

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, February 21, 2023 12:39 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Florida Power & Light Company; FW Florida Power & Light Company

See attached customer correspondence for Docket No. 20210015

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, February 21, 2023 11:53 AM
To: EOG-Referral
Subject: FW: Florida Power & Light Company

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Tuesday, February 14, 2023 4:28 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fw: Florida Power & Light Company

GOVENOR it's time to stop ignoring what's happening to the people of NW FL Panhandle and the strain/pain that FPL is doing to us for greed's sake !

[Sent from Yahoo Mail on Android](#)

----- Forwarded Message -----

From: "Chris Macaulay" <chrismacaulay83@yahoo.com>
To: "Contact@PSC.STATE.FL.US" <Contact@PSC.STATE.FL.US>
Cc:
Sent: Tue, Feb 14, 2023 at 3:24 PM
Subject: RE: Florida Power & Light Company

I already know how corporate greed on steroids work. We in NW PANHANDLE of FL are the ones suffering for it. Greed through utility company take-overs like what happened here. FPL bought out our Local utility because the #6 man/woman board, GOVENOR and investors in high places saw a profit plain and simple ! All parties were willing to look away with a wink and a nod in order to get what they wanted on the backs of very poor, handicapped, seniors and working poor of NW FL Panhandle. I know there is big Law firms out there (maybe pro-bono), that might consider a class action Lawsuit, and CNN, Democratic Patty would be very interested in what is going on in the backroom deals of DESANTIS & CO. I understand a new bigger rate increase started February 1 2023. I demand it be recinded. Also the rate shall stay where it's at and not increase at 1,000 watts. NW FL Panhandle residents/voters simply cannot afford any more for your greed. FPL (the lowest reviewed Co), maybe ever is heartless, racist because so many minorities have been targeted etc... The almost 700 million \$\$\$ FPL made raising NW FL Panhandle residents is an outrageous increase to satisfy investors greed and #6 Board members/fall guys to reflect blame off the GOVENOR DESANTIS and Co. These #2 emails would do a good job of informing/educate the 6-9 million end users if they were posted about. Maybe some of your explanation about investors must profit/get huge returns off the backs of poor people in NW FL Panhandle who barely have enough as it is to survive ! Chris Macaulay. GETZ too ignoring us.

[Sent from Yahoo Mail on Android](#)

On Tue, Feb 14, 2023 at 12:21 PM, Consumer Contact
<Contact@PSC.STATE.FL.US> wrote:

02/14/2023

Dear Mr. Macaulay:

This is in response to your inquiry with the Florida Public Service Commission (FPSC) regarding Florida Power & Light's (FPL) rate case. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

John Plescow
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, February 14, 2023 9:35 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 189830

CUSTOMER INFORMATION

Name: Chris Macaulay
Telephone: 7202727424
Email: chrismacaulay83@yahoo.com
Address: 206 Baker st nw Fort Walton Beach FL 32548

BUSINESS INFORMATION

Business Account Name: Chris Macaulay
Account Number: 2104761149
Address: 206 Baker st nw Fort Walton Beach FL 32548

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company
Details:

To whom it may concern: the bills are too high in NE FL Panhandle after you took over our electric company and raised rates. (Board/Shareholders) saw profit and a way to fund your solar panels on the backs of millions of minorities, retired seniors, people with disabilities and an underclass of poor working American users in NE FL Panhandle. I request you take back any new increases that you planned way before the inflation wave started, (that is subsidizing), and (STOP) the outrageous billing scheme of billing more after users go over 1,000 kw at a higher rate! Your company's reviews are 1 but hundreds say it's really a zero. The most vulnerable live in the Panhandle. The summers are too hot and they need to have cooling or they might die. This usage to stay cool enough to live puts almost everyone over 1,000 kw. Profit over Lives will not be tolerated here! One day in the sweltering heat can kill. We just cannot afford any more new raises after the first one. The February raise must be rescinded immediately! I have every board person's name and the Lawsuits will be Filed against every man and women on your board. Please consider the lives at stake before you continue your reckless path of greed on a poor and vulnerable public in NE FL PANHANDLE! I am not satisfied at all with your follow up man who called. The woman was very nice but she has no control over what #6 Board members, who decide over Millions of end users and their dirty deeds. Very concerned citizen of NE FL Panhandle. (Now there will be no Excuses)!!!

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

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