

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 11:28 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW Energy increase; FW Please do not approve elec rate hikes; FW No Duke Energy Increase; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:42 PM
To: EOG-Referral
Subject: FW: Energy increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Dawn-Elaine Haynes <1304dhaynes@gmail.com>
Sent: Thursday, January 26, 2023 11:09 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Energy increase

Constituent message:

- Name**
Dawn-Elaine Haynes
- Email Address**
1304dhaynes@gmail.com
- Phone Number**
4072959149
- Subject**
Energy increase
- Message**
Dear Governor,
Newly retired at age 80, after 60 years of steady employment with no breaks, my 1800.00 Social Security allows me 200.00 a week for groceries, gas and utilities. The other weekly balance must be saved to escrow for sky high r/e insurance and taxes for the home I own and live alone in..
PLEASE DEFEAT ANY LEGISLATURE THAT WOULD INCREASE DUKE ENERGY CHARGES.
October '22 energy charge was 8.30 KWH (under 1,000 usage,1 charge=67.16.)
November energy charge was 9.41 KWH (under 1,000 usage,1 charge=89.47)
DECEMBER WITH COLD=HEAT Christmas tree:
Double ENERGY charges:9.77 + 10.9=20.67 plus 2 FUEL charges=12.99
END RESULT: JUMP IN BILL to \$336.33.
ie: no groceries for the last two weeks in January.
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:42 PM
To: EOG-Referral
Subject: FW: Please do not approve elec rate hikes

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Joy Celebre <joycelebre@icloud.com>
Sent: Thursday, January 26, 2023 11:08 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Please do not approve elec rate hikes

Constituent message:

1. **Name**
Joy Celebre
2. **Email Address**
joycelebre@icloud.com
3. **Phone Number**
4078651168
4. **Subject**
Please do not approve elec rate hikes
5. **Message**
Please do not approve elec rate hikes as they have been raised a ton in ladv2 years
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:42 PM
To: EOG-Referral
Subject: FW: No Duke Energy Increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Brenda Sue Knight <brendasueknight@yahoo.com>
Sent: Thursday, January 26, 2023 10:21 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: No Duke Energy Increase

Constituent message:

1. **Name**
Brenda Sue Knight
2. **Email Address**
brendasueknight@yahoo.com
3. **Phone Number**
4074043471
4. **Subject**
No Duke Energy Increase
5. **Message**
NO Duke Electric Power Increase. Tell him to STOP the NON_SENSE. We just recently had drastic increases.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 11:24 AM
To: '1304dhaynes@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Importance: High

Ms. Dawn-Elaine Haynes
1304dhaynes@gmail.com

RE: FPSC Inquiry 1414848C

Dear Ms. Haynes:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 11:19 AM
To: 'joycelebre@icloud.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Joy Celebre
joycelebre@icloud.com

RE: FPSC Inquiry 1414846C

Dear Ms. Celebre:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 11:17 AM
To: 'brendasueknight@yahoo.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Importance: High

Ms. Brenda Sue Knight
brendasueknight@yahoo.com

RE: FPSC Inquiry 1414844C

Dear Ms. Knight:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)