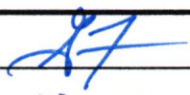


REQUEST TO ESTABLISH DOCKET (Please type or print. File original with CLK.)		
Date:	4/19/2023	
1. From Division / Staff:	Idm / P. Mallow	
2. OPR:	P. Mallow / G. Fogleman	
3. OCR:	<i>PM</i>	
4. Suggested Docket Title:	Request for Cancellation of CLEC Certificate 8943 of Tone Communication Services LLC.	
5. Program/Module/Submodule Assignment:	B1f	
6. Suggested Docket Mailing List		
a. Provide NAMES/ACRONYMS, if registered company		<input type="checkbox"/> Provided as an Attachment
Company Code, if applicable:	Parties (include address, if different from MCD):	Representatives (name and address):
TY178	Tone Communication Services LLC	Rosalba Bertolini
	401 Hunting Lodge Ln	CEO
	Bastrop, TX 78602	brosalba.tone@gmail.com
b. Provide COMPLETE NAME AND ADDRESS for all others (match representatives to companies)		
Company Code, if applicable:	Interested persons, if any, (include address, if different from MCD):	Representatives (name and address):
7. Check one:	<input checked="" type="checkbox"/> Supporting documentation attached <input type="checkbox"/> To be provided with Recommendation	
Comments: Please move document 02644-2023 to this docket. Thanks!		


 2023 APR 19 AM 10:22
 RECEIVED-FPSC
 COMMISSION CLERK

Penny Mallow

From: Reid Kirkland
Sent: Wednesday, March 29, 2023 2:53 PM
To: 'info@tonecomms.com'
Cc: Cissy Galloway; Penny Mallow
Subject: 2022 Regulatory Assessment Fee Return Form and Delinquency Status Tone Communications TY178
Attachments: TY178 22 RAF forms.docx; TY178 23 RAF form.docx

Good Afternoon,

My name is Reid Kirkland with the Florida Public Service Commission. This Email is a follow-up to our phone conversation from earlier today regarding the 2022 Regulatory Assessment Fee (RAF) return and payment for Tone Communications Services LLC (TY178). As we discussed, the Regulatory Assessment Fee (RAF) return form and payment for Tone Communications Services LLC (TY178) has not yet been received by the Commission. The due date for this filing was 01/30/2023, US Postmark, and the account is now delinquent.

In accordance with our conversation from this morning, I have attached a copy of the 2022 RAF Return Form as well as the delinquent notice to this email. Filing instructions for filling out the RAF return form and making the payment are included on the second page of the attached electronic copy of the RAF Return Form.

As detailed on the second page of the RAF Return Form (attached) as well as Rule 25-4.0161, Florida Administrative Code (F.A.C.),

- Failure to file a return by the established due date will result in a penalty being added to the amount of the fee due, 5% for each 30 days or fraction thereof, not to exceed a total penalty of 25%. In addition, interest shall be added in the amount of 1% for each 30 days or fraction thereof, not to exceed a total of 12% per year.

Accordingly, since the RAF payment of \$600.00 was not received postmarked on or before the due date of 01/30/2023, and also not before March 1, 2023, two rounds of a late penalties and interest have accrued on the RAF amount due, bringing the total amount owed to \$672.00 (600.00 RAF due + (.05 late penalty X 2 X 600.00) + (.01 interest X 2 X 600.00) = \$672.00). We kindly request that you submit payment by mail to our agency as soon as possible to resolve this matter and avoid additional penalties and interest.

Also, Since you have reached out to our office of Industry Development and Market Analysis (IDM) regarding voluntary cancellation of your certificate (8943), Rule 25-4.0161, F.A.C. and Section 364.336, Florida Statutes, state in part "if a company has an active certificate for any portion of the RAF billing cycle, they will owe at least the minimum RAF's for that billing cycle." The minimum RAF is \$600 for CLX service providers. Since Tone Communication Services (TY178) presently has an active certificate for this portion of 2023, the Company will also be responsible for paying 2023 RAFs. I have attached a copy of the 2023 RAF form to this email as well.

Please let me know if you have any other questions or need further assistance.

