

Antonia Hover

From: Ellen Plendl
Sent: Thursday, April 13, 2023 8:45 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW Florida Power and light; FW The out of control Florida Public Service Commission; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, April 12, 2023 2:16 PM
To: EOG-Referral
Subject: FW: Florida Power and light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: SCOTT ABEL <scotab911@gmail.com>
Sent: Wednesday, April 12, 2023 11:58 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and light

Constituent message:

- Name**
SCOTT ABEL
- Email Address**
scotab911@gmail.com
- Phone Number**
3307806686
- Subject**
Florida Power and light
- Message**
Florida Public Service Commission approved a 20% increase for Florida Power and Light. When I received the bill I believed there was a mistake but no, FPL confirmed this "almost criminal" rate increase. It appears that protecting the public again takes a rear seat to "pumping up" big business profits in Florida. The Governor appointed the Commission so I guess you approve? Oh, they are going to improve the infrastructure. REALLY! 20%? Maybe the Commission has received a list of "deliverables" and a commitment in writing for completion with penalties for delays by FPL?
- Attach file (optional)**
- User IP Address**
108.72.199.204
- Date Submitted**
12/04/2023
- Time Submitted**
11:58:01 am, EDT
- HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/111.0.0.0 Safari/537.36

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, April 12, 2023 2:17 PM
To: EOG-Referral
Subject: FW: The out of control Florida Public Service Commission

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Michael McCormick <aiptek379@gmail.com>
Sent: Wednesday, April 12, 2023 11:48 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: The out of control Florida Public Service Commission

Constituent message:

- Name**
Michael McCormick
- Email Address**
aiptek379@gmail.com
- Phone Number**
- Subject**
The out of control Florida Public Service Commission
- Message**
We need to stop the out-of-control Florida Public Service Commission. There is no reason to approve an FPL rate increase when FPL wastes money on solar farms. People's bills have gone up \$100 month over month, or 40%-50% year over year.
- Attach file (optional)**
- User IP Address**
75.144.12.149
- Date Submitted**
12/04/2023
- Time Submitted**
11:47:44 am, EDT
- HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/111.0

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Thursday, April 13, 2023 8:36 AM
To: 'scotab911@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Scott Abel
scotab911@gmail.com

RE: FPSC Inquiry 1419893C

Dear Mr. Abel:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Thursday, April 13, 2023 8:40 AM
To: 'aiptek379@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael McCormick
aiptek379@gmail.com

RE: FPSC Inquiry 1419895C

Dear Mr. McCormick:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission