

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, February 2, 2023 9:19 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Thursday, February 02, 2023 8:25 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, February 01, 2023 4:06 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 189631

**CUSTOMER INFORMATION**

Name: Olga Gann  
Telephone: 9285819451  
Email: myloveyogie@gmail.com  
Address: 239 Citrus St Pensacola FL 32506

**BUSINESS INFORMATION**

Business Account Name: Olga  
Account Number: 1937  
Address: 239 Citrus St Pensacola FL 32506

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Florida Power & Light Company

**Details:**

Electronic increases was supposed to be 8% which this billing cycle was 130% price hike.. it's robbery.. we already in economic crisis.... some needs to look into the price hikes..