

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 4:28 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW Power rates; FW Duke EnergyPubluc Services Commission; FW DUKE ENERGY; FW Electric utilities increasing again.; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 10:33 AM
To: EOG-Referral
Subject: FW: Power rates

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jason Lees <jasonlees1971@gmail.com>
Sent: Monday, January 23, 2023 7:25 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Power rates

Constituent message:

- Name**
Jason Lees
- Email Address**
jasonlees1971@gmail.com
- Phone Number**
3214393260
- Subject**
Power rates
- Message**
Hi Governor,
I'm sure aware of the drastic hikes in kWh for Florida residents. I have Duke energy and between energy charge and fuel charge(which sounds like a double dip) in addition to taxes and the famous " customer charge" it's becoming harder and harder to make it. They claim that the increase is for them to become more green which you and I both know is bullshit, pardon my language but it's the biggest scam backed by non-sense. Is there anything you can do for us Floridians who are faced with stagflation already. Our federal Government is strangling us and I assume part of this from the power companies is linked to the regime. Any help or feedback would be great. I know you're busy but would love to hear from you. Thank you for all you have done to protect our freedoms.
My Best,
Jason Lees
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 11:17 AM
To: EOG-Referral
Subject: FW: Duke Energy/Public Services Commission

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Edna Bachman <gsammeg1@yahoo.com>
Sent: Wednesday, February 1, 2023 5:37 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy/Public Services Commission

Constituent message:

- Name**
Edna Bachman
- Email Address**
gsammeg1@yahoo.com
- Phone Number**
3522288063
- Subject**
Duke Energy/Public Services Commission
- Message**
At this time when our liberal president is imposing high prices in every area he can conceive of, I just learned that Duke Energy will charge me 20% increase this month and a 20% increase next month. When I called with a complaint, I was told it's up to the Public Services Commission. I would like to know who other than our blessed Governor DeSantis can put the reins on this Commission. Please give us a break. I would respectfully request a response to this email and have some follow-up done on this gouging that is totally unfair at this time where our economy is going down the drain. Thank you for your hard work Governor DeSantis. I am a retiree on Social Security and this cripples our budget. Thank you again.
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 11:20 AM
To: EOG-Referral
Subject: FW: DUKE ENERGY

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Erica Pallaron <barkatthemoon58@hotmail.com>
Sent: Thursday, February 2, 2023 6:42 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: DUKE ENERGY

Constituent message:

- Name**
Erica Pallaron
- Email Address**
barkatthemoon58@hotmail.com
- Phone Number**
4072565084
- Subject**
DUKE ENERGY
- Message**
I urge the Governor to please take action and block the proposed rate hikes that the Energy Commission continues to allow for Duke Energy. It will get to the point that people will not be able to afford to live in their own homes. Between , what appears to be, quarterly rate hikes, homeowner insurance rates through the roof, how an you expect us to live in FLorida? Yes, people from the North are moving here in droves, but we have been here for many many years and love our State. Duke's initiatie of solar energy, spending millions of dollars on solar grids - where has that benefited us? NOT. Most Floridians cannot afford solar energy because of obtaining the solar panels themselves. It's not a win win for us. How about stepping up and do something about this - and please don't replay about the cost of fuel, etc., etc., Duke has already blabbed that speach. This goes way beyond that.
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 11:21 AM
To: EOG-Referral
Subject: FW: Electric utilities increasing again.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ron Hoffmann <hoffrev@gmail.com>
Sent: Tuesday, January 31, 2023 3:55 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric utilities increasing again.

Constituent message:

1. **Name**
Ron Hoffmann
2. **Email Address**
hoffrev@gmail.com
3. **Phone Number**
4079292264
4. **Subject**
Electric utilities increasing again.
5. **Message**
Hello Gov. DeSantis,

I never write letters like this but our electric bills are getting out of hand! It seems like all of them are in on this increase of charges. I'm not sure if you can do anything but at least making the increases lower and slower. This would make it a little easier for the little guy on fixed income!

Thank you dear sir,

Ron Hoffmann
Altamonte Springs

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 2:55 PM
To: 'jasonlees1971@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Jason Lees
jasonlees1971@gmail.com

RE: FPSC Inquiry 1415022C

Dear Mr. Lees:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

- * Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.
- * Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 2:58 PM
To: 'gsammeg1@yahoo.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Edna Bachman
gsammeg1@yahoo.com

RE: FPSC Inquiry 1415023C

Dear Ms. Bachman:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

- * Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.
- * Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 3:01 PM
To: 'barkatthemoon58@hotmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Erica Pallaron
barkatthemoon58@hotmail.com

RE: FPSC Inquiry 1415025C

Dear Ms. Pallaron:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

- * Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.
- * Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 3:03 PM
To: 'hoffrev@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Ron Hoffmann
hoffrev@gmail.com

RE: FPSC Inquiry 1415027C

Dear Mr. Hoffmann:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

- * Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.
- * Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)