

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 10, 2023 8:25 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW Duke energy cost increase; FW Duke; FW Duke hike in prices.; FW Duke Electric Co.; FW Duke Energy; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 9, 2023 4:03 PM
To: EOG-Referral
Subject: FW: Duke energy cost increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Robyn Pringle <robynjan@gmail.com>
Sent: Thursday, February 2, 2023 2:25 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy cost increase

Constituent message:

1. **Name**
Robyn Pringle
2. **Email Address**
robynjan@gmail.com
3. **Phone Number**
3212796760
4. **Subject**
Duke energy cost increase
5. **Message**
Dear Governor DeSantis,

Please do not allow Duke energy another bill increase. They had a massive increase last year and the year before. They do not need another increase.

Robyn Pringle

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 9, 2023 4:03 PM
To: EOG-Referral
Subject: FW: Duke

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ken Roberts <ksjbroberts@gmail.com>
Sent: Monday, February 6, 2023 4:56 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke

Constituent message:

1. **Name**
Ken Roberts
2. **Email Address**
ksjbroberts@gmail.com
3. **Phone Number**
7275124400
4. **Subject**
Duke
5. **Message**
Have you seen what Duke is trying to do with our rates!?!? You need to address that as well as our insurance nightmare! Citizens is sending around inspectors that are just trying to find reasons to drop us! I've lived in Belleair since 1999 and nothing has improved. We are not a flood our evacuation zone and rates keep on doubling!!
6. **Attach file (optional)**
7. **User IP Address**
47.202.48.76
8. **Date Submitted**
06/02/2023
9. **Time Submitted**
4:55:30 pm, EST

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 9, 2023 4:03 PM
To: EOG-Referral
Subject: FW: Duke hike in prices.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Charri Hensley <charrihensley@gmail.com>
Sent: Monday, February 6, 2023 7:07 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke hike in prices.

Constituent message:

1. **Name**
Charri Hensley
2. **Email Address**
charrihensley@gmail.com
3. **Phone Number**
4253096824
4. **Subject**
Duke hike in prices.
5. **Message**
Dearest Governor,

I adore all you do for all floridians. Yet, if Duke energy is allowed to keep and hold this monopoly those of us in the middle class that all voted for you will suffer. Please, for the good of all do not allow these huge monopoly money mongers to keep pillaging the people.

May God of all Creation Bless and keep you and your precious family safe and may Grace and mercy be the hand you deal from.

Charri Hensley
Voter

6. **Attach file (optional)**
7. **User IP Address**
35.145.8.129

8. **Date Submitted**

06/02/2023

9. **Time Submitted**

7:06:40 pm, EST

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 9, 2023 4:02 PM
To: EOG-Referral
Subject: FW: Duke Electric Co.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Karl Kokesch <Bugbite80@aol.com>
Sent: Monday, February 6, 2023 8:43 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Electric Co.

Constituent message:

1. **Name**
Karl Kokesch
2. **Email Address**
Bugbite80@aol.com
3. **Phone Number**
7272553367
4. **Subject**
Duke Electric Co.
5. **Message**
Dear Sir;

My electric bill for a one-bedroom apartment is now \$82 per month, up from \$58 on average. Duke Energy just raised our customer service rate this summer. In terms of hurricanes, most electric companies in Florida have hurricane contingency plans in place that include budgeting for hurricanes. Everyone is gouging us and the State House and Senate, and you are doing nothing to stop this. Publix's half gallon of milk costs \$1.81 more than everyone else's. and that's just one example. I'm disabled and live on SS. All you the GOP want to do is fly non-citizens around and take away our social security and medicare and medicaid and VA benefits.

Thanks
Karl Kokesch

6. **Attach file (optional)**

- 7. **User IP Address**
65.32.138.66
- 8. **Date Submitted**
06/02/2023
- 9. **Time Submitted**
8:42:31 pm, EST

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 9, 2023 4:02 PM
To: EOG-Referral
Subject: FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Mark E Mellett <ruinean1@icloud.com>
Sent: Tuesday, February 7, 2023 8:20 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Constituent message:

1. **Name**
Mark E Mellett
2. **Email Address**
ruinean1@icloud.com
3. **Phone Number**
7025400277
4. **Subject**
Duke Energy
5. **Message**
Dear Governor DeSantis: I am writing with a question for you about Florida regulators. How is it that they gave Duke Energy a 22.2% increase in residential electric rates when they are reporting gross profits of over \$18 billion per year?

Here is a fact for you, I relocated from the state of Oregon in 2020 and Duke power per kWh is double what we paid in Oregon, and now it will be a lot more because my \$200 electric bill is going to be \$245.

As a disabled vet I am looking at Florida and thinking this state is a freaking shambles, corporations are gouging us, there is no regulation other than rubber stamping all applications for wildly outrageous increases. My food bill in Oregon was \$300 per month and in Florida \$600 and that is after cutting out anything unnecessary. Fuel distributors and retailers are adding \$1.00 or more per gallon of gas. YOU allow this. You want to run for president, but when you do people are going to bring up what a mess this state is, your mess.

6. **Attach file (optional)**

- 7. **User IP Address**
75.115.42.210
- 8. **Date Submitted**
07/02/2023
- 9. **Time Submitted**
8:19:37 pm, EST

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Ellen Plendl
Sent: Friday, February 10, 2023 8:18 AM
To: 'ruinean1@icloud.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Mark E. Mellett
ruinean1@icloud.com

RE: FPSC Inquiry 1415561C

Dear Mr. Mellett:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 10, 2023 8:17 AM
To: 'Bugbite80@aol.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Karl Kokesch
Bugbite80@aol.com

RE: FPSC Inquiry 1415561C

Dear Mr. Kokesch:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 10, 2023 8:16 AM
To: 'charrihensley@gmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Charri Hensley
charrihensley@gmail.com

RE: FPSC Inquiry 1415562C

Dear Ms. Hensley:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 10, 2023 8:15 AM
To: 'ksjbroberts@gmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Ken Roberts
ksjbroberts@gmail.com

RE: FPSC Inquiry 1415563C

Dear Mr. Roberts:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 10, 2023 8:14 AM
To: 'robynjan@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Robyn Pringle
robynjan@gmail.com

RE: FPSC Inquiry 1415564C

Dear Ms. Pringle:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
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