

Antonia Hover

From: John Plescow
Sent: Thursday, March 9, 2023 2:26 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230001

Please, add to dockets 20230001 and 20230019.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Thursday, March 09, 2023 2:14 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, March 09, 2023 11:39 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 190106

CUSTOMER INFORMATION

Name: Dustin Rudolph
Telephone:
Email: dustin_rudolph@hotmail.com
Address: 12115 Garden Lake Circle Odessa FL 33556

BUSINESS INFORMATION

Business Account Name: Dustin Rudolph
Account Number: 221001452202
Address: 12115 Garden Lake Circle Odessa FL 33556

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

On 3/9/23, TECO President Archie Collins sent out an email to TECO customers that electric rate hikes of about 10% would be going into place in April 2023. These rate hikes were due to two main reasons: 1) the rise in natural gas prices over the past year and 2) Hurricane Ian and Nicole storm restoration work. In Mr. Collins email he stated that natural gas "prices increased by more than 70% over the previous year." What Mr. Collins failed to mention is that natural gas prices have since declined approximately 75% from August 2022 to March 2023 and are at the same prices they were at during the August 2020/April 2021 timeframe before the "70% price increases" he talks about in his email to customers. Raising customer utility rates and giving part of the reason as an increase in natural gas prices while lying about the truth of natural gas price fluctuations is not acceptable. It is irresponsible for TECO to mislead customers on natural gas prices like this as a form of biased information to support their price hikes. I would like to request that TECO be investigated for their deceptive practices to justify rate hikes onto their customers. I would like to request the April 2023 rate hikes be nullified and stopped given this information. TECO has already hiked utility rates on customers over the past year. Another rate hike hurts customers like myself. Lying about the part of the reason for this proposed rate hike makes it worse.