

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Tuesday, March 21, 2023 3:21 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux; Diane Hood  
**Subject:** FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact  
Sent: Tuesday, March 21, 2023 3:18 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, March 14, 2023 11:06 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Delay in Service TRACKING NUMBER: 190149

**CUSTOMER INFORMATION**

Name: Mickie Dexter  
Telephone: 3522399433  
Email: katsmickie@yahoo.com  
Address: 2730 SE 131st Ave. Morriston FL 32668

**BUSINESS INFORMATION**

Business Account Name: Mickie Dexter  
Account Number: 41190 28432  
Address: 2730 SE 131st Ave. Morriston FL 32668

**COMPLAINT INFORMATION**

Complaint: Delay in Service against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

Duke energy had a rate increase of 15% in Jan. 2023, now they need another increase to pay for fuel bought in 2022. This is not good business. I compared Nov. bill and Mar. bill. I used 10 units less in Mar. then Nov. yet Mar. bill was \$18.00 higher. What is Duke looking for a 500 % profit. It is getting hard for people on a fixed in come to make ends meet. Duke should not be granted another increase. thank you Mickie Dexter.