

Antonia Hover

From: Dorothy Menasco on behalf of Records Clerk
Sent: Thursday, May 11, 2023 3:21 PM
To: 'vilardo-daniel@comcast.net'
Cc: Consumer Contact
Subject: Notification of Unaccepted E-filing (E-filing ID = 33070)

The document presented has been reviewed by the Office of Commission Clerk and found to be ineligible for e-filing.

Complaints serve as a valuable source of information to the Florida Public Service Commission (PSC). For your convenience, we have forwarded your complaint to our *Office of Consumer Assistance and Outreach*, as they handle consumer complaints. If you have any questions, please call our toll-free consumer assistance line at 1-800-342-3552.

For future reference, in order to allow the PSC to more efficiently process customer complaints, all customers are asked to send complaints to the PSC in **one** of the following manners:

On-line complaint form: <https://www.floridapsc.com/consumer-complaint-form>

Call: 1-800-342-3552

E-mail: contact@psc.state.fl.us

The PSC's professional staff helps consumers solve issues with their utility services. For information on services the PSC does and does not regulate, see our brochure titled: [When to Call the PSC](#)

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