

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 10:43 AM
To: Consumer Correspondence
Subject: Docket No. 20230001
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light; FW FPL; FW No More Rate Hikes!; FW Florida Power and Light; FW Gulf Power Bill

See attached customer correspondence and replies for Docket No. 20230001.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 8:41 AM
To: 'rnbetty50@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Betty A. Warren
rnbetty50@gmail.com

RE: FPSC Inquiry 1414806C

Dear Ms. Warren:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, including the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of FPL residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Florida Power
<u>September - December 2022</u>	<u>& Light Company</u>
Base Rate Charges	\$75.82
Fuel and Purchased Power Cost Recovery Clause	\$34.87
Energy Conservation Cost Recovery Clause	\$1.34
Environmental Cost Recovery Clause	\$2.99
Capacity Cost Recovery Clause	\$2.39
Storm Damage Cost Surcharge	N/A

Storm Protection Plan Cost Recovery	\$2.14
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$1.98
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.10
Total	<u>\$120.67</u>

Revised	Florida Power
January 2023	& Light Co.
Base Rate Charges	\$80.11
Fuel and Purchased Power Cost Recovery Clause	\$37.45
Energy Conservation Cost Recovery Clause	\$1.22
Environmental Cost Recovery Clause	\$3.12
Capacity Cost Recovery Clause	-\$1.97
Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$3.82
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$1.58
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.22
Total	<u>\$125.39</u>

Increase / (Decrease)	Florida Power
	& Light Co.
Base Rate Charges	\$4.29
Fuel and Purchased Power Cost Recovery Clause	\$2.58
Energy Conservation Cost Recovery Clause	-\$0.12
Environmental Cost Recovery Clause	\$0.13
Capacity Cost Recovery Clause	-\$4.36
Storm Damage Cost Surcharge	N/A
Storm Protection Plan Cost Recovery	\$1.68
Asset Securitization Charge	N/A
Transition Rider/Credit	\$0.40
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.12
Total	<u>\$4.72</u>

FPL has filed for a Mid-course correction for fuel charges. Mid-course corrections are used by the Commission between annual fuel clause hearings whenever costs deviate from revenue by a significant margin. Cost recovery factors are usually effective for a period of 12 months. However, we require that if an investor-owned electric company's fuel or capacity cost recovery position is projected to exceed a specified range within the standard 12-month timeframe, then a filing and analysis into the continued reasonableness of the prevailing cost recovery factors must be performed. This requirement is codified by Rule 25- 6.0424, Florida Administrative Code (F.A.C.), and is commonly referred to as the "mid-course correction rule."

(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 8:56 AM
To: 'donna4630@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Donna J. Knowland
donna4630@gmail.com

RE: FPSC Inquiry 1414810C

Dear Mr. Knowland:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, including the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of FPL-NW residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Florida Power & Light Company (former Gulf Power)
<u>September - December 2022</u>	
Base Rate Charges	\$75.82
Fuel and Purchased Power Cost Recovery Clause	\$34.87
Energy Conservation Cost Recovery Clause	\$1.34
Environmental Cost Recovery Clause	\$2.99

Capacity Cost Recovery Clause	\$2.39
Storm Damage Cost Surcharge	\$11.00
Storm Protection Plan Cost Recovery	\$2.14
Asset Securitization Charge	N/A
Transition Rider/Credit	\$21.06
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.00
Total	<u>\$155.61</u>

Revised	Florida Power & Light Company (former Gulf Power)
January 2023	
Base Rate Charges	\$80.11
Fuel and Purchased Power Cost Recovery Clause	\$37.45
Energy Conservation Cost Recovery Clause	\$1.22
Environmental Cost Recovery Clause	\$3.12
Capacity Cost Recovery Clause	-\$1.97
Storm Damage Cost Surcharge	\$11.00
Storm Protection Plan Cost Recovery	\$3.82
Asset Securitization Charge	N/A
Transition Rider/Credit	\$16.85
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.00
Total	<u>\$155.60</u>

