

Antonia Hover

From: Ellen Plendl
Sent: Friday, April 7, 2023 2:53 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230019
Attachments: FW: Consumer Inquiry - Tampa Electric Company; Consumer Inquiry - Tampa Electric Company; FW: Teco rate increase/ property insurance increase

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

Antonia Hover

From: Shonna McCray
Sent: Friday, April 7, 2023 9:28 AM
To: Ellen Plendl
Subject: FW: Consumer Inquiry - Tampa Electric Company

-----Original Message-----

From: STORM GONSER <stormgone@msn.com>
Sent: Friday, April 7, 2023 9:13 AM
To: Shonna McCray <SMcCray@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Tampa Electric Company

When TECO made a profit of \$422 million in 2022, why can't they put some of that towards their unfair rate increase? The whole thing smells rotten! How much did it cost to pay off those morons on the public service commission? I wish I had someone that would cover my cost increases! Same old bull crap, we pay while they thrive on us!!!!!!

Sent from my iPhone

> On Apr 7, 2023, at 9:02 AM, Shonna McCray <SMcCray@psc.state.fl.us> wrote:

>

> Mr. Storm Gonser
> stormgone@msn.com

>

> RE: FPSC Inquiry 1419598C

>

> Dear Mr. Gonser:

>

> The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

>

> You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

>

> The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

>

> Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

>

- > TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.
- >
- > We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.
- >
- > You may contact the Florida Department of Financial Services regarding your concern about homeowners insurance by using the following information:
- >
- > Florida Department of Financial Services Division of Consumer Services
- > 200 East Gaines Street
- > Tallahassee, FL 32399-0322
- >
- > Telephone: 1-877-693-5236
- > Complaint Form: <https://apps.fldfs.com/ESERVICE/Default.aspx>
- >
- > If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.
- >
- > Sincerely,
- >
- > Shonna McCray
- > Regulatory Program Administrator
- > Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Friday, April 7, 2023 9:02 AM
To: 'stormgone@msn.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Tampa Electric Company

Mr. Storm Gonser
stormgone@msn.com

RE: FPSC Inquiry 1419598C

Dear Mr. Gonser:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

You may contact the Florida Department of Financial Services regarding your concern about homeowners insurance by using the following information:

Florida Department of Financial Services Division of Consumer Services
200 East Gaines Street
Tallahassee, FL 32399-0322

Telephone: 1-877-693-5236
Complaint Form: <https://apps.fldfs.com/ESERVICE/Default.aspx>

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, April 6, 2023 4:46 PM
To: Ellen Plendl
Subject: FW: Teco rate increase/ property insurance increase

From: Storm Gonser <stormgone@msn.com>
Sent: Monday, April 3, 2023 9:08 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Teco rate increase/ property insurance increase

Constituent message:

1. **Name**
Storm Gonser
2. **Email Address**
stormgone@msn.com
3. **Phone Number**
8134761072
4. **Subject**
Teco rate increase/ property insurance increase
5. **Message**
Dear Governor Desantis, I love living in Florida, but it is getting increasingly impossible to maintain it. First let me vent my frustration with the feckless idiots on the public service commission, for granting yet another gift to TECO, a company not even a Florida owned by that has been given the authority to have our rates increased by 62% in 4 years! This latest joke pulled on the commission is 131 million for storm recovery costs, when this non Florida company made \$483 million in 2022!?! Is anyone auditing them? Did the management get big bonuses? Give employees over 7% raises? I come from upper management in 2 Fortune 500 and and can tell you we are being taken advantage of!! A lot of fat is involved in this business arrangement!! Secondly, my home insurance went up \$400.00 this year for almost \$3000.00 a year! This is insane! For one I am sick and tired of paying for damages to the morons that can afford to live on the water, they should have a very high replaceable value ins
6. **Attach file (optional)**
7. **User IP Address**
75.229.103.201
8. **Date Submitted**
03/04/2023
9. **Time Submitted**
9:08:20 am, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.