

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 23, 2023 12:58 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Crafty Billing Scheme

See attached customer correspondence for Docket No. 20210015

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 23, 2023 11:45 AM
To: EOG-Referral
Subject: FW: Crafty Billing Scheme

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate. fyi

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Macaulay <chrismacaulay83@yahoo.com>
Sent: Sunday, February 12, 2023 8:43 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fw: Crafty Billing Scheme

[Sent from Yahoo Mail on Android](#)

----- Forwarded Message -----

From: "Chris Macaulay" <chrismacaulay83@yahoo.com>
To: "contact@psc.state.fl.us" <contact@psc.state.fl.us>
Cc:
Sent: Thu, Feb 9, 2023 at 4:33 PM
Subject: Crafty Billing Scheme

To whom it may concern: the bills are too high in NE FL Panhandle after you took over our electric company and raised rates. (Board/Shareholders) saw profit and a way to fund your solar panels on the backs of millions of minorities, retired seniors, people with disabilities and an underclass of poor working American users in NE FL Panhandle. I request you take back any new increases that you planned way before the inflation wave started, (that is subsiding), and (STOP) the outrageous billing scheme of billing more after users go over 1,000 kw at a higher rate ! Your company's reviews are 1 but hundreds say it's really a zero. The most vulnerable live in the Panhandle. The summers are too hot and they need to have cooling or they might die. This usage to stay cool enough to live puts almost everyone over 1,000 kw. Profit over Lives will not be tolerated here ! One day in the sweltering heat can kill. We just cannot afford any more new raises after the first one. The February raise must be rescinded immediately ! I have every board person's name and the Lawsuits will be Filed against every man and women on your board. Please consider the lives at stake before you continue your reckless path of greed on a poor and vulnerable public in NE FL PANHANDLE! I am not satisfied at all with your follow up man who called. The woman was very nice but she has no control over what #6 Board members, who decide over Millions of end users and their dirty deeds. Very concerned citizen of NE FL Panhandle. (Now there will be no Excuses)!!!

[Sent from Yahoo Mail on Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.