Increase / (Decrease)	Florida Power & Light Company (former Gulf Power)
Base Rate Charges	\$4.29
Fuel and Purchased Power Cost Recovery Clause	\$2.58
Energy Conservation Cost Recovery Clause	-\$0.12
Environmental Cost Recovery Clause	\$0.13
Capacity Cost Recovery Clause	-\$4.36
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.68
Asset Securitization Charge	N/A
Transition Rider/Credit	-\$4.21
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.00
Total	<u>-\$0.01</u>

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

FPL has filed for a mid-course correction for fuel charges. Mid-course corrections are used by the Commission between annual fuel clause hearings whenever costs deviate from revenue by a significant margin. Cost recovery factors are usually effective for a period of 12 months. However, we require that if an investor-owned electric company's fuel or capacity cost recovery position is projected to exceed a specified range within the standard 12-month timeframe, then a filing and analysis into the continued reasonableness of the prevailing cost recovery factors must be performed. This requirement is codified by Rule 25- 6.0424, Florida Administrative Code (F.A.C.), and is commonly referred to as the "mid-course correction rule."

(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 10:21 AM
To: 'mariavigodsky333@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Maria Vigodsky
mariavigodsky333@gmail.com

RE: FPSC Inquiry 1414831C

Dear Ms. Vigodsky:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concerns about tiered residential rates. FPL uses the 1,000 kWh breakpoint for setting residential rates. The breakpoint of 1,000 kWh was not chosen to represent the average usage in Florida. It was set to encourage customers at all usage levels to think carefully about their usage and the cost of producing the electricity they use. The first tier rate is lower than if residential rates were set at a flat rate for all usage. Thus, the tiered rate rewards customers who, through desire or need, keep a close watch on their usage to stay at or below the breakpoint. Raising the breakpoint to something over 1,000 kWh would mean that both the first and second tier rates would have to increase for the utility to collect the approved amount of costs from residential customers. This would penalize those customers who do aggressively implement plans to reduce usage. This rate structure was approved by the FPSC.

You also expressed concern about FPL's petition for a middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor regarding Docket 20230001. We will add your comments to Docket 20230001.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:46 PM
To: EOG-Referral
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Donna J Knowland <donna4630@gmail.com>
Sent: Friday, January 27, 2023 5:11 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Constituent message:

1. **Name**
Donna J Knowland
2. **Email Address**
donna4630@gmail.com
3. **Phone Number**
8503774272
4. **Subject**
Florida Power and Light
5. **Message**
Hello Governor DeSantis. We truly love what you've done for the State of Florida but you've got to do something about Florida Power and Light here in the Panhandle. They have just gone crazy with their rates. I have a daughter who's widowed with two small kids whose electric bill went up over \$200 more than it was last month. Excuse my bluntness but I feel like we are being raped by them so please whatever you can do would be highly appreciated
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:40 PM
To: EOG-Referral
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Betty A Warren <rnbetty50@gmail.com>
Sent: Wednesday, January 25, 2023 4:43 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Constituent message:

1. **Name**
Betty A Warren
2. **Email Address**
rnbetty50@gmail.com
3. **Phone Number**
12392345043
4. **Subject**
FPL
5. **Message**

Dear Governor,

I am writing you, because as a permanent resident of Florida our electric bills are out of control!!! I just received my current FPL bill and it is off the charts!!

My current bill is \$269.22 for one month. What a shock!! I am retired and live on a fixed income, so this is a big surprise!! My last two month's bills were only \$163.76 and \$167.07!! I live alone and have not been using my AC for the last two months, because of the mild weather!! FPL has more than doubled their charges for nonfuel and fuel!! They are charging me more for their fuel expenses than the price of my actual usage!!!

Are there NO restrictions on how much they can charge the consumer??

Unfortunately, unless I go SOLAR I have no recourse, except to pay their exorable prices!!

My bill is approximately \$110.00 higher for the last month! Thinking that, if they are charging every customer that much more...they are laughing all the way to the bank, while we pay the price!!!

