

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 1, 2023 10:33 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** FW Florida Power and Light; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, January 31, 2023 4:53 PM  
**To:** EOG-Referral  
**Subject:** FW: Florida Power and Light  
**Attachments:** Screenshot\_20230130\_011957\_FPL.jpg; Screenshot\_20230130\_011940\_OneDrive.jpg

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Megan Stroehlin <stroehlinm@gmail.com>  
**Sent:** Monday, January 30, 2023 2:30 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida Power and Light

Constituent message:

1. **Name**  
Megan Stroehlin
2. **Email Address**  
[stroehlinm@gmail.com](mailto:stroehlinm@gmail.com)
3. **Phone Number**  
8506194117
4. **Subject**  
Florida Power and Light
5. **Message**  
Mr. DeSantis,

This has gone too far with FPL. I have solar panels on my house because I wanted to be responsible, semi green, and put less strain on the power grid especially during times when the grid will be stressed like during hurricane seasons. I don't agree with them getting rid of the incentive of having panels especially when we help power the grid thus putting less stress on it. Making me pay a minimum of 40 dollars for just being connected because I cannot not be connected ok, I'll pay and suck it up. But my bill INCREASING to 205?! For NON FUEL charges??? This is where I draw the line. This needs to stop. We as Florida's need options for different power companies and FPL having a monopoly on the power can't be legal. There needs to be more regulations to prevent predatory practices like this. It's not fair to us the working class who is already struggling to stay afloat and now I'm being forced to pay an increase in power charges for ZERO reasons other than pure greed.

6. **Attach file (optional)**

[Screenshot\\_20230130\\_011957\\_FPL.jpg](#)

[Screenshot\\_20230130\\_011940\\_OneDrive.jpg](#)

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



**Electric Bill Statement**

For: Dec 14, 2022 to Jan 12, 2023 (30 days)

**Statement Date:** Jan 12, 2023

**Account Number:** 21024-9938

**Service Address:**

3917 DEERWOOD CIR

PAGE, FL 32571-1153

Hello Megan N Stroehlein,  
Here's what you owe for this billing period.

**CURRENT BILL**

**\$205.62**  
Total amount due

**Feb 2, 2023**  
Payment due date

**ENERGY USAGE HISTORY - ELECTRIC SERVICE A**



The Florida Public Service Commission has approved new rates effective Jan 1, 2023. An additional rate change will take effect on Feb 1, 2023. Learn more at [FPL.com/Rates](http://FPL.com/Rates)

**BILL SUMMARY**

Amount of your last bill	-43.20
Payments received - thank you	-43.20
Balance before new charges	0.00
<b>New charges - Electric service A</b>	<b>195.21</b>
New charges - Lighting service B	10.41
Total new charges	205.62
<b>Total amount due</b>	<b>\$205.62</b>

(See reverse for billing details)

**KEEP IN MIND**

Payments received after February 2, 2023 are considered late, a late payment charge (the greater of \$5.00 or 1.50% of your past due balance) will apply. Your account may also be billed a deposit adjustment.

Visit [FPL.com/PayBill](http://FPL.com/PayBill) for ways to pay

- Customer Service: 800-225-5797
- To Report Power Outages: 800-465-8243
- Hearing/Speech Impaired: 711 (Relay Service)



150022 2102499338 0570900000000000000020562

Make checks payable to FPL, P.O. Box 914, Tallahassee, FL 32304-0914

MEGAN N. STROHMEN  
3917 DEERWOOD CIR  
PACE FL 32271-1153

FPL, NORTHWEST FL  
P.O. BOX 20000  
MARIETTA, GA 30060-0000

21024-99338

\$205.87

Feb 27, 2024

0

ACCOUNT NUMBER

AMOUNT DUE

DUPLICATE DATE

NUMBER OF PAGES



Customer Name  
Megan N. Strohm

Account Number  
21024 99338

FPL.com Page 2

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### METER SUMMARY - ELECTRIC SERVICE A

Meter reading Meter #010267 Next meter reading Feb 13, 2024

Usage type	Current	-	Previous	= Usage
kWh delivered	13429		12012	1427
kWh received	13367		11766	601

kWh Summary	Delivered	-	Received	- Reserve	= Billed kWh
kWh	1427		827	0	1100

Reserve	Previous	+/-	Change	= New
	0		0	0

	This Month	Last Month	Last Year
kWh	27	0	47

### BILL DETAILS - ELECTRIC SERVICE A (continued)

Taxes and charges	\$24.17
Total new charges	\$198.21

### BILL DETAILS - ELECTRIC SERVICE A

New Charges



# Understanding your bill: residential customers

Below are explanations of the items related to your monthly electric bill. The Florida Public Service Commission (PSC) regulates FPL's electricity rates.

