

**Lorena Hollett**

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**From:** Lorena Hollett on behalf of Records Clerk  
**Sent:** Monday, February 27, 2023 4:09 PM  
**To:** 'sbhayes48@gmail.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency

Good afternoon, Susan Hayes.

We will be placing your comments below in consumer correspondence in Docket No. 20200181, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

Lorena Hollett  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6758

-----Original Message-----

From: sbhayes48@everyactioncustom.com <sbhayes48@everyactioncustom.com>  
Sent: Monday, February 27, 2023 3:56 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency

Dear Florida PSC Commissioners,

We are paying power bills that are higher than ever. Just as we are dealing with higher housing costs and general inflation, we are being hit with record increases in charges for higher and volatile fuel costs on bills.

Paying sky-high electricity bills isn't sustainable for many Floridians – but there is an opportunity to change the course we're on. Please put us on a path to lower bills by adopting an energy efficiency rule that will provide greater access to energy saving programs for hard working families.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills. Additionally, using energy smarter saves the utility money by reducing the amount of fuel burned to generate electricity – an economic benefit for all customers. It's a win-win solution that can only be realized if you modernize your rule to discourage outdated practices that depress energy efficiency potential and reward energy waste.

Please adopt an energy efficiency rule that makes Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put energy savings to work for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,  
Susan hayes

Homosassa, FL 34448  
sbhayes48@gmail.com