Regards,

Reid Kirkland

Public Utility (RAF) Analyst – ECO
Florida Public Service Commission
2540 Shumard Oak Blvd

Tallahassee, FL 32399

(850)-413-6532

rkirklan@psc.state.fl.us



**FLORIDA PUBLIC
SERVICE COMMISSION**

Penny Mallow

From: Penny Mallow
Sent: Monday, March 27, 2023 11:19 AM
To: 'info@tonecomms.com'
Cc: ephraatmichael@tonecomms.com
Subject: RE: FL CLEC Cancellation

I have forwarded your email to our finance department for response. They will respond to you directly.

Please submit your cancellation request in writing, signed by an owner/officer of the company. Thanks!

Thanks,
Penny L. Mallow
Public Utility Analyst II
Florida Public Service Commission
(850)-413-6586
Penny.Mallow@psc.state.fl.us



PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Please consider the environment before printing this e-mail

From: info@tonecomms.com <info@tonecomms.com>
Sent: Monday, March 27, 2023 11:13 AM
To: Penny Mallow <pmallow@psc.state.fl.us>
Cc: ephraatmichael@tonecomms.com
Subject: RE: FL CLEC Cancellation

Thankyou for the assistance.
in addition to it, I want to request to waive off some of the fee. We will highly appreciate your consideration.

Regards,
Tone Communication Services LLC
800-548-9774

----- Original Message -----

Subject: FL CLEC Cancellation

From: Penny Mallow <pmallow@psc.state.fl.us>

Date: Mon, March 27, 2023 5:35 am

To: "'info@Tonecomms.com'" <info@Tonecomms.com>

Emma,

I received an email requesting that I get in touch with you regarding cancellation of certificate number 8943 for Tone Communication Services LLC. I called this morning but was informed that you were not yet in the office.

To cancel the certificate, we will need the request in writing from an owner or officer of the company. You may scan and email the request to me or mail it to our Commission Clerk.

Please note, Tone Communication Services LLC has not yet paid the regulatory assessment fees for 2022, payment was due January 30, 2023. Penalty and interest has been applied and the total amount now due is \$672.00. In addition, payment for 2023 regulatory assessment fees will be due on January 30, 2024, even if the certificate is cancelled in 2023.

Thanks,
Penny L. Mallow
Public Utility Analyst II
Florida Public Service Commission
(850)-413-6586
Penny.Mallow@psc.state.fl.us



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Please consider the environment before printing this e-mail

Penny Mallow

From: Greg Fogleman
Sent: Wednesday, April 12, 2023 4:40 PM
To: Dorothy Menasco
Cc: Sakina Deas; Penny Mallow
Subject: RE: Cancellation of Certificate

I did get a voice message back from Rosalba Bertolini, however she said she does not work for the company anymore. I've also left a voice message with Suzane Anderson at the number on file in MCD, but have not heard back from her yet.

From: Greg Fogleman
Sent: Wednesday, April 12, 2023 1:03 PM
To: Dorothy Menasco <DMenasco@PSC.STATE.FL.US>
Cc: Sakina Deas <SDEAS@PSC.STATE.FL.US>; Penny Mallow <pmallow@psc.state.fl.us>
Subject: RE: Cancellation of Certificate

Please hold off on opening a docket at this time. We'll reach out to the contacts in MCD for this company and confirm the cancelation request.

From: Dorothy Menasco <DMenasco@PSC.STATE.FL.US>
Sent: Wednesday, April 12, 2023 1:01 PM
To: Greg Fogleman <GFoglema@PSC.STATE.FL.US>
Cc: Sakina Deas <SDEAS@PSC.STATE.FL.US>
Subject: Cancellation of Certificate

Good afternoon, Greg,

CLK has received the attached letter requesting cancellation of a telecom certificate. My issues with the filing:

- The top of the page says, ***Company Letterhead**, rather than it being on "actual company letterhead;"
- The letter is not signed;
- The person whose name is on the letter is not a contact listed in MCD; and
- The letter doesn't mention whether any final RAFs are due or if same has been discussed with ECO.

I just want to confirm whether or not this letter should actually open a new docket to cancel the certificate.

Thank you for your help!
Dorothy
3-6243