

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Monday, March 13, 2023 12:41 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230017  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; FW: FPL Proposed increases

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230017

## Hiep Nguyen

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**From:** Shonna McCray  
**Sent:** Monday, March 13, 2023 12:38 PM  
**To:** 'crispadrian@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Adrian M. Crisp  
crispadrian@gmail.com

RE: FPSC Inquiry 1417752C

Dear Mr. Crisp:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 13, 2023 10:41 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL Proposed increases  
**Attachments:** A-message-from-our-new-president-and-CEO-FPL-Daylight-Robbery.docx

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Adrian M Crisp <crispadrian@gmail.com>  
**Sent:** Thursday, March 9, 2023 6:43 PM  
**To:** LtGovernorJeanette.Nunez <LtGovernorJeanette.Nunez@eog.myflorida.com>  
**Subject:** FPL Proposed increases

Constituent's message:

1. **Name**  
Adrian M Crisp
2. **Email Address**  
[crispadrian@gmail.com](mailto:crispadrian@gmail.com)
3. **Phone Number**  
4043530490
4. **Subject**  
FPL Proposed increases
5. **Message**  
To Subject Sent Size Categories  
[Susan.DAstoli@charter.com](mailto:Susan.DAstoli@charter.com) FW: [External] FPL: Changes coming to your bill - This is robbery! 6:31 PM 115 KB

Is this right that FPL should profit from everyone's misery, let their shareholders stomach some of it? They chose to invest in a Florida Climate Company, you take the rough with the smooth. Hot temperatures = more A/C, hurricanes = more power outages. They can't be on a win/win that's just money for nothing!

For the full year 2022, FPL reported net income of \$3.701 billion, or \$1.87 per share, compared to \$3.206 billion, or \$1.63 per share, in 2021. Jan 25, 2023

So why is Armando Pimentel  
President and CEO  
Florida Power & Light Company

Telling us to share the pain of hurricane Ian? His bonus will no doubt improve if we pay more but let the shareholders shoulder the extra burden, investing has it's risks, reduce the EPS and the dividend.

Thanks for your support  
Adrian Crisp

6. **Attach file (optional)**  
[A-message-from-our-new-president-and-CEO-FPL-Daylight-Robbery.docx](#)
7. **User's IP Address**  
174.207.35.68
8. **Date Submitted:**  
03/09/2023
9. **Time Submitted:**  
6:43:00 pm, EST

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



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## Tackling Florida's challenges together

I am a lifelong Floridian, so I know how much you count on electricity and know you have big expectations for your electric provider. You count on Florida Power & Light Company to keep the lights on and your home cool. You count on us to maintain a durable energy grid that stands up to severe weather. When a storm does cause outages, you also count on us to restore power safely and as quickly as possible. And you count on us to keep your electric bill as low as possible.

It's a responsibility we take seriously, and as the new president and CEO of FPL I'm honored to take on the challenge. I'm also eager to help you understand why your **2023 bill** will change in the coming months.

Last year, we responded safely and quickly to two hurricanes, including the devastating Category 4 Hurricane Ian. Storms are an annual threat in Florida, and when they cause damage to our equipment and facilities we strive to recover storm costs in a manner that minimizes the burden on our customers.

In addition, natural gas prices increased sharply in 2022 — along with the price of so many other goods and services. While the company paid these additional fuel and storm costs, they were not included in your bills last year.

On March 7, the Florida Public Service Commission approved our plan to recover both the storm and fuel costs in a way that will ease the impact on you while minimizing the risk of piling up potential future storm costs.

Storm recovery and 2022 fuel costs mean that your bill will go up. But, the good news is that the increase will be partially offset by lower-than-projected fuel costs for 2023. To that end, we just filed an additional proposal to reduce customer fuel charges even further given a continued downturn in natural gas prices. If approved, this decrease would be reflected on your bill later this spring.

We recognize no one wants to pay more for any service. Which is why I want to share **programs to help you save energy and money**. I also want to share some ways we are continuing to focus on keeping our costs low and delivering the best value possible to you.

- **We work hard to control costs to become more efficient.** That's how we have kept our operating costs among the lowest of any utility in the nation — saving customers \$2.6 billion every year, which is nearly \$24 a month that the typical customer never has to pay.
- **We work to lower the fuel portion of your bill simply by relying on less fuel to generate electricity.** Since 2001, we have invested in ultra fuel-efficient natural gas plants that burn less fuel for the same amount of power. We also operate 63 (and counting) solar energy centers that run on free fuel from our Florida sun. All told, these efforts have saved our customers more than \$14 billion since 2001 — and nearly \$400 million last year alone.

**What can you expect from us in the future?** We will continue to work hard to deliver more than you expect. We will continue to apply the same ingenuity to identify new ways to reduce costs. We will continue to innovate on new, lower cost forms of energy generation to keep more money in your pocket. And we will do it while enhancing our commitment to reliability because that's what you deserve.

Sincerely,

Armando Pimentel  
President and CEO  
Florida Power & Light Company



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Please do not reply to this email. This address is not monitored.

For help, visit [FPL.com](https://www.fpl.com)

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Florida Power & Light Company  
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