

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Thursday, February 2, 2023 7:49 AM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230020  
**Attachments:** FW Duke Energy Rate Increase; FW Duke Energy; FW Duke energy rate hike; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 1, 2023 4:19 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy Rate Increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Theresa Rogers <trogers@readingplumbing.net>  
**Sent:** Wednesday, February 1, 2023 9:48 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy Rate Increase

Constituent message:

1. **Name**  
Theresa Rogers
2. **Email Address**  
[trogers@readingplumbing.net](mailto:trogers@readingplumbing.net)
3. **Phone Number**  
407-310-3673
4. **Subject**  
Duke Energy Rate Increase
5. **Message**  
I sure would like to think that you work for the people who elected you, and not the big corporations but I know that would be a lie. As if Duke and the other power companies have not already hiked their rates up enough over the last 2 years. YOU owe it to us, the people you actually "work" for to put a stop to this ridiculous nonsense. How do the profits look for the top execs at these utility companies? How much do they donate to make sure that their agenda gets your approval and signature? It is time you start working for the people of this state. As if your book ban doesn't look bad enough right now for you...
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 1, 2023 4:20 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Fred and Sharron Semon <sharronsemon68@gmail.com>  
**Sent:** Tuesday, January 31, 2023 5:42 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy

Constituent message:

1. **Name**  
Fred and Sharron Semon
2. **Email Address**  
[sharronsemon68@gmail.com](mailto:sharronsemon68@gmail.com)
3. **Phone Number**  
8634419346
4. **Subject**  
Duke Energy
5. **Message**

Dear Governor DeSantis,  
I am a 76 year old woman on Social Security. As you know thanks to Biden and our President Obama still in office, we have a shortage of food and gas going up. I am on a machine for COPD but cannot use it to often. Now my area is elderly and were all on a fixed income. Now Duke Energy has doubled a our energy bills, With one point difference my bill without running the A/C went from 186.00 to 358.00  
We cannot afford this! Something needs to be done please! Were working still both of us to eat! Thank God were both healthy enough to do that! I carry a machine with me. We really need help! We pay insurance and that's a joke . We have to pay to get the repairs done first before they will pay us! So still a lot of blue roofs in Highlands County! What good is insurance! Then they take all the money they made off of us and leave the state! Governor, we need help! I am writing for many people in Highlands County!

Kindest Regards,

Sharron Semon

**6. Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 1, 2023 4:31 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke energy rate hike

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Robin Graham <rsgraham022@yahoo.com>  
**Sent:** Tuesday, January 31, 2023 5:03 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke energy rate hike

Constituent message:

1. **Name**  
Robin Graham
2. **Email Address**  
[rsgraham022@yahoo.com](mailto:rsgraham022@yahoo.com)
3. **Phone Number**  
4077823049
4. **Subject**  
Duke energy rate hike
5. **Message**  
Please, no more electricity rate hikes. Stop Duke energy increase. Sunshine water also raising rates. Home Insurance rate hikes. Increased property taxes. Sixty five years old and no income Put some protections in place for the consumer. Help us.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Thursday, February 2, 2023 7:48 AM  
**To:** 'rsgraham022@yahoo.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Robin Graham  
rsgraham022@yahoo.com

RE: FPSC Inquiry 1414925C

Dear Mr. Graham:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

\* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

\* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Thursday, February 2, 2023 7:45 AM  
**To:** 'sharronsemon68@gmail.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. & Mrs. Fred Semon  
sharronsemon68@gmail.com

RE: FPSC Inquiry 1414924C

Dear Mr. & Mrs. Semon:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Thursday, February 2, 2023 7:42 AM  
**To:** 'trogers@readingplumbing.net'  
**Cc:** Shonna McCray  
**Subject:** Consumer Inquiry - Duke Energy Florida

Ms. Theresa Rogers  
trogers@readingplumbing.net

RE: FPSC Inquiry 1414923C

Dear Ms. Rogers:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

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Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
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1-800-511-0809 (fax)