

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 27, 2023 9:49 AM
To: Consumer Correspondence
Subject: Docket No. 20230020
Attachments: FW Duke Energy Rate Increase; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20230020.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 26, 2023 4:58 PM
To: EOG-Referral
Subject: FW: Duke Energy Rate Increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Patrick <patrick.harvison@yahoo.com>
Sent: Thursday, January 26, 2023 7:58 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Rate Increase

Constituent message:

1. **Name**
Patrick
2. **Email Address**
patrick.harvison@yahoo.com
3. **Phone Number**
4. **Subject**
Duke Energy Rate Increase
5. **Message**
They are proposing a 10-20% increase because of the hurricane's. Why should those that are not affected by the storms pay for those that were affected. What happen to the money that was designated? Will there be audit on the company's that are gonna increase there rates because they could be lying about how much they spent to get power back on or lying about how much material was used or lying about how much overtime was paid out to employees and per diem.
Thank You
Patrick
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Friday, January 27, 2023 9:00 AM
To: 'patrick.harvison@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Importance: High

Mr. Patrick Harvison
patrick.harvison@yahoo.com

RE: FPSC Inquiry 1414471C

Dear Mr. Harvison:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred. We will add your correspondence to Docket 20230020.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in docket number 20230020. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission