

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Monday, February 6, 2023 9:53 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230001

Please, add to dockets 20230001.

We will send the 01 letter.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Friday, February 03, 2023 2:58 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Friday, February 03, 2023 7:52 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 189661

**CUSTOMER INFORMATION**

Name: Janet Fialka-Miller  
Telephone:  
Email: Fialka@aol.com  
Address: 1717 Caledonia Ct Palm harbor FL 34684

**BUSINESS INFORMATION**

Business Account Name: Janet Fialka-Miller Account Number:  
Address: 1717 Caledonia Ct Palm harbor FL 34684

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

No more increases in rates, please correct unfair business practice.  
40% increase in our bill from same time last year. Last year we used heat and the bill was \$84. This year NO heat has been used and bill was \$120. This seems to be an unfair monopoly practice that i am sure you will want to stop, please adjust and do not allow more increases in rates. Thank you.