**Base charge\***: A fixed monthly amount to cover the cost of the meter, billing and providing customer service. It is applicable whether or not electricity is used in a given month.

**Fuel charge\* includes:** The cost for fuel required to provide each kilowatt-hour (kWh) of electricity.

**Non-fuel charge\* includes:**

- » **Base energy charge:** The costs other than fuel to produce and deliver electricity, including the cost of operating power plants and maintaining the grid.
- » **Energy Conservation Cost Recovery (ECCR) Charge:** Cost of programs designed to reduce electric demand and consumption.
- » **Capacity Cost Recovery Clause (CCRC):** Cost for purchasing electricity from non-FPL owned resources as well as certain nuclear-related expenses.
- » **Environmental Cost Recovery Clause (ECRC):** Cost to meet environmental laws and regulations.
- » **Storm Protection Plan Cost Recovery Clause (SPPCRC):** Cost to strengthen the grid in order to reduce restoration costs and outage times during major storms, as well as improving day-to-day service reliability.
- » **Transition Credit:** Addresses difference in costs to serve FPL and former Gulf Power customers in a reasonable manner for all customers. Transition credit will decline to zero over a five-year period, fully aligning rates by Jan. 1, 2027.

**Gross receipts tax and Regulatory assessment fee\*:** FPL pays a tax equal to 2.6% of gross electric and operating revenues to the state and the Florida Public Service Commission.

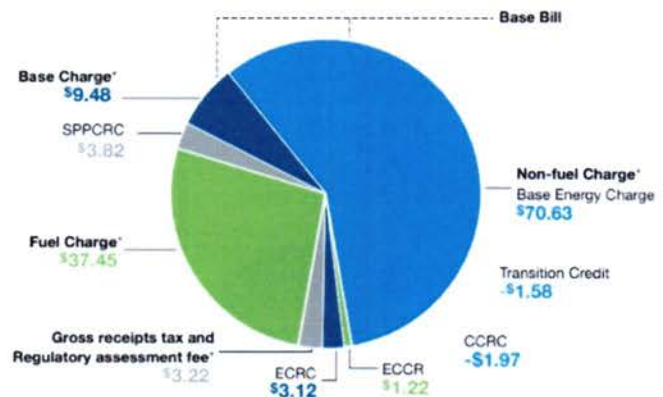
**Other taxes and fees:** Vary by area, as established by local governing bodies. FPL collects these costs for distribution to the appropriate entities.

- » **Franchise charge\*:** FPL competes with municipalities and county governments for the right to serve electric customers. If a local government chooses, it can enter into a contract with FPL that enables the government to charge residents a contractual amount, the franchise fee, in exchange for its agreement to not form an electric utility for the term of the franchise.
- » **Utility/municipal tax\*:** A tax imposed by a municipality or county government on the sale of electricity.

**NOTE:** The term "base bill" refers to the total of the base charge and base energy charge. It is not a separate item on the bill. Residential customers whose monthly base electric service costs fall below \$25 are subject to a minimum \$25 base bill.

Typical 1,000-kWh Residential Customer Monthly Bill in January 2023:

**\$125.39**



Disclaimer: Estimates include the state gross receipts tax and regulatory assessment fee but do not include credits, local taxes or fees that may be applicable in some jurisdictions.

\*Items listed on the bill

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 1, 2023 10:03 AM  
**To:** 'stroehlinm@gmail.com'  
**Cc:** Shonna McCray  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Megan Stroehlin  
stroehlinm@gmail.com

RE: FPSC Inquiry 1414826C

Dear Ms. Stroehlin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid **shall** be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “**shall** accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL’s base rates through the end of 2025.

FPL’s net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

Finally, you expressed concern about competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)