

Hong Wang

**From:** John Plescow  
**Sent:** Tuesday, February 14, 2023 11:05 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20230001

20210015 AF 2/14/23

Please, add to docket 20210015. This FPL docket should be still open.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Tuesday, February 14, 2023 9:57 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, February 14, 2023 9:35 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 189830

CUSTOMER INFORMATION

Name: Chris Macaulay  
Telephone: 7202727424  
Email: chrismacaulay83@yahoo.com  
Address: 206 Baker st nw Fort Walton Beach FL 32548

BUSINESS INFORMATION

Business Account Name: Chris Macaulay  
Account Number: 2104761149  
Address: 206 Baker st nw Fort Walton Beach FL 32548

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company  
Details:

To whom it may concern: the bills are too high in NE FL Panhandle after you took over our electric company and raised rates. (Board/Shareholders) saw profit and a way to fund your solar panels on the backs of millions of minorities, retired seniors, people with disabilities and an underclass of poor working American users in NE FL Panhandle. I request you take back any new increases that you planned way before the inflation wave started, (that is subsiding), and (STOP) the outrageous billing scheme of billing more after users go over 1,000 kw at a higher rate! Your company's reviews are 1 but hundreds say it's really a zero. The most vulnerable live in the Panhandle. The summers are too hot and they need to have cooling or they might die. This usage to stay cool enough to live puts almost everyone over 1,000 kw. Profit over Lives will not be tolerated here! One day in the sweltering heat can kill. We just cannot afford any more new raises after the first one. The February raise must be rescinded immediately! I have every board person's name and the Lawsuits will be Filed against every man and women on your board. Please consider the lives at stake before you continue your reckless path of greed on a poor and vulnerable public in NE FL PANHANDLE! I am not satisfied at all with your follow up man who called. The woman was very nice but she has no control over what #6 Board members, who decide over Millions of end users and their dirty deeds. Very concerned citizen of NE FL Panhandle. (Now there will be no Excuses )!!!