

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 24, 2023 10:44 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW Message from CSBizhub1; janette-boyd-reponse-letter0224.pdf

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Friday, February 24, 2023 10:23 AM
To: EOG-Referral
Subject: FW: Message from CSBizhub1
Attachments: 950117, Boyd J. - Out - cc ML.pdf; 950117-BOYD.pdf

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Friday, February 24, 2023 10:18 AM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

February 24, 2023

Mrs. Janette Boyd
160 Husek Street
Brooksville, Florida 34604-6941

Dear Mrs. Boyd:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Individuals age 60 and older, or who have disabilities, may wish to contact the Elder Helpline Information and Assistance service at 1-800-96-ELDER (1-800-963-5337). The Elder Helpline offers information regarding elder services and resources available within each Florida county. All Elder Helplines can also be accessed through the Florida Telecommunication Relay System at 1-800-955-8771 for TDD, or 1-800-955-8770 for voice calls.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

A handwritten signature in black ink that reads "Martha Lynn".

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

950117
313123
ML

Utilities
Marty

160 Husek St.
Brooksville, Fl. 34604
January 26, 2023

Office of Governor Ron DeSantis
State of Florida
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399-0001

RE: Duke Energy's Proposed Rate Hike

To the Honorable Ron DeSantis:

Thank you, Governor, for all you have done for the citizens of the state of Florida.
Thank you for keeping us free.

I am writing to you today regarding Duke Energy's proposed rate hike of 20%. My husband and I are retired Senior Citizens. Florida has been our home since March 1979, and we raised our beautiful daughter here in Hernando County.

My husband retired from Cal-Maine foods where he worked as a Construction Manager on their Bushnell egg farm. I retired from the Hernando County School District where I worked as a Secretary/Bookkeeper for nearly 21 years.

We have been blessed with a decent retirement income, but it is rapidly shrinking due to the rising cost of fuel, taxes, insurance and groceries. A 20% increase in our electric bill would be devastating, not only to us, but to thousands of other Senior Citizens and low income families in Florida.

Please do what you do best. Protect the citizens of Florida and deny Duke Energy's proposed 20% rate increase.

Respectfully,

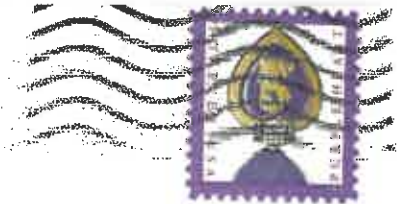


Janette Boyd



Mrs. Janette Boyd
 160 Husek St.
 Brooksville FL 34604-6941

TAMPA FL 335
 SAINT PETERSBURG FL
 26 JAN 2025 PM 7:11



Office of Governor Ron DeSantis
 State of Florida
 The Capitol
 400 S. Monroe St.
 Tallahassee, FL 32399-0001

32399-659199



COMMISSIONERS:
ANDREW GILES FAY, CHAIRMAN
ART GRAHAM
GARY F. CLARK
MIKE LA ROSA
GABRIELLA PASSIDOMO

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

February 24, 2023

Mrs. Janette Boyd
160 Husek Street
Brooksville, FL 34604

RE: FPSC Inquiry 1416412C

Dear Mrs. Boyd:

The Governor's office forwarded a copy of your correspondence about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

- * Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.
- * Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

A handwritten signature in blue ink that reads "SMcCray".

Shonna McCray
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

SM:mep

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us