

Antonia Hover

From: Ellen Plendl
Sent: Monday, February 20, 2023 3:14 PM
To: Consumer Correspondence
Subject: Docket No. 20230017
Attachments: FW FPL LOSSES RECOVERY; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20230017.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, February 20, 2023 2:59 PM
To: EOG-Referral
Subject: FW: FPL LOSSES RECOVERY

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Arthur Grimes <ajgrimes1@embarqmail.com>
Sent: Thursday, February 16, 2023 9:21 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL LOSSES RECOVERY

Governor,

I talked to two of your staffers, Mona and Jacob briefly about this.

Attached is a web page titled:

FPL to seek \$1.1 billion from customers to cover Hurricane Ian costs

WLRN 91.3 FM | By Jim Saunders | News Service of Florida

Published October 30, 2022 at 9:22 AM EDT

<https://news.wgcu.org/2022-10-30/fpl-to-seek-1-1-billion-from-customers-to-cover-hurricane-ian-costs>

I think you did some pretty good work in recovery efforts from the hurricane. It was pretty fast. I will send an email later about the property insurance crisis. Meanwhile, I thought part of what you did was get us federal funds to assist with the recovery, including power restoration. .

Now this? FPL is going to take its losses out of its customers? I thought I heard you announce, while power company crews were on their way to Florida, that we Floridians were going to receive federal funds to help with restoring power. If not, are you planning to obtain any such funds? The attaches articles suggests that FPL is going to take it out on its customers. That's \$1.1 billion. I thought I saw Public Service Commission hearings where FPL was declaring this loss. Did the Public Service Commission actually grant FPL permission to go after its customers for this loss?

If not, you know what we Floridians face. For each future hurricane, FPL is going to take more billions out of its customers for its losses?

I think you should know, too, that FPL is now tacking on late fees, charging extra deposits, and cutting off power to customers suffering financial losses in the aftermath of this hurricane. Tacking on fees and deposits? Is this part of their strategy to recover the \$1.1 billion in losses?

Respectfully,

Arthur

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Monday, February 20, 2023 3:13 PM
To: 'ajgrimes1@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Arthur Grimes
ajgrimes1@embarqmail.com

RE: FPSC Inquiry 1416140C

Dear Mr. Grimes:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida. We will add your comments to Docket No 20230017.

You may review all the information filed for Commission consideration in the above docket by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in docket number 20230017. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)