
(Retired RN)
6. **Attach file (optional)**

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Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:13 AM
To: 'lbrightman@tampabay.rr.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Importance: High

Ms. Lori Levesque
lbrightman@tampabay.rr.com

RE: FPSC Inquiry 1414485C

Dear Ms. Levesque:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred. We will add your correspondence to Docket 20230020.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in docket number 20230020. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:06 AM
To: 'ItsMarieD@GMAIL.COM'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Marie D'Allessandro
ItsMarieD@GMAIL.COM

RE: FPSC Inquiry 1414477C

Dear Ms. D'Allessandro:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:04 AM
To: 'julcarol@aol.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Carol Juliano
julcarol@aol.com

RE: FPSC Inquiry 1414476C

Dear Mr. Juliano:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

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TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Duke Energy
<u>September - December 2022</u>	Florida
Base Rate Charges	\$80.91
Fuel and Purchased Power Cost Recovery Clause	\$44.69
Energy Conservation Cost Recovery Clause	\$2.83
Environmental Cost Recovery Clause	\$0.28
Capacity Cost Recovery Clause	\$11.81
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$3.00
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A

Gross Receipts Tax and Regulatory Assessment Fee	\$3.85
Total	<u>\$150.02</u>

Revised

January 2023	Duke Energy Florida
Base Rate Charges	\$81.46
Fuel and Purchased Power Cost Recovery Clause	\$59.61
Energy Conservation Cost Recovery Clause	\$3.20
Environmental Cost Recovery Clause	\$0.22
Capacity Cost Recovery Clause	\$13.28
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$4.14
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.34
Total	<u>\$168.90</u>

Increase / (Decrease)	Duke Energy Florida
Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.14
Asset Securitization Charge	\$0.00
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.49
Total	<u>\$18.88</u>

For Duke the Regulatory Assessment Fee has been removed from base rates and clauses and is included on bills with Gross Receipts Taxes, effective 2022.

Duke's 2023 base rates represents a weighted average; the December - February bill is \$89.39; the March - November bill is \$78.82. $((\$89.39 \times 3) + (78.82 \times 9)) / 12 = \81.46

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

DEF has filed for a mid-course correction for fuel charges. Mid-course corrections are used by the Commission between annual fuel clause hearings whenever costs deviate from revenue by a significant margin. Cost recovery factors are usually effective for a period of 12 months. However, we require that if an investor-owned electric company's fuel or capacity cost recovery position is projected to exceed a specified range within the standard 12-month timeframe, then a filing and analysis into the continued reasonableness of the prevailing cost recovery factors must be performed. This requirement is codified by Rule 25- 6.0424, Florida Administrative Code (F.A.C.), and is commonly referred to as the "mid-course correction rule."

(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:25 AM
To: EOG-Referral
Subject: FW: duke electric

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: lori levesque <lbrightman@tampabay.rr.com>
Sent: Wednesday, January 25, 2023 9:17 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: duke electric

Constituent message:

1. **Name**
lori levesque
2. **Email Address**
lbrightman@tampabay.rr.com
3. **Phone Number**
3527461978
4. **Subject**
duke electric
5. **Message**
TAMPA, Fla. (WFLA) — Florida residents weren't the only ones impacted by Hurricanes Ian and Nicole. Three of the state's largest power companies, Tampa Electric Company, Duke Energy Florida, and Florida Power & Light, have each proposed rate hikes to cover the cost of restoring power after the storms wreaked havoc across the state.

Depending on how the Public Service Commission votes, TECO and FPL customers could see another 10% tacked onto their monthly bills, beginning in April. For Duke customers, the company is proposing a 20% increase starting in April. If the increases are approved, it will be among multiple hikes planned for the early months of 2023.

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:18 AM
To: EOG-Referral
Subject: FW: Duke Energy Increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Marie D'Allessandro <ItsMarieD@GMAIL.COM>
Sent: Thursday, January 26, 2023 9:31 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Increase

Constituent message:

1. **Name**
Marie D'Allessandro
2. **Email Address**
ItsMarieD@GMAIL.COM
3. **Phone Number**
4. **Subject**
Duke Energy Increase
5. **Message**
Governor, I want to start off by saying I respect you so much and love how you handle FL! Please, do not allow Duke to raise their prices on us. We are having enough increases with out addition to our salaries. We can't let them keep doing this. Our water Utilities are out of control as well. A few short years ago our water bills were always 38\$-until they started raising, now for the same usage, 138\$~ AND we have to get our backflows checked regularly, additional costs, as well as repair them out of our pockets! Please say no to Duke Energy raising us again.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:17 AM
To: EOG-Referral
Subject: FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Carol Juliano <julcarol@aol.com>
Sent: Thursday, January 26, 2023 1:49 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Constituent message:

1. **Name**
Carol Juliano
2. **Email Address**
julcarol@aol.com
3. **Phone Number**
4075587633
4. **Subject**
Duke Energy
5. **Message**
Governor Ron DeSantis
I am currently struggling to keep food on my table everything has increased except my income my electric bill is very high higher than it's ever been please don't allow Duke Energy to increase there rates we can't afford any more increases
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:02 AM
To: 'jmclendon@troycable.net'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Jared K, McLendon
jmclendon@troycable.net

RE: FPSC Inquiry 1414480C

Dear Mr. McLendon:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 27, 2023 8:16 AM
To: EOG-Referral
Subject: FW: Duke Energy Rate Increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jared K McLendon <jmclendon@troycable.net>
Sent: Thursday, January 26, 2023 2:21 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Rate Increase

Constituent message:

1. **Name**
Jared K McLendon
2. **Email Address**
jmclendon@troycable.net
3. **Phone Number**
3344349219
4. **Subject**
Duke Energy Rate Increase
5. **Message**
As bad as house insurance is here in Florida, the electricity rates are absurd. Duke energy basically doubled my bill in January and it looks like they are going to ask for another increase. I implore you to say NO.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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