

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Monday, March 20, 2023 2:32 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230020  
**Attachments:** Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; FW: Duke Energy; Consumer Inquiry - Duke Energy Florida; FW: Duke Energy overcharging Floridians; FW: Duke Energy.

See attached customer correspondence for Docket Nos. 20230001 & 20230020

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Monday, March 20, 2023 2:10 PM  
**To:** 'Deeter6776@aol.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Daniel Deet  
Deeter6776@aol.com

RE: FPSC Inquiry 1418244C

Dear Mr. Deet:

The Governor's office forwarded a copy of your email including concern about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

\* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

\* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Monday, March 20, 2023 2:09 PM  
**To:** 'firkeyd@yahoo.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. David Firkins  
firkeyd@yahoo.com

RE: FPSC Inquiry 1418238C

Dear Mr. Firkins:

The Governor's office forwarded a copy of your email including concern about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

- \* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.
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You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 20, 2023 2:04 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** David Firkins <firkeyd@yahoo.com>  
**Sent:** Thursday, March 9, 2023 6:26 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy

Constituent message:

- Name**  
David Firkins
- Email Address**  
[firkeyd@yahoo.com](mailto:firkeyd@yahoo.com)
- Phone Number**  
4324888120
- Subject**  
Duke Energy
- Message**  
My previous pleas concerning the proposed rate increase by Duke Energy fell on deaf ears. You propose to be a peoples Gov and your political aspirations far exceed the Governorship of Florida. I looked up the amount Duke donated to your reelection and now understand why I did not receive an answer from you or your office. I as well as millions of other Seniors voted for you but now that I know you are swayed by the power of money will not make the same mistake a second time.
- Attach file (optional)**
- User IP Address**  
35.136.214.103
- Date Submitted**  
09/03/2023
- Time Submitted**  
6:25:31 am, EST

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Monday, March 20, 2023 1:04 PM  
**To:** 'weinzettle@hotmail.com'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Joseph Weinzettle  
weinzettle@hotmail.com

RE: FPSC Inquiry 1418236C

Dear Mr. Weinzettle:

The Governor's office forwarded a copy of your email including concern about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

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- \* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 20, 2023 12:57 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy overcharging Floridians  
**Attachments:** Duke-bill-2023.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Joseph Weinzettle <weinzettle@hotmail.com>  
**Sent:** Friday, March 10, 2023 3:18 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy overcharging Floridians

Constituent message:

1. **Name**  
Joseph Weinzettle
2. **Email Address**  
[weinzettle@hotmail.com](mailto:weinzettle@hotmail.com)
3. **Phone Number**
4. **Subject**  
Duke Energy overcharging Floridians
5. **Message**  
My November bill was \$180 for a small 1 bedroom apartment. I had to move to an efficiency apartment to save on utility costs.

Duke is overcharging residents, and enjoys a monopoly at the public expense.

I urge you to reign Duke in and reduce our excessively high electricity bills.

Thank you for your consideration.

6. **Attach file (optional)**  
[Duke-bill-2023.pdf](#)
7. **User IP Address**  
35.145.181.138
8. **Date Submitted**  
10/03/2023

9. **Time Submitted**

3:18:14 pm, EST

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duke-energy.com  
800.700.8744

# Your Energy Bill

1/23/23  
PAID  
Page 1 of 3

**Service address**  
JAMES D WEINZETTLE  
63381 POLLY DR  
TARPON SPRINGS FL 34689

Bill date Jan 20, 2023  
For service Dec 17 - Jan 18  
33 days

Account number [REDACTED]

## Billing summary

Previous Amount Due	\$118.83
<i>Payment Received Dec 28</i>	-118.83
Current Electric Charges	166.90
EnergyWise	-11.22
Taxes	24.51
<b>Total Amount Due Feb 10</b>	<b>\$180.19</b>

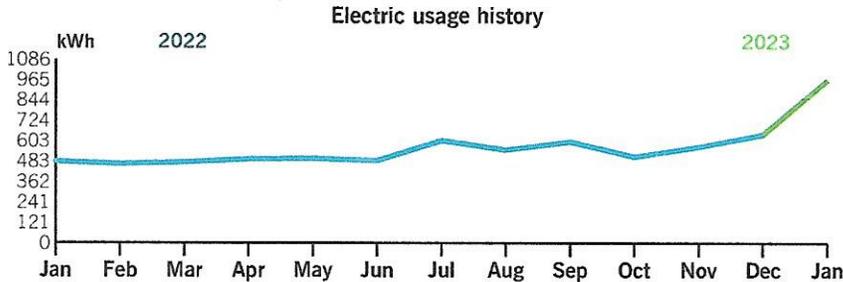


Thank you for your payment.

Start saving now! Get lots of ideas and resources to help control your energy use and save at [duke-energy.com/LowerBills](http://duke-energy.com/LowerBills).

As of January 2023, EnergyWise Home participants enrolled in the winter-only option are eligible to receive credits based on usage on their December through February bills instead of November through March as previously delivered. This change is due to a shift in peak winter energy usage. We appreciate your continued participation in the program.

## Your usage snapshot



### Average temperature in degrees

60° 64° 71° 74° 79° 82° 83° 82° 80° 74° 71° 64° 65°

	Current Month	Jan 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	965	482	6,869	572
Avg. Daily (kWh)	29	14	19	

12-month usage based on most recent history

**Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](http://duke-energy.com/billing).** Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is greater.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 20, 2023 12:51 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** David Firkins <firkeyd@yahoo.com>  
**Sent:** Sunday, February 26, 2023 12:12 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy.

Constituent message:

- Name**  
David Firkins
- Email Address**  
[firkeyd@yahoo.com](mailto:firkeyd@yahoo.com)
- Phone Number**  
4324888120
- Subject**  
Duke Energy.
- Message**  
I sent two e-mails on Jan 23 or 24th concerning the rate increase request from Duke Energy that requires legislative approval. Since sending those my 1 year old Grand daughter has grown a set of lowers. I cannot think of a reason that it would take over 30 days to respond. We Received a 8.7 % increase in social security and today I hear inflation over the past 12 months is 10.1 %. There is nothing left to pay higher utilities.
- Attach file (optional)**
- User IP Address**  
35.136.214.103
- Date Submitted**  
26/02/2023
- Time Submitted**  
12:11:45 pm, EST

This message was sent from <https://www.flgov.com>.

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