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:50 PM
To: EOG-Referral
Subject: FW: No More Rate Hikes!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: ryarbo=aol.com@mg.gospringboard.io <ryarbo=aol.com@mg.gospringboard.io> **On Behalf Of** Reesa Yarborough
Sent: Sunday, January 29, 2023 9:26 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: No More Rate Hikes!

Dear Gov. DeSantis,

Once again, Florida utilities are asking to raise their rates because of the cost of dirty fracked gas. Not only is the burning of fossil fuels hurting our public health and environment, the cost of these fuels is hurting Floridians. We are in a housing crisis and much of that is due to the exorbitant costs of energy bills.

Tampa Electric, Duke Energy Florida and Florida Power & Light continue to report record profits and astronomical executive compensation packages. These costs are not being absorbed by shareholders, as in the normal course of business, but are being passed on to Florida ratepayers.

The Florida Public Service Commission (PSC), appointed by Governor DeSantis, has become a rubber stamp for the continual requests by utilities to raise their rates. Last year alone, Tampa Electric received two rate hikes over 30% each for fuel costs, in addition to their annual fuel cost recovery hearing. The PSC granted Florida Power & Light the largest rate hike in history last year as well.

Floridians are struggling, with many needing to decide whether to keep the power on or pay for other necessities like food, medicine and rent. All of this is because Florida utilities continue to double down on expensive fossil fuels, rather than move to clean, renewable energy sources. Denying a hike will de-incentivize the continued use of these dirty fuels.

We're tired of the PSC constantly approving increases to our electric bills. It is outrageous that they are about to approve another round of increases to our bills (Docket No. 20220001-EI) without even holding public hearings with the opportunity for the public to offer in-person testimony.

Please stop the utility rate hikes! We are already struggling from record rate hikes this year. Please don't approve any more.

Sincerely,

Reesa Yarborough
20 Audubon dr
Havana FL, 32333-3815

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:54 PM
To: EOG-Referral
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Richard F McCullough <mccullor@bellsouth.net>
Sent: Monday, January 30, 2023 11:29 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Constituent message:

- Name**
Richard F McCullough
- Email Address**
mccullor@bellsouth.net
- Phone Number**
8509680079
- Subject**
Florida Power and Light
- Message**
FPL is requesting an additional rate hike today. We have a rate hike that went into effect January 1. We in NWFL have had several rate hikes to date since FPL took over from Gulf Power. Daily we see where FPL has donated to charities all across the state, which would be great if they had the money. I can only guess how much money the donate throughout the state on an annual basis. However, they are spending our money. Records show FPL has a nearly \$3BILLION dollar profit in 2021. I have complained to PSC, but I fear that falls on deaf ears. FPL is, as I am sure you aware, very active Florida politics and influence. As our Governor, I ask you to intercede on our behalf.
Thank you.
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:55 PM
To: EOG-Referral
Subject: FW: Gulf Power Bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Maria L Vigodsky <mariavigodsky333@gmail.com>
Sent: Monday, January 30, 2023 3:50 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Gulf Power Bill

Constituent message:

1. **Name**
Maria L Vigodsky
2. **Email Address**
mariavigodsky333@gmail.com
3. **Phone Number**
8502917124
4. **Subject**
Gulf Power Bill
5. **Message**
Hello Gov DeSantis,

Appreciate you very much as our Governor and would love your help with two issues for us Floridians who live on the water or who have larger homes:

1) Intervene with Gulf Power to help get rid of the "tier 2" where they almost double the price of kw's when you use over 1000 kilowatts. Any decent size home is going to use that amount within a week or two. Our electrical bill rose from average of \$550/mo in summer to \$850/mo in summer last year. And then this Jan we get another letter from Gulf Power that rates are increasing again. We make a decent income and still can't afford to pay \$1000 month for our electricity.

2) Insurance companies keep dropping those of us who live on the water and say they are pulling out of state of Florida. We need affordable home owners insurance options.

Thank you so much,

Maria Vigodsky

6. Attach file (optional)

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.