

Antonia Hover

From: John Plescow
Sent: Wednesday, March 8, 2023 1:45 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Wednesday, March 08, 2023 1:42 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, March 07, 2023 1:31 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 190078

CUSTOMER INFORMATION

Name: Mark Fredlake
Telephone: 8632732455
Email: Fredlakek@gmail.com
Address: 14536 Peppermill Clermont FL 34711

BUSINESS INFORMATION

Business Account Name: Mark Fredlake
Account Number:
Address: 14536 Peppermill Trail Clermont FL 34711

COMPLAINT INFORMATION

Complaint: Delay in Service against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Duke Energy is requesting a rate increase which is highly undeserved and usurious. We have already been slammed with Minimum use fee because we have solar panels on our roof, Solar panels which we installed at our own expense. Now Duke wants a rate increase on top of that. Duke's service is spotty at best. They continue to have frequent black outs which come at any hour of the day. We had much better service from a small electric coop when we lived in Arizona. Duke needs to develop renewable energy sources like wind, solar, etc. Then we will not be held hostage by shocks to the fossil fuel market, like the war in Ukraine. When Duke commits to serious renewable energy development then they might deserve a rate increase, Until then, they should be denied.