

Hiep Nguyen

From: Ellen Plendl
Sent: Monday, February 20, 2023 8:28 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW Increase FPL; FW Rising costs for seniors especially FPL and all other big conglomerates that have control; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 17, 2023 4:27 PM
To: EOG-Referral
Subject: FW: Increase FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jorge Perez <jrperezcueto@gmail.com>
Sent: Wednesday, January 25, 2023 4:57 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Increase FPL

Constituent message:

1. **Name**
Jorge Perez
2. **Email Address**
jrperezcueto@gmail.com
3. **Phone Number**
7863432822
4. **Subject**
Increase FPL
5. **Message**
Dear Governor Mr Ron de Santis
I want to let you know our dissatisfaction with all the increases in both the FPL, Home Insurance, Taxes, added to inflation, we cannot bear more increases, I would like you to take the trouble to review all the increases we have had from the FPL in the last 5 years, the population and owners are something criminal, it seems that your desire is that those citizens who have paid for our house with so much sacrifice, lose it, it is really disappointing how you our politicians do not do enough to defend Our interests
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 17, 2023 4:28 PM
To: EOG-Referral
Subject: FW: Rising costs for seniors especially FPL and all other big conglomerates that have control

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Mary Ioannides <oratisa46@gmail.com>
Sent: Wednesday, January 25, 2023 4:06 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Rising costs for seniors especially FPL and all other big conglomerates that have control

Constituent message:

- Name**
Mary Ioannides
- Email Address**
oratisa46@gmail.com
- Phone Number**
7722405501
- Subject**
Rising costs for seniors especially FPL and all other big conglomerates that have control
- Message**
I'm very disappointed at the rising cost of utilities like FPL and nothing is being done in your office. I know you are doing much for the state, but it's us seniors that put our time in and get nothing. My utilities are outrages and we are just surviving on our SS. My husband and I, going through much health issues and surgeries, struggling even with some help from Medicaid. I was starting to get some money through EBT, and was deducted over \$120 a month for increase of \$90 in my SS increase!!! Is this fair? I think not! Please help us seniors with these conglomerates! Put a freeze on them or a discount! I asked for some kind of help, but are charging me \$109 to be taken off budget billing which is detrimental to us. This is not fair! Please do something
Thank you
A loyal supporter of you Governor DeSantis
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Hiep Nguyen

From: Ellen Plendl
Sent: Monday, February 20, 2023 8:22 AM
To: 'oratisa46@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary Ioannides
oratisa46@gmail.com

RE: FPSC Inquiry 1416088C

Dear Ms. Ioannides:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases, including the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of FPL residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

| <u>Present</u> <u>September - December 2022</u> | Florida Power & Light Company |
|--|----------------------------------|
| Base Rate Charges | \$75.82 |
| Fuel and Purchased Power Cost Recovery Clause | \$34.87 |
| Energy Conservation Cost Recovery Clause | \$1.34 |
| Environmental Cost Recovery Clause | \$2.99 |
| Capacity Cost Recovery Clause | \$2.39 |
| Storm Damage Cost Surcharge | N/A |

| | |
|--|------------------------|
| Storm Protection Plan Cost Recovery | \$2.14 |
| Asset Securitization Charge | N/A |
| Transition Rider/Credit | -\$1.98 |
| Clean Energy Transition Mechanism | N/A |
| Gross Receipts Tax and Regulatory Assessment Fee | \$3.10 |
| Total | <u>\$120.67</u> |

| | |
|--|------------------------|
| Revised | Florida Power |
| January 2023 | & Light Co. |
| Base Rate Charges | \$80.11 |
| Fuel and Purchased Power Cost Recovery Clause | \$37.45 |
| Energy Conservation Cost Recovery Clause | \$1.22 |
| Environmental Cost Recovery Clause | \$3.12 |
| Capacity Cost Recovery Clause | -\$1.97 |
| Storm Damage Cost Surcharge | N/A |
| Storm Protection Plan Cost Recovery | \$3.82 |
| Asset Securitization Charge | N/A |
| Transition Rider/Credit | -\$1.58 |
| Clean Energy Transition Mechanism | N/A |
| Gross Receipts Tax and Regulatory Assessment Fee | \$3.22 |
| Total | <u>\$125.39</u> |

| | |
|--|----------------------|
| Increase / (Decrease) | Florida Power |
| | & Light Co. |
| Base Rate Charges | \$4.29 |
| Fuel and Purchased Power Cost Recovery Clause | \$2.58 |
| Energy Conservation Cost Recovery Clause | -\$0.12 |
| Environmental Cost Recovery Clause | \$0.13 |
| Capacity Cost Recovery Clause | -\$4.36 |
| Storm Damage Cost Surcharge | N/A |
| Storm Protection Plan Cost Recovery | \$1.68 |
| Asset Securitization Charge | N/A |
| Transition Rider/Credit | \$0.40 |
| Clean Energy Transition Mechanism | N/A |
| Gross Receipts Tax and Regulatory Assessment Fee | \$0.12 |
| Total | <u>\$4.72</u> |

FPL has filed for a Mid-course correction for fuel charges. Mid-course corrections are used by the Commission between annual fuel clause hearings whenever costs deviate from revenue by a significant margin. Cost recovery factors are usually effective for a period of 12 months. However, we require that if an investor-owned electric company's fuel or capacity cost recovery position is projected to exceed a specified range within the standard 12-month timeframe, then a filing and analysis into the continued reasonableness of the prevailing cost recovery factors must be performed. This requirement is codified by Rule 25- 6.0424, Florida Administrative Code (F.A.C.), and is commonly referred to as the "mid-course correction rule."

(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

FPL also filed a petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole in Docket 20230017.

We appreciate you sharing your views and will add your correspondence to both dockets.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by each utility and other parties in the docket.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Hiep Nguyen

From: Ellen Plendl
Sent: Monday, February 20, 2023 8:22 AM
To: 'jrperezcueto@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jorge Perez
jrperezcueto@gmail.com

RE: FPSC Inquiry 1416087C

Dear Mr. Perez:

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