

**Antonia Hover**

---

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, March 1, 2023 8:25 AM  
**To:** 'mcrawford@mci.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency

Good Morning, Morgan Crawford.

We will be placing your comments below in consumer correspondence in Docket Number 20200181, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: mcrawford@everyactioncustom.com <mcrawford@everyactioncustom.com>  
Sent: Tuesday, February 28, 2023 9:45 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency

Dear Florida PSC Commissioners,

We are paying power bills that are higher than ever. Just as we are dealing with higher housing costs and general inflation, we are being hit with record increases in charges for higher and volatile fuel costs on bills.

Paying sky-high electricity bills isn't sustainable for many Floridians – but there is an opportunity to change the course we're on. Please put us on a path to lower bills by adopting an energy efficiency rule that will provide greater access to energy saving programs for hard working families.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills. Additionally, using energy smarter saves the utility money by reducing the amount of fuel burned to generate electricity – an economic benefit for all customers. It's a win-win solution that can only be realized if you modernize your rule to discourage outdated practices that depress energy efficiency potential and reward energy waste.

Please adopt an energy efficiency rule that makes Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put energy savings to work for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,  
Morgan Crawford

Raleigh, NC 27614  
mcrawford@mci.com

## Antonia Hover

---

**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**To:** mcrawford@mci.com  
**Sent:** Wednesday, March 1, 2023 8:25 AM  
**Subject:** Undeliverable: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency

### Delivery has failed to these recipients or groups:

[mcrawford@mci.com](mailto:mcrawford@mci.com)

The email address you entered couldn't be found. Please check the recipient's email address and try to resend the message. If the problem continues, please contact your email admin.

The following organization rejected your message: mxb-0024a201.gslb.pphosted.com.

### Diagnostic information for administrators:

Generating server: mail3.psc.state.fl.us

[mcrawford@mci.com](mailto:mcrawford@mci.com)

mxb-0024a201.gslb.pphosted.com

Remote Server returned '554 5.1.1 <mxb-0024a201.gslb.pphosted.com #5.1.1 smtp; 550 5.1.1 User Unknown>'

### Original message headers:

Return-Path: <ahover@psc.state.fl.us>  
X-ASG-Debug-ID: 1677677126-1451a3403315ad40091-ADse0r  
Received: from EXCH2019.psc.state.fl.us [EXCH2019.psc.state.fl.us [164.51.109.82]] by mail3.psc.state.fl.us with ESMTP ID H6LFCYZ4HdPQ9yMA for <mcrawford@mci.com>; Wed, 01 Mar 2023 08:25:26 -0500 (EST)  
X-Barracuda-Envelope-From: ahover@psc.state.fl.us  
X-Barracuda-Effective-Source-IP: EXCH2019.psc.state.fl.us[164.51.109.82]  
X-Barracuda-Apparent-Source-IP: 164.51.109.82  
X-Barracuda-OUTBOUND: Yes  
Received: from Exch2016.psc.state.fl.us [164.51.109.84] by EXCH2019.psc.state.fl.us [164.51.109.82] with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.2.986.5; Wed, 1 Mar 2023 08:25:24 -0500  
Received: from Exch2016.psc.state.fl.us [[:1]] by Exch2016.psc.state.fl.us [[:1]] with mapr id 15.01.2375.034; Wed, 1 Mar 2023 08:25:24 -0500  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "mcrawford@mci.com" <mcrawford@mci.com>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency  
Thread-Topic: Docket No. 20200181; Put us on a path to lower power bills through energy efficiency  
X-ASG-Orig-Subj: RE: Docket No. 20200181; Put us on a path to lower power bills

