

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Friday, March 10, 2023 1:01 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230017  
**Attachments:** FW Emergency Management for Hurricanes and FPL; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230017

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Friday, March 10, 2023 12:03 PM  
**To:** EOG-Referral  
**Subject:** FW: Emergency Management for Hurricanes and FPL?

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Rick Standish <rrstand6563@gmail.com>  
**Sent:** Friday, March 10, 2023 7:38 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Emergency Management for Hurricanes and FPL?

Constituent message:

- Name**  
Rick Standish
- Email Address**  
[rrstand6563@gmail.com](mailto:rrstand6563@gmail.com)
- Phone Number**
- Subject**  
Emergency Management for Hurricanes and FPL?
- Message**  
if FPL gets paid by emergency management (state and federal) for responses to Hurricanes and other emergencies....why are they raising our rates "Last year, we responded safely and quickly to two hurricanes, including the devastating Category 4 Hurricane Ian. Storms are an annual threat in Florida, and when they cause damage to our equipment and facilities we strive to recover storm costs in a manner that minimizes the burden on our customers""On March 7, the Florida Public Service Commission approved our plan to recover both the storm and fuel costs in a way that will ease the impact on you while minimizing the risk of piling up potential future storm costs" - - - -So we are paying 3 times for every emergency????? and they also have insurance just like use homeowners have to deal with....What's wrong with this picture? Is FPL ripping off Floridians ?
- Attach file (optional)**
- User IP Address**  
108.214.159.1
- Date Submitted**  
10/03/2023
- Time Submitted**  
7:38:29 am, EST

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Hiep Nguyen

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**From:** Shonna McCray  
**Sent:** Friday, March 10, 2023 12:58 PM  
**To:** 'rrstand6563@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Rick Standish  
rrstand6563@gmail.com

RE: FPSC Inquiry

Dear Mr. Standish:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission