

**Antonia Hover**

---

**From:** Ellen Plendl  
**Sent:** Monday, January 30, 2023 3:42 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230020  
**Attachments:** FW Duke Energy; FW Florida power companies want to raise electric bills up to 20%;  
Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230020.

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, January 30, 2023 3:01 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Donald Knott <knottd@msn.com>  
**Sent:** Saturday, January 28, 2023 9:01 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy

Constituent message:

1. **Name**  
Donald Knott
2. **Email Address**  
[knottd@msn.com](mailto:knottd@msn.com)
3. **Phone Number**  
4075837339
4. **Subject**  
Duke Energy
5. **Message**  
My electric bill was increased by 45 dollars in the last month. Now Duke Energy wants to raise it again by 20%. They already took a billion dollars that was to build a nuclear plant. They never paid that back to us. We need help not Duke Energy.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, January 30, 2023 3:28 PM  
**To:** EOG-Referral  
**Subject:** FW: Florida power companies want to raise electric bills up to 20%

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** John Wheaton <jolaine70@outlook.com>  
**Sent:** Wednesday, January 25, 2023 9:21 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida power companies want to raise electric bills up to 20%

Constituent message:

1. **Name**  
John Wheaton
2. **Email Address**  
[jolaine70@outlook.com](mailto:jolaine70@outlook.com)
3. **Phone Number**  
4074681756
4. **Subject**  
Florida power companies want to raise electric bills up to 20%
5. **Message**  
Governor, with all due respect, I am very concerned over the announcement of another increase by the Power Companies. This latest proposal to the PSC of a increase of 20% will cause an extreme negative impact, and put many families into the position of having to choose between food and power for their day to day living. I am and have been a supporter of what you are doing to right the ship, but this proposal to the PSC smacks of Corporate greed no matter how they want to paint their reasons for the request. Enough is enough.  
Thank You
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

---

**From:** Shonna McCray  
**Sent:** Monday, January 30, 2023 3:39 PM  
**To:** 'knotttd@msn.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

**Importance:** High

Mr. Donald Knott  
knotttd@msn.com

RE: FPSC Inquiry 1414683C

Dear Mr. Knott:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

\* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

\* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

---

**From:** Shonna McCray  
**Sent:** Monday, January 30, 2023 3:41 PM  
**To:** 'jolaine70@outlook.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

**Importance:** High

Mr. John Wheaton  
jolaine70@outlook.com

RE: FPSC Inquiry 1414685C

Dear Mr. Wheaton:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

\* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

